

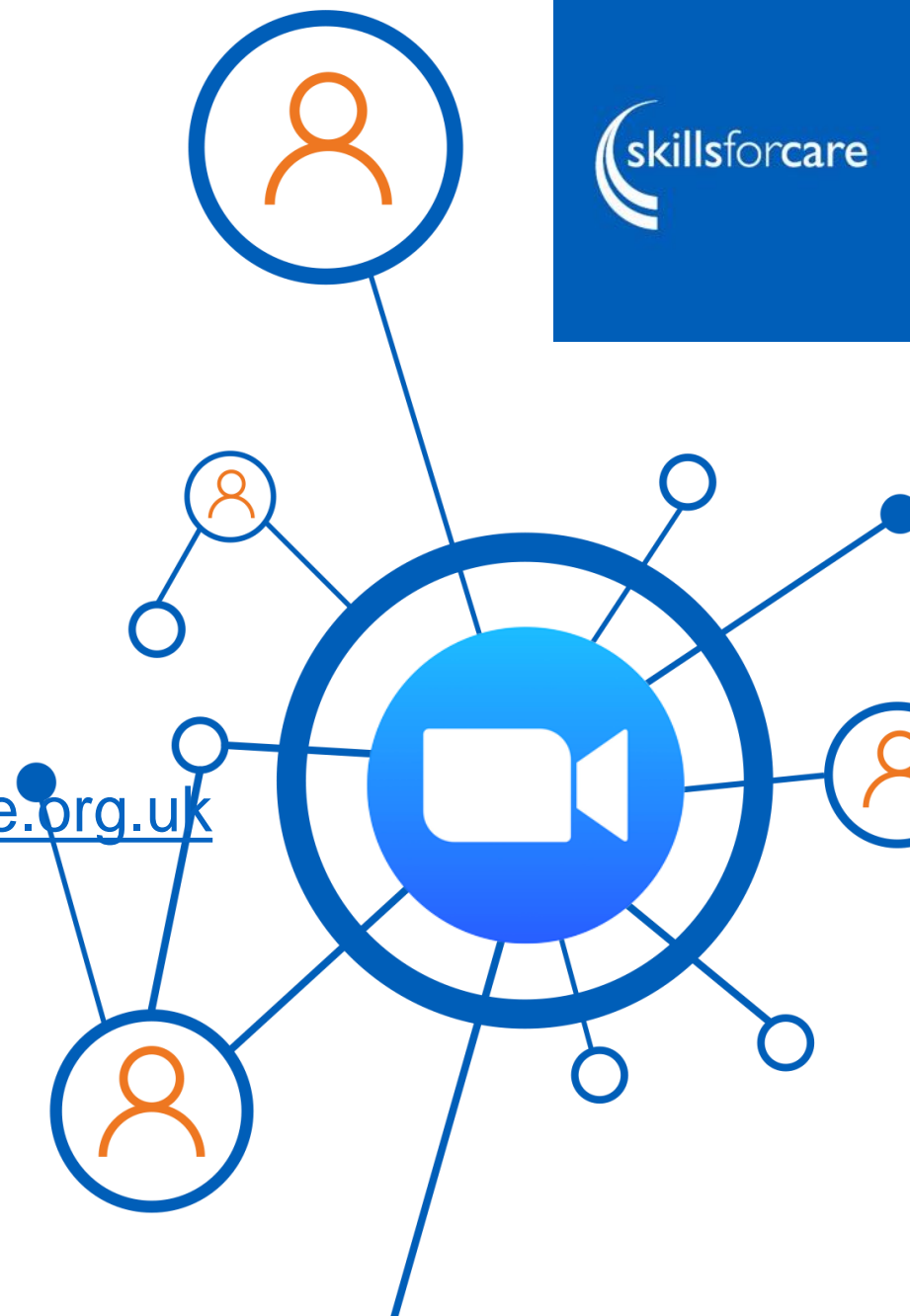
Partners in Care

25 February 2021



Angela.Thompson@skillsforcare.org.uk

Tel: 07813031257





Webinars to support your service



Our series of over 20 webinars cover a range of topics. They are 30-minutes long and are delivered to a live audience and recorded for further viewing.

