



Monday 17 August 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages](#)

Visiting Guidance for Care Providers (York and North Yorkshire)

Please find the links below to updated guidance below authored by NYCC and CYC in partnership with the NHS and Independent Care Group

Visiting Guidance

- [Easy read version of Visiting a Relative Guidance](#)
- [Visiting a Relative Guidance](#)- Slight revised on page 3 to include risk assessments for any contact witnessed.
- [Designated Visitor Guidance](#) – Appendix 2 has been amended to clarify that only 1 person can visit in any circumstances, and updated as above to include risk assessments following observed contact. Appendix 4 SOP wording has correspondingly been updated to reflect this, to identify if any observed contact can be mitigated rather than go straight to isolation.
- Following queries, around number of visitors to gardens /visitor pods - all visitor locations can have 1 designated visitor at a time.

Please find further new guidance below

- [Going Out](#) - Guidance has been put together to help care homes with assessing risk when considering residents going out of the care home e.g. walk with family or appointments. The full guidance is attached, alongside a specific '[guidance sheet](#)' to give to the family members and friends going out with the resident .
- [Hairdressers](#) - Considerations attached that need to be taken into account to enable safe visits to care homes by hairdressers,
- [Shielding Staff](#) - Also attached is some very practical guidance on risk assessing working environment for staff who have been shielding .



Partners in Care Virtual Forum

The CCG will be relaunching the Partners in Care Forum virtually on **Thursday 03 September**. This follows the assistance of the Project ECHO team at St Leonards Hospice who have helped support us run the Partners in Care Project ECHO Covid-19 Support Network since the start of the current outbreak. The last ECHO Network will take place on **Thursday 20 August**.

The forum is open to all care homes and domiciliary providers from across the Vale of York, and is designed to provide support with the latest guidance, updates from across health and social care and a chance to ask questions of both health professionals and fellow care sector colleagues. The forum is also open to and attended by partner organisations who support care providers from acute care, mental health, local authority and Skills for Care among others.

The forum will take place every **2 Weeks on a Thursday from 2:00-3:00, and last for 1 hour**. The sessions will take virtually place using Zoom and calendar invites will be sent out to all partners very shortly.

As before, Partners in Care is a collaborative forum that is shaped by and intended to support the care sector. So if you have any topics for discussion or updates you would like to request please contact sam.varo@nhs.net. All are welcome so please forward the invites to any colleagues who would like to attend.

Data Security and Protection Toolkit Registration

As you may be aware the deadline for completing the Data Security and Protection Toolkit (DSPT), which enables you to be compliant with national guidance around Information Governance has been extended due to Covid. The requirement to complete the DSPT in order to access NHS Mail has also temporarily been waived. Following discussion at a national level, the new deadline for DSPT completion is **31 March 2021**.

The only action that is required at this stage is for individual care homes/domiciliary providers to register an account for the DSPT by 30 September. By registering for this, you will be able to access a training programme which is currently being designed at a national and regional level to help guide you through completion from October-March.

To register

- Register directly through <https://www.dsptoolkit.nhs.uk/Account/RegisterOrganisationCode>
- Once registered you will receive an automated email with a time limited password for your account, which will require you to log in during the following 24 hours otherwise you will need to re-register.

Please note that no action is required at this stage if your provider has already completed the DSPT to Standards Met or Entry Level stage. If your provider has already registered for the DSPT previously but not completed then you will also have an account already registered so no action required. For any questions at this stage please contact sam.varo@nhs.net

Need to know

Survey- Allocation of Samsung Tablets to Care Homes

We are conducting a piece of work to evaluate how the tablets provided by the CCG into care homes have assisted in delivery care for residents. We would be interested in hearing from both those from care homes who have allocated the devices, and also the health and social care professionals who are using them for virtual consultations and for other purposes. All feedback is gratefully received, whether good or bad to help us better understand how they are currently being used, as well as any issues you may be having and any additional uses or functions these devices could perform. The survey will take no longer than 5 minutes and will help us determine any further ways we can help support homes with these tablets.

