



Monday 16 November 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Yorkshire Ambulance Service- Supporting Information for Care Providers

Following the session delivered by Sam Pinder and Natalie Howson and Partners in Care Virtual Forum last week, the slides are now available through this [link](#) on the Partners in Care webpages.

These slides are designed as a resourced for care provider staff of all levels, including as training for new starters. They are a useful guide for what to expect when calling 999, 111 and PTS services (including around waiting times, who will take your call, what to mention and what paperwork to have ready) as well when to call each of these.

In order to help get an idea about how much the care homes know about

111/999, YAS are inviting care homes to fill out this [survey](#). If you have any feedback about the session or these resources please contact samanthapinder@nhs.net

Making Sense of COVID Test Results and Re-Testing

We are recirculating this useful [guidance](#) that was written by Dr Andrew Lee in partnership with City of York Council and Public Health England in May, which gives guidance for providers on interpreting test results early in an infection, as well as later on into an infection.

If the resident had symptoms that started more than 14 days ago and they have not had a fever for 48 hours without medication, they can safely be assumed not to be infectious. They no longer need isolation and can be safely admitted to a care home. There is no need to re-test them for COVID19. If they have symptoms that started more than 14 days ago and still have a fever, get medical advice.

Be aware that for some people who have recovered from an infection, they may have a cough that lasts for many weeks afterwards. This is a side-effect of the infection. But they are not infectious and do not need to be isolated.

Need to know

Personal Assistant Support Flyer

As part of its offer of support to care providers and professionals across the Vale of York, the CCG has produced a flyer detailing [support opportunities for personal assistants](#). We will be circulating to personal assistants funded by the CCG, but please share with any personal assistants you may work with.



Performing CPR With Symptomatic Individuals

The Department for Health and Social Care has published [guidance](#) for performing

CPR on individuals with confirmed or symptomatic COVID-19. This was written for first responders but will also be relevant to care providers.



IT and Technology in Care Home's Survey

Please find through this [link](#) to a questionnaire which homes across the Vale of York CCG and North Yorkshire CCG are being encouraged to complete. We appreciate that you are extremely busy, but the purpose of this questionnaire is to capture information about IT and technology in registered care homes so that the CCG is able to access funding and support to help with IT systems and training where it is most needed. In the medium term this will hopefully make your jobs easier, and help to provide more joined-up care for your residents.

We appreciate there are a lot of questions, so feel free to complete a bit at a time. This can be completed by anybody within the home or head office on behalf of the home as appropriate. If you don't know the answer to a question, it's fine to provide a 'best guess'. If there are any issues with the questionnaire please email: victoria.hall19@nhs.net

The deadline for this questionnaire is **30 November 2020**

NHS Mail Update

NHS Digital have confirmed that individual NHS Mail accounts that have been unaccessed for 180 days will now **NOT** be deleted in mid-November. The CCG will also be able to request passwords resets on behalf of providers again shortly, so will be in contact with providers have struggled to access their accounts to assist.

Training and Development Opportunities



**Pressure Day Thursday 19
Nov 2020**

Be a pressure hero this STOP THE PRESSURE DAY by doing something, anything within your service that will raise awareness of the dangers of pressure damage; and how to prevent or stop it in its tracks! Send us your photos of what you have done so we can show case your fantastic work
Certificates for everyone taking part!

The Tissue Viability Society are offering free grab bags of resources to care providers to help promote the campaign. For further information and to share any plans for Stop the Pressure Day, please contact h.degnan1@nhs.net



Extension for Community Healthcare Outcomes
Scarborough, Ryedale and Vale of York

Project ECHO- Upcoming Sessions

SELF CARE WEEK: How mindfulness can help us to look after ourselves

Delivered by St Leonards Hospice Lead Complementary Therapist, an explanation of Mindfulness and a demonstration of some simple exercises to support yourself during the pandemic.

Monday 16 November 2- 3pm on Zoom

REFLECTIVE LEARNING SESSION: The role that Unconscious Bias can play in how we deliver care.

At the request of a member of care staff, a presentation and discussion about how our own biases can influence how we see other people and deliver care.

Wednesday 18 November 2- 3pm on Zoom

To book your place please contact the [Project ECHO Team](#)

Further Information



Free Virtual Theatre Performance

London's Old Vic Theatre are offering free tickets to all care homes for a live streamed performances of A Christmas Carol during 12-24 December. For more information and booking please follow this [link](#)

Medical Devices Safety Bulletin- T34 Syringe Drivers

Please find through this [link](#) a pilot bulletin that the MHRA have put together with the latest updates regarding T34 Syringe Drivers. This includes an update on previous that had previously be put in place on sales of pumps, as well as an update on battery issues that have been experienced.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net