



Tuesday 6 April 2021

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Message from Kay Ford

I would like to say goodbye to everyone I have met during my 2 years with the CCG team. The homes, managers and staff have always made me feel welcome and part of your teams. I will miss that sense of camaraderie and willingness to

engage with new ideas. It is because of you the training & quality improvement programmes I have been involved with have been so successful. I leave after nearly 45 years of nursing and I am very excited to be seeing more of my grandchildren and doing all the things I love but haven't always had time for, including just sitting in the garden appreciating life. I wish you all the very best and thank you all for doing an amazing job especially during the last year. Goodbye and Stay Safe. Kay

Reporting Patient Safety Concerns for Providers Receiving People Returning from Hospital

York and Scarborough Teaching Hospitals NHS Foundation Trust have agreed a new process for reporting patient safety concerns about the Trust. By sending through to this dedicated generic email, it will allow the Trust to continuously receipt, acknowledge and investigation the patient safety concerns of our neighbouring organisations. Please send your patient safety concerns that involve the trust to: yhs-tr.s2s@nhs.net



Qwell- Mental Health and Wellbeing Support

[Qwell](#) is A free, safe and anonymous mental health and wellbeing service commissioned by the CCG for adults within the Vale of York. There are no waiting lists, no referrals and no thresholds required to access the service. The service encourages peer-to-peer support via moderated discussion forums and self-help through reading or submitting content. Qwell also gives access to online counselling from qualified counsellors who are available from midday to 10pm every week day and from 6pm to 10pm at weekends. You can drop in for one-to-one instant text-based chats or book a session in advance.

Need to know

Guidance and Resources Updates

- [Communications toolkit to support vaccine uptake in adult social care](#)- These resources are available to encourage and reassure staff about having the COVID-19 vaccine.
- [Care home visiting in a COVID-19 world](#)- The National Care Forum have pulled together a 'Partners in Care' resource which aims to help care homes implement all the new guidance to enable visiting in care homes.
- [Updated: Supported living services during COVID-19](#)- This guidance for providers of supported living settings has been updated to include a new 'Visits in and out of supported living settings' section.
- [Testing guidance for adult social care settings](#)- (including care homes, extra care/supported living and homecare) is now pulled together in [one comprehensive suite](#) of documents. A summary chart for each setting can be found [here](#). The care home guidance now includes a specific document on [testing during an outbreak](#) - residents should now get LFT alongside whole site test PCR at outbreak and at days 4 or 5 or 6 or 7.



Data Security and Protection Toolkit (DSPT)

As per the email sent to providers last week, the support package available to complete the DSPT is now confirmed. This will include webinars running you through all the questions and how to complete them, and individual 1:1 support as required. The DSPT is the annual self-assessment for care providers that demonstrates compliance with GDPR legislation/CQC KLOE's/Health and Social Care Act data protection section. Completion of this links to ongoing NHS Mail access and further digital initiatives that will be open to care providers, such as proxy ordering of medication. There is a requirement for all care homes to have completed to at least the new "Approaching Standards" level by **30 June 2021**, and for all other CQC registered providers by **31 October 2021**.

For more information and to book onto a workshop, please contact the DSPT North East and York Team: england.dsptney@nhs.net. Liz Howarth from the team will be providing an update at Partners in Care Virtual Forum later in April,

and the team are also hosting bitesize 15 minute introductory sessions which can be booked on through the above email.

Assistive Technology Webinars for Care Providers

Digital Social Care, Skills for Care and Sight and Sound Technology are introducing a new webinar series designed to inform adult social care providers about the range of assistive technology available to support people who are visually challenged or who have visual processing or other sensory challenges. This series has been designed to support and inform adult social care providers (residential and non-residential settings) about the range of assistive technology available to help support older adults, people living with mental health challenges or people with learning disabilities. Every month, the webinar will focus on examples of different technologies and how they can be used in a variety of settings. If you would like to see a specific type of technology featured, please let us know.

The first session **Exploring the World of Assistive Technology will take place on Thursday 22 April, 15:00-16:00** if you are available you are very welcome to attend. To book your place please follow this [link](#)

Training and Development Opportunities



Skills Platform- March Update

[Skills Platform](#) is a comprehensive resource provided by Skills for Health that allows providers to search for training courses.

The latest and most popular courses available through them include:

- Safeguarding
- Dysphagia
- Oral Health
- Autism Awareness
- Professional Boundaries in Health and Social Care



Partners in Care Virtual Forum

This week's Partners in Care Virtual Forum, will take place on **Thursday 08 April from 2.00-2.45**. These sessions are designed to provide support with the latest guidance, updates from across health and social care and a chance to ask questions of both health professionals and fellow care sector colleagues.

- COVID-19 Awareness
- Insulin Safety and Diabetes

The sessions are shaped by our care providers so if you have anything you would like to raise for this meeting please get in touch.

All care providers and partners agencies are welcome at the forum, please contact sam.varo@nhs.net if you don't have the calendar invite.

Further Information



**Infection.
Prevention.
Control.**
You're in safe hands

Infection Prevention and Control Bulletin- Beating *E. coli* – What you can do to break the 'Chain of infection'

Please follow this [link](#) to view the latest bulletin for care homes from the community IPC team. This gives an overview of what E.coli is and how to prevent infections in your setting.



**Royal College
of Nursing**

Motor Neurone Disease Resource

A newly-launched [resource](#) for nursing staff caring for people with Motor Neurone Disease (MND) has been developed in partnership with the National Hospital for Neurology and Neurosurgery the Motor Neurone Association and Neuroscience Forum

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net