- End of life
- HR
- Leading your service
- Recruitment
- Technology
- Training
- Wellbeing



NEW recorded webinars:

- **Driving and evidencing improvements in difficult times**
- **Meaningful activities**

www.skillsforcare.org.uk/registered-manager-webinars



Bite-size resources

We've developed a range of bite-size resources that can be used by all frontline managers to support our webinars which include tips, checklists and toolkits.

- **NEW:** Quality assurance and quality improvement
- Risk assessment
- Contingency planning
- Time management
- Effective supervision
- Effective delegation
- Succession planning



www.skillsforcare.org.uk/registered-manager-webinars

Supporting the diverse workforce within adult social care

Skills for Care have developed a series of recorded webinars focusing on key issues faced by the BAME workforce.

- **NEW: COVID-19 and BAME communities – a deeper dive**
- Exploring the recommendations of the COVID Task Force and BAME Communities Advisory Group webinar
- Supportive leadership during COVID-19
- Collaborations and supportive networks within organisations
- Building alliances to support BAME staff
- Mental wellbeing and the workforce



www.skillsforcare.org.uk/BAME-webinars



NEW – upcoming BAME webinars...



- **How to become an anti-racist organisation**

Tuesday 9 February 2021 | 10:00 – 11:30

An expert panel will explore the challenges an organisation may face, how they can embrace and understand race and what they should do to address the imbalance.

- **Discrimination and workers' rights**

Tuesday 23 February 2021 | 10:00 – 11:30

Share and understand the challenges of discrimination. An expert panel will explore how people are discriminated against, the types of discrimination and what individuals can do to address this.

[⇒ Book your place now](#)

CQC Transitional Monitoring Approach (TMA)

We have produced a new information video to help you prepare for the CQC virtual inspection process.

Corroboration of evidence



www.skillsforcare.org.uk/CQC-provider-support/Transitional-Monitoring-Approach.aspx

Join a Microsoft Teams meeting without having MST on your device

A local CQC team recently said how important it was to be able to speak to people in services, but some registered managers don't have access to MS Teams or an equivalent.

Below are links to some useful guidance on how to take part in an MST meeting without having it on your device.

- Find the guidance from Digital Social Care [here](#).
- Find the guidance from Microsoft [here](#).



Workforce wellbeing resource finder



Skills for Care have launched an easy tool to help our social care workforce find trusted resources to support their own or others wellbeing.

What types of resources are available through the finder?

- self-help and support for others
- needing someone to talk with confidentially
- support with mental health

www.skillsforcare.org.uk/wellbeing

NEW bite size wellbeing guide for managers

Take a look at our **[new bite size wellbeing guide](#)**, based on the New Economics Foundation Five Ways to Wellbeing.

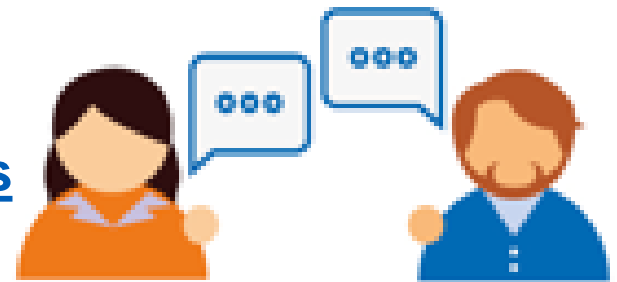
Supporting personal relationships

Skills for Care in partnership with the CQC, have updated its workforce guidance on supporting personal relationships

The updated guidance looks at;

- Values and actions, knowledge and understanding
- Supporting your workforce and creating a workforce development program
- Exercises on how to get the conversation going about personal relationships

www.skillsforcare.org.uk/personalrelationships



Essential Training

The three packages of fully funded learning

- **Rapid induction programme:** aimed at new staff who will receive training in 8 topics and the main knowledge elements of the care certificate
- **Refresher training:** aimed at existing staff who urgently need refresher training which has expired or will expire soon, in order for them to continue to work safely
- **Volunteer programme:** Introduction to adult social care

The training is delivered by select endorsed training providers.

www.skillsforcare.org.uk/essentialtraining

Digital learning for managers

11 digital modules to develop skills in leadership, succession planning and developing future talent

- Leadership and management
- Governance and regulatory processes
- Person-centred practice for positive outcomes
- Resources
- Manage self
- Decision making
- Communication
- Relationships and partnership working
- Entrepreneurial skills and innovation
- Safeguarding, protection and risk
- Professional development, supervision and performance management

Employers can claim £50 per completed module from the Workforce Development Fund

www.skillsforcare.org.uk/digitallearningformanagers



Learning from events

What is it and who is it for?

