



Vale of York
Clinical Commissioning Group



Care Homes and
Domiciliary Care

Monday 14 September 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages](#)

Direct Referrals for Dietetics, Physiotherapy and Occupational Therapy (Care Homes Only)

Following a suggestion at the Partners in Care Virtual Forum, the guidance for homes on making a direct referral in the above specialities has been amended to ask that homes also send a copy of the referral to their GP practice for information. This way the information is shared with practice directly after the referral has been made.

This has been added to the [webpage](#) where the forms and guidance are available.

Visiting, MCA and Care Setting Guidance Updates

- [Visiting Guidance](#). The CYC/NYCC visiting guidance has been amended to include the continuation of window visits when other visiting restrictions are in place. Visits for people who are receiving End of Life Care should be viewed as essential visits, in line with the Five Priorities for Care .
- [MCA Guidance](#): This has been updated to clarify where face to face professional visits are appropriate in the context of the DoLS legal framework.
- [Care Home](#) and [Domiciliary Care Guidance](#). These have been updated to include a new section on supporting Test and Trace through sharing contact details of staff, visitors/ family members and previous residents when requested



T34 Syringe Driver Alert- Incorrect Batteries

Please find through this [link](#) an internal alert from York Teaching Hospital NHS Foundation that has been

shared for your information. This is to note that PROCELL batteries are not suitable because they are significantly smaller and will lose contact, causing issues with infusion. NX batteries are a much tighter fit and are the best batteries to choose.

Need to know



NHS Mail Deactivation and Format Changes

The CCG has been notified that any care provider NHS Mail accounts that haven't been active within the last 6 months will be **deactivated on 31 October**. We are currently contacting any providers that we have been notified have an inactive account, however to prevent this deactivation then all you need to do is to log into your account.

We have also been made aware that from 25 September the format of care provider generic email address will change from **care.location.careproviderODScode@nhs.net** to **care.ODScode@nhs.net**. We are awaiting more guidance around this and will be communicate accordingly, but we have been reassured that following the change any emails sent to the previous email address will automatically be directed through to the new address.

For any NHS Mail queries please contact: sam.varo@nhs.net

DSPT Registration Webinars from Care Providers

When: Weekdays from 2:00-2:15

All care providers who have not yet registered for the Data Security Protection Toolkit and invited to attend daily webinars run by the regional DSPT team from NHS England and Improvement. These will provide a chance to ask questions and be run through registration process. For more information and joining details please view this [flyer](#).

Alternatively if you have any further queries please contact: sam.varo@nhs.net



Training, development and education opportunities



Partners in Care Virtual Forum

When: Thursday 17 September 2.00-3.00

The next session of the Partners in Care Virtual Forum will take place on Thursday. The network is to provide updates and peer support to care providers across the Vale of York, as well as providing a chance to ask questions of wider health and social care colleagues.

The agenda to the forum is shaped



Project ECHO Session: COVID-19 Q&A

When: Wednesday 16 September 2.00-3.00

Following a training request, Project ECHO are inviting care staff to join their **COVID 19 Q and A ECHO session on**

Dr Andrew Lee (NHS Vale of York CCG Executive Director of Primary Care and Population Health) will be delivering a presentation and answer staff questions about Covid-19. This will be similar to a very well received session that Andrew did for us in May through the *Partners In Care Covid-19 ECHO response network*.

by its members, so if you have any topics you would like to see discussed at the next session please get in touch. Topics discussed at the last forum included CHC assessments, direct referrals from care homes, flu vaccination in care settings and research.

The session takes place by Zoom, and the joining details can be found in the calendar invite or by contacting sam.varo@nhs.net

The session will take place on the ZOOM platform, and can be accessed by any device with an internet connection. If you wish to join please email the below address to receive joining details:

ProjectECHOTeam@stleonardshospice.nhs.uk

Further Information

Safeguarding Adults in Care Homes: NICE Guideline Consultation

NICE are seeking feedback on their [draft guidance about safeguarding adults in care homes](#). Your comments will help ensure the advice right for care home staff and people living in care homes.

The guidance aims to:

- improve staff awareness of safeguarding
- ensure staff are confident and able to report concerns appropriately when needed
- inform other health and care practitioners and commissioners and people affected by the issues about safeguarding.

The draft guidance includes a set of indicators to help practitioners

Press Release: Vale of York CCG's Quality and Nursing Team up for another Nursing Times Award

NHS Vale of York Clinical Commissioning Group (CCG) could win a Nursing Times award later this year thanks to their work with care homes and domiciliary providers, which has helped reduce avoidable harm and improved the deterioration of residents within our community.

A partnership was formed with the CCG and Yorkshire and Humber Patient Safety Collaborative to achieve this work, after a rise in residents being admitted to hospital in an emergency. The aim of this initiative was to reduce these unplanned admissions, and increase the staff confidence in recognising the signs for deterioration.

To achieve the increase in confidence, sessions were held face to face within the care homes prior to COVID. However since social distancing guidelines, a

identify abuse and neglect. It also advises staff on the actions to take if they suspect abuse or neglect.

[You can access a visual summary of the draft recommendations on the NICE website.](#)

If you would like to provide feedback on the draft recommendations, please [log in](#) or [register your organisation as a stakeholder](#).

For further information on this consultation, contact SafeguardingAdults@nice.org.uk.

Closing date: **Friday 1 October 2020**

handbook was developed for care homes to work through themselves.

The team also organised and hosted a conference in Recognising and Responding to Deterioration, which focused on the 'STOP' and 'WATCH' tool. To read more about this tool, [click here](#).

To read the press release in full please follow this [link](#)

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net