Care Provider Survey- <https://www.surveymonkey.co.uk/r/KV2N78C>

Health and Care Professional Survey-
<https://www.surveymonkey.co.uk/r/K7JJKRQ>

If there is anything you would like to raise outside of the survey then please contact sam.varo@nhs.net

Infection Prevention and Control Team Bulletin and PPE Guidance

The latest bulletin from the Community IPC Team focuses on COVID-19 Advice on 'Fogging' and 'Temperature screening'. To access the bulletin please follow this [link](#)

Public Health England have also published a useful 'PPE guide for community health and social care settings: What PPE to wear and when - an illustrative guide' 28/07/20. This can be accessed from the following [link](#)



**Infection.
Prevention.
Control.**
You're in safe hands

Skills For Care Registered managers Webinar

Time Management: Practical Approaches to Protect Your Time

Date: Thursday 27 August 2:00-2.30

This live webinar looks at practical ways for frontline care managers to help you manage your time. The webinar will tell you about time management techniques and provide access to a new self-assessment tool. The webinar will also look at how other managers have successfully been able to prioritise time in response to COVID-19 and share their tips with others.

To register for the live session please follow this [link](#). The webinars in this series are all recorded and can be found



through this [link](#)

COVID-19 Guidance and Resources

Carer Awareness On-Line Training

York Carers' Centre is pleased to offer virtual training via Zoom on the following dates:

Weds 26th August 11am-1pm

Weds 28th October 11am-1pm

Mon 23rd November 11am-1pm

Mon 7th December 11am-1pm

This session offers an introduction to York Carers Centre and how they can identify and support unpaid carers. It is an opportunity for professionals to learn more about York Carers Centre and the support available for unpaid carers across the city, as well as to increase understanding of carers, their role and its effect on their lives.

The session will include a presentation, have brief introductions, share information around current carer issues (such as Covid-19/isolation), engage in discussions, include a quiz and share links to carer films on YouTube. One of their Volunteer Carer Champions plans to share her experiences also.

To book onto these session please contact sam.varo@nhs.net

Nutrition Training and Referrals (Care Homes Only)

Dr Sarah Baker, Professional Lead for Dietetics updated at last week's Partners in Care ECHO Network around the offer of nutritional training that her team are able to provide Vale of York Care Homes. The training is anticipated to take 30 minutes-1 hour and will help those taking part a greater knowledge of nutrition to help embed in their service. To express an interest in this training please email Nutrition&Dietetics@YORK.NHS.UK

The team are now also able to accept referrals for dietetic input directly from care homes rather than needing to be completed by a GP. Please find the referral form attached to this bulletin, the team are aiming to set up an electronic link to this form which will be linked to from the Partners in Care webpages once ready.

Further Information

Safeguarding Adults in Care Homes- Guidance Consultation

NICE want to hear your views of care providers on [their draft guideline on safeguarding adults in care homes](#). The consultation period will begin on Thursday 3 September 2020.

This guideline will ensure that staff can raise safeguarding issues easily, promptly and confidently. It will help to make sure that people living in care homes are safe from abuse and neglect. It includes a set of indicators to help practitioners identify abuse and neglect, and advice for staff on the actions to take if they suspect abuse or neglect.

Visit [the register as a stakeholder page](#) for more information. If you would like any further information on this consultation, contact. SafeguardingAdults@nice.org.uk

New Apps for Care Provider Tablets

Following a request from a care home, the following 5 apps will be made available on all care provider tablets.

- React to Red- App based upon to React to Red pressure ulcer prevention training programme
- ISTUMBLE- Health assessment tool that can be used following a fall
- Yellow Card- MHRA resource for monitoring and collecting information on adverse reactions to medication, as well as safety alerts.
- IDDSI- Framework for looking up IDDSI food and drink consistencies
- NHS Safeguarding- Tool to raise awareness of safeguarding requirements

If there is an app that you think would be beneficial to add to your device, please contact sam.varo@nhs.net

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net