



Vale of York
Clinical Commissioning Group



Care Homes and
Domiciliary Care

Tuesday 20 October 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

[Please click here to bookmark these pages](#)



Pulse Oximeters for Care Homes

The allocation of pulse oximeters for the Vale of York has been received this week, and devices are being distributed to all Vale of York care homes.

These devices are intended to help NHS staff remotely assess and treat residents without them visiting and risk bringing infection into your environment, and can be used in tandem with the tablet devices that most providers have for

virtual consultations. A letter which includes guidance on how to use these devices (including a video) has been sent to homes, and a paper copy will accompany each device.

The number of devices your home has been allocated will depend on the size of your service, as well as feedback about number of pulse oximeters you already had when we asked earlier in the year. However each home will get at least 1 additional device.

For any queries please contact sam.varo@nhs.net



Staying COVID Safe in Shared Accommodation

[The Germ Defence website](#) developed by the Universities of Southampton, Bath and Bristol gives some really useful information on how to keep COVID safe particularly for staff who may be living individuals living in houses of multiple occupancy, in student accommodation or with housemates. etc.

Need to know



Best Practice Guides

We have added some useful best practice guides, examples and posters to our website to assist providers with topics including:

- IPC
- Risk Assessment

- Guidance for residents walking with purpose
- Decontamination audit
- Visitor guidance
- Reusing medications

To view all these resources please follow this [link](#).

NHS Mail Accounts for Care Providers

A full list of the shared NHS Mail addresses for homes and domiciliary providers has been shared with a wide range of services including GP Practices, mental health, hospital, district nursing, local authority and continuing healthcare for secure communication. The list of addresses will be on a section of our website which only NHS staff can access. Therefore it's important if you haven't yet accessed your shared mailbox, that you are able to access and check regularly. Below are a few tips for common problems that providers have reported.

1. Accessing Shared Mailbox- Here is a helpful [video](#)
2. Need a password resetting- Email careadmin@nhs.net or call the national NHS Mail helpdesk on: 0333 200 1133 and press option 1
3. Unsure what your NHS Mail addresses are- Contact sam.varo@nhs.net
4. Need more users setting up- Email careadmin@nhs.net with the name, job title, email address for a welcome email (normal provider email fine) and a unique mobile number for a password to be sent to.



NHSX iPad Offer to Care Homes

NHSX have an allocation of iPads which they are able to offer to care providers free of charge. The iPads will help care home residents to receive ongoing care and stay connected to loved ones, as well as allowing the below.

- Hold video consultations with health and care professionals
- Use NHSmail
- Connect care home residents with loved ones remotely

- Get direct access to any other tools or systems needed to support the care of residents

For more information and to apply please follow this [link](#). The deadline for applications is **Friday 23 October** and there are eligibility criteria to qualify.

Please note that this offer is separate to the tablets that have been allocated to providers by the CCG, and is a national scheme.



NHS Standard Contract for Care Homes and Domiciliary Care Providers

Thank you to the Providers that have responded to the request from the Vale of York CCG Contracting team to send in documentation for the NHS Standard Contract.

The next stage is for the Contracting team to send each Provider a draft of the contract particulars for review. It is hoped that these draft contracts will be emailed to Providers week commencing 19 October. If Providers have any questions or queries either prior to or after receiving the contracts please do not hesitate to contact us. You can do this by emailing:

VOYCCG.Contracting@nhs.net or telephoning Rachael Nice on: 07702 657459.

Providers that have not engaged with the CCG yet on the introduction of the NHS Standard Contract are encouraged to do so. It is important to highlight that the CCG is developing a policy where new clients/residents will only be placed with providers which hold an NHS Standard Contract for the provision of NHS CHC and which meets the quality and patient safety standards within that contract.

Training and Development Opportunities

Capacity Tracker- All Providers National Call

A weekly drop in session has been set up nationally by the Capacity Tracker team, taking place on **Tuesdays from 1:00-2.00**. This is a chance for care providers to shape the development of the tracker, and feedback on your experiences of using it.

If you would like the joining details for these sessions or have any feedback or queries on the tracker please contact sam.varo@nhs.net

Registered Manager Wellbeing Webinars

Skills for Care are offering Registered Managers the below webinar

Leading for wellbeing

This webinar will focus on 'Leading for Wellbeing' with practical support and ideas to support your teams with wellbeing. This will be held on **Weds 4 November 11:00 to 11:30**.

[Booking link](#)

The sessions are designed for registered managers and managers who directly supervise others. Places are limited and advance booking is required.

Further Information



Partners in Care Virtual Forum

Thank you to all those who joined us last week for the Partners in Care Virtual Forum for a range of updates and discussion including around.

- Updated on how

Capacity Tracker- New Questions

Care homes registered with the capacity tracker will have received an update around new questions that are now live on the tracker. The 3 questions added are as below, and are designed to help understand any issues providers may be having around these topics on a national and local level.

- How many staff and residents are known to have had a flu vaccination
- Where there may be issues accessing flu vaccinations

community equipment services are operating to meet current demands

- Changes to the capacity tracker
- New discharge guidance
- How to access flu vaccines for your staff and residents.

The next session will take place on **Thursday 29 October from 2.00-2.45**. The sessions are shaped by our care providers so if you have anything you would like to raise for next time please get in touch.

All care providers and partners agencies are welcome to join, please contact sam.varo@nhs.net if you don't have the calendar invite.

- The COVID19 status of residents received from NHS Trust hospitals.

In addition there will also be 2 surveys, these only need to be complete **once**.

- Survey 1 'Syringe Pumps' (to be completed by Nursing homes only):
- Survey 2 'Proxy Medicine Ordering' (to be completed by All Care Homes)

If you have any queries regarding the capacity tracker please contact sam.varo@nhs.net

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net