



16th April 2021

Important Customer Notice – Quarantine/Recall

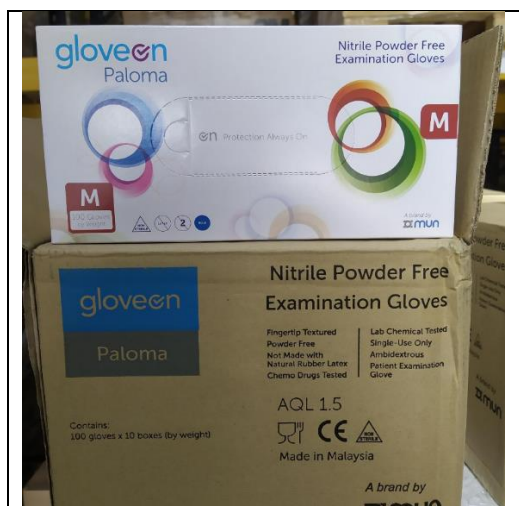
Dear Colleague

Gloveon Paloma Examination Gloves– NPC GVNI0174, 0175, 0176

Our records show that you may have received the Gloveon Paloma Nitrile Examination Glove delivered around the 5th April 2021.

These gloves were picked in error at the distribution centre owing to a **misprinted SKU**. These gloves should not have been distributed to you as they have not been formally released for use.

In the circumstances, please would you check your stocks and immediately quarantine any of these gloves you have. We shall be initiating a recall for these gloves, so it would also assist us if you were able to signal if you do have stocks for us to collect.



Action Required

Undertake a review of your Nitrile examination glove stock and identify if you have any of the product in question.

Please inform the NHS Product Enquiries Team on productqueries@ppeenquiries.com quoting Ref: **Gloveon Paloma** and confirming the volume of product in stock

We will then make arrangements to collect any stock you have and replacement stock as appropriate.

Further Actions

We have taken immediate actions to review processes to ensure this does not happen again.

Yours faithfully,

Moira Philpott
Chair Decision Making Committee



Department
of Health &
Social Care