- A short digital module to support you to run learning reviews.
- Managers and leaders in all care settings.
- Access £100 Workforce Development Funding.

What does the 35 minute module cover?

- What learning reviews are and why they're needed
- How managers can move from completing reviews at an individual level to involving the wider team
- Supporting managers and leaders develop the skills and confidence to carry reviews out effectively within care settings
- Practical tips for embedding learning reviews into the working environment

www.skillsforcare.org.uk/LearningFromEvents

Workforce Development Fund



Funding to support staff development for a range of qualifications, learning programmes and digital learning modules for adult social care employers in England.

Key dates to claim:

- Declaration forms must be submitted by **26 February 2021**
- Your ASC-WDS must be updated in line with ASC-WDS requirements by **31 March 2021**
- Date to make claim extended until **31 May 2021**
(Learner certificates must be dated between 1 January 2020 and 31 May 2021.)



www.skillsforcare.org.uk/wdf

Working together to build a sustainable workforce

The next phase of the Department of Health and Social Care's national adult social care recruitment campaign launched on February 9 2021

- Millions of people will see the campaign, driving significant awareness and increased interest in care roles.
- Make sure you can take full advantage by running your own recruitment at the same time.
- They've devised some quick and easy ways to prepare, which will help you attract the right candidates with the right values to apply for relevant positions.

[Find out more](#)

Delegated healthcare tasks

We've produced two short guides to support decision making and provide information and guidance on delivering delegated healthcare tasks safely and competently

- Delegated healthcare tasks are often specific clinical interventions that a registered healthcare professional (e.g. nurse or occupational therapist) may ask a social care worker to carry out on their behalf.
- One guide is aimed at adult social care employers and managers, and the other is aimed at care workers.

Delegated healthcare tasks guide for social care employers and managers

This guide is aimed primarily at adult social care employers, managers and care workers working in care homes and may be useful to those working in other social care settings.



Find out more and download the guides : <https://sfca.re/3a4fDSO>

Accessing the Workforce Development Fund



Liz Clarke
01723 502416
l.clarke@stcecilias.co.uk



Care Friends – the new refer a friend app for social care

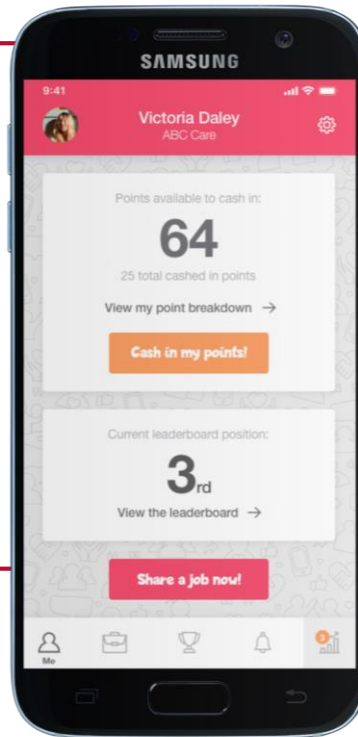
Did you know employee referral programmes deliver the most high performing care staff of all recruitment sources?

Key pilot stats

- Interview no-shows drop to just 1 in 10
- 90% of app-generated interviews are successful
- Workers hired are 20% more likely to reach 3 months in post

For more information:
www.carefriends.co.uk

For a Product tour:
<https://carefriends.co.uk/nutshell>



What pilot clients say

"An invaluable innovation"

Robin Gunson,
Head of Development, Spectrum

"We love channelling our recruitment budget back to our employees rather than a third party."

Jonathan Billington, Bluebird Care