



Care Homes and Domiciliary Care

Monday 15 June 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. Please click here to bookmark these pages



IPC Training and Congratulations Lucy

Thank you all providers who have engaged in the IPC training during recent weeks and are actively cascading to their colleagues. Firth House in Selby have kindly shared with us a photo of Lucy, who is a senior carer and team

leader, and been instrumental in organising the IPC training provided by the care home team at the CCG. She then took the lead and cascaded the training to all Firth House staff, she has done a fantastic job – well done Lucy.

Any providers who haven't yet taken part in the training but would like to, or who haven't received a certificate can contact sarah.fiori@nhs.net



Digital Consultations: Thoughts and Feedback

During the pandemic, the way in which health professionals assess residents has been changing following the allocation of tablet devices to 71 Vale of York care homes in order to promote virtual consultation. We would be interested to find out how you've found this experience and how it may have enabled you to work differently and more efficiently. We particularly want feedback on use relating to communication with GPs and other Healthcare Professionals. We'd like to know how this has assisted with communication and saved time and improved efficiency. It would be good to hear of any innovative ways in which people have been using their tablets in the hope that we can share these with fellow providers. We will be sending out a survey to complete soon. If you have any feedback, ideas or suggestions you can also contact Clive directly through clive.nicholson@nhs.net

Need to know



NHS Foundation Trust

Care Home and Dementia Team Update

This week, we have a <u>link to a podcast</u> from Martin Bromiley OBE discussing simple ways to prepare for a confident working environment. It includes tips on mentally practising new techniques like taking off PPE and starting the day with

effective team meetings:

Also a great <u>poster</u> you can print and share on your staff room wall which gives practical steps based on Acceptance and Commitment Therapy (ACT) that will help your staff deal with the COVID crisis.

If you would like any support for your care home and staff during these difficult times, please get in contact with the Care Home and Dementia Team and we will do our best to help. You can email us on: tewv.chad.york@nhs.net or reach us by phone on our professional's only line: 01904 461196.



HSE Alert- KN95 Facemask

The Health and Safety Executive released an <u>alert</u> on Thursday 11 June warning against all purchase and use of KN95 facemasks as PPE. This respirator has been identified as suspect and testing has confirmed they would not meet requirements, including to protect against the ongoing coronavirus pandemic.



PRINCIPLE Study

Individuals who have been diagnosed with or who are showing symptoms of COVID-19 and are aged 65 or over (or 50-64 with certain conditions) are able to self-enrol into the PRINCIPLE study. This is a national trial to find treatments that reduce hospital admissions and improve symptoms. To join the study, please follow this <u>link</u>.

For further information, the <u>poster</u> and <u>patient information leaflet</u> can be found through these links.

Covid-19 Testing- Mental Capacity Guidance- Updated

Please find below information for local care homes and domiciliary care providers that has been approved by the Mental Capacity Act group for the Yorkshire and Humber region. Whilst recognising that many care providers have significant plans in place, this information is designed by North Yorkshire County Council and agreed by the local MCA group, and has been developed to be a supportive tool to care providers supporting those without capacity.

- Covid-19 and MCA Decision Making Tool
- MCA and COVID-19 Testing (Updated)
- Mental Capacity Assement
- Having a Nose and Throat Swab

To complement the MCA tool documents the group is also developing other supportive information that will be circulated soon. The topics include:

- Capacity and isolation periods;
- The role of Public Health England and the powers it can exercise;
- The impact of the recently launched track and trace programme.

Abigail Combes updated on these resources at this week's Partners in Care /Project ECHO Network and advised she and her colleague Charlotte can be contacted if any providers have any queries about these issues they would like to raise through the below email addresses:

abigail.combes@nhs.net and charlotte.mcfarlane-brooke@nhs.net

COVID-19 Guidance and Resources

Partners in Care- COVID-19 Response ECHO Network

The network is open to all Vale of York independent care providers, and takes place every Thursday from 14:00-15:00. Through the Zoom online platform the network is designed to provide the latest best practice guidance, training, and peer support to care providers at this difficult time. CCG, Local Authority, Infection Prevention and Control, Mental Health, CQC and Medicines Management are among the organisations and specialists represented on these sessions to answer questions and help discussion.

The slides from all the sessions that have taken place so far can be found through our website.

For any queries or to suggest topics for future sessions, please email projectECHOteam@stleonardshospice.nhs.uk or call Chris Charters on 07741 734659.

Bereavement Support and Resources

Dr Jonathan Bauer, Bereavement Support Manager at St Leonards Hospice led a powerful session at a recent Partners in Care/Project ECHO network around bereavement and support in care settings focusing on the specific challenges faced by colleagues working in the independent care sector. The session focused on the emotional impact of the current outbreak of residents. relatives/ friends and staff. A number of resources were shared which are available through this link. This includes the presentation that was delivered, some prompts around difficult conversations. resources for those who would value bereavement support as well as case studies to help thinking about approaches. Providers are encouraged to use and adapt these resources for their own use as required.

Delirium and Considerations during the COVID-19 Pandemic (NHS England and Improvement Webinar)

When: Wednesday 24 June 13:00 - 14:30

Delirium is a marker of acute illness and is increasingly recognised as being a condition linked to the presentation of COVID-19, particularly in older people. This presents new challenges in terms of recognition and management, especially in the community setting. This webinar brings together experts in the field to discuss how to care for someone with delirium and COVID-19. To register for the webinar please follow this link

Department of Health and Social Care- Guide to Testing Process for Care Homes

Please find through this <u>link</u> a presentation shared by DHSC at a webinar this week, which runs the testing process from ordering a test, when to test, how to test, registering and packaging a test, collection and receiving results. There are also support resources and contacts detailed should you have any queries around the process.

Further Information

Join Social Care Online

"Join Social Care" has been developed to accelerate the recruitment process for Adult Social Care, making it easier for care providers to reach people in their local areas looking to work in the sector. Skills for Care is co-ordinating training for people coming into the social care sector through this platform using endorsed providers offering the rapid induction training programme. More information on how to utilise the platform for your setting can be found through this <u>link</u>.

Skills for Care Support for Managers

Skills for Care has a dedicated support and information line available to all registered and front line managers during the Covid 19 pandemic. For details on how to access the service, please follow this link. They also have a Facebook group open to all managers, and are setting up WhatsApp and support groups at local level. Regular support webinars are also regularly scheduled.

Previous webinars can be found through this link.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact $\underline{sarah.fiori@nhs.net}$ or $\underline{sam.varo@nhs.net}$