



Monday 23 November 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



CCG IPC Training Resources

The Health Education England presentations and resources used as part of the CCG IPC training delivered by care providers are now available on our website to refer to as required. To access the resources please follow this link, then navigate to 'Essential Learning' and you will see a folder called: Covid 19 Training for Care Homes - presentations (from the Royal National Orthopedic Hospital) which contains the resources.

If you have a need of further virtual or face to face IPC training or have any queries please contact h.degnan1@nhs.net

Need to know



Capacity Tracker- Updating Guidance

Following recent additions and changes to the questions care homes are being asked to report on through the Capacity Tracker, below is the frequency that the different sections need to be completed.

Vacancies and Business Continuity (Including COVID cases, workforce, PPE and flu vaccinations)- Daily

IPC Questions- Majority of these are required to be completed weekly, but a small number are only required to be completed monthly.

This data is used by the CCG and local authorities to help support providers, so if you could ensure all sections are completed that would be a great help. Flu vaccination and IPC fields are the most common fields that haven't been completed, so please check those next time you update the tracker.

Domiciliary and supported living providers will also be asked to report in through the capacity tracker going forward. Guidance on how to register will be circulated to those providers once timescales are confirmed; no action is required at present.



Partners in Care Virtual Forum

This week's Partners in Care Virtual Forum, will take place on **Thursday 26 November from 2.00-2.30**. These sessions are designed to provide support with the latest guidance, updates from across health and social care and a chance to ask questions of both health professionals and fellow care sector colleagues. The sessions are shaped by our care providers so if you have anything you would like

to raise for this meeting please get in touch.

All care providers and partners agencies are the forum, please contact sam.varo@nhs.net if you don't have the calendar invite.

NHS Deep Cleaning Support and Advisory Service

Please find through this link a [flyer](#) from the NHS Deep cleaning and Advisory Service. These services are available to the wider community and may be suitable in facilitating additional support where deep cleaning is required. In the last 4 months, they have delivered proactive and reactive deep cleaning and bio decontamination services, training in NHS standard cleaning protocols and advisory service to a number of services. They can deliver one-off or a bespoke programme of proactive deep cleaning. Depending on requirements, they would usually begin by conducting a site visit to assess the work involved in carrying out the clean. In the event of a Covid positive case (or a virus outbreak of any other nature), they can provide a rapid response deep clean and bio decontamination service to assist in making premises safe to enter again.

More information on the service is also available through their [website](#)

Personal Assistant Support Flyer

As part of its offer of support to care providers and professionals across the Vale of York, the CCG has produced a flyer detailing [support opportunities for personal assistants](#). We will be circulating to personal assistants funded by the CCG, but please share with any personal assistants you may work with.

Training and Development Opportunities

Yorkshire Ambulance Service- Supporting Information for Care Providers

Following the session delivered by Sam Pinder and Natalie Howson and Partners in Care Virtual Forum last week, the slides are now available through this [link](#) on the Partners in Care webpages.

These slides are designed as a resourced for care provider staff of all levels, including as training for new starters. They are a useful guide for what to expect when calling 999, 111 and PTS services (including around waiting times, who will take your call, what to mention and what paperwork to have ready) as well when to call each of these.

In order to help get an idea about how much the care homes know about 111/999, YAS are inviting care homes to fill out this [survey](#). If you have any feedback about the session or these resources please contact samanthapinder@nhs.net



Project ECHO- Upcoming Sessions

Being my best Self during times of adversity

Led by a clinical psychologist, a Project ECHO session for health and social care staff. Live on Zoom between **1-2 pm Monday 23 November**

To book your place please contact the [Project ECHO Team](#)

Further Information

Making Sense of COVID Test Results and Re-Testing

We are recirculating this useful [guidance](#) that was written by Dr Andrew Lee in partnership with City of York Council and Public Health England in May, which gives guidance for providers on interpreting test results early in an infection, as well as later on into an infection.

If the resident had symptoms that started more than 14 days ago and they have not had a fever for 48 hours without medication, they can safely be assumed not to be infectious. They no longer need isolation and can be safely admitted to a care home. There is no need to re-test them for COVID19. If they have symptoms that started more than 14 days ago and still have a fever, get medical advice.

Be aware that for some people who have recovered from an infection, they may have a cough that lasts for many weeks afterwards. This is a side-effect of the infection. But they are not infectious and do not need to be isolated.

IT and Technology in Care Home's Survey

Please find through this [link](#) to a questionnaire which homes across the Vale of York CCG and North Yorkshire CCG are being encouraged to complete. We appreciate that you are extremely busy, but the purpose of this questionnaire is to capture information about IT and technology in registered care homes so that the CCG is able to access funding and support to help with IT systems and training where it is most needed. In the medium term this will hopefully make your jobs easier, and help to provide more joined-up care for your residents.

We appreciate there are a lot of questions, so feel free to complete a bit at a time. This can be completed by anybody within the home or head office on behalf of the home as appropriate. If you don't know the answer to a question, it's fine to provide a 'best guess'. If there are any issues with the questionnaire please email:

victoria.hall19@nhs.net

The deadline for this questionnaire is **30 November 2020**

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net