



Monday 8 June 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages](#)



Bereavement Support and Resources

Dr Jonathan Bauer, Bereavement Support Manager at St Leonards Hospice led a powerful session at Thursday's Partners in Care/Project ECHO network around bereavement and support in care settings focusing on the specific challenges faced by colleagues working in the independent care sector . The

session focused on the emotional impact of the current outbreak of residents, relatives/ friends and staff. A number of resources were shared which are available through this [link](#). This includes the presentation that was delivered, some prompts around difficult conversations, resources for those who would value bereavement support as well as case studies to help thinking about approaches. Providers are encouraged to use and adapt these resources for their own use as required.

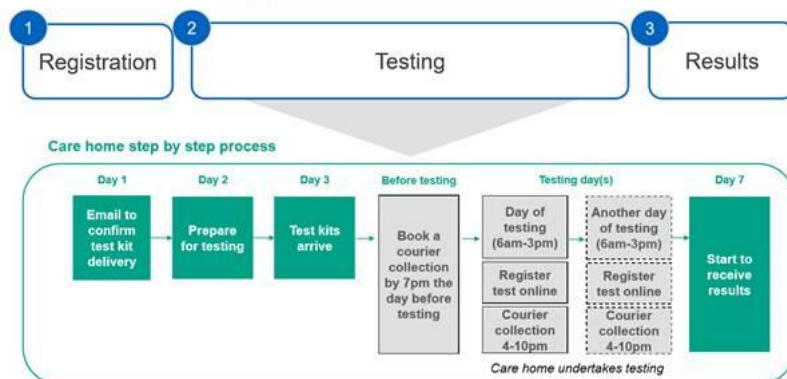
The Quality & Nursing Team recognise the immense challenge our colleagues are facing and would like to offer our support and again reiterate thanks for the personal sacrifices you are all making at home and work to ensure residents and teams are able to continue being safe. Please do contact sarah.fiori@nhs.net if you have any queries or requests for support.

Join Social Care Online

Angela Thompson, Locality Manager, Skills for Care updated at the Partners in Care/ECHO Network, that “Join Social Care” has been developed to accelerate the recruitment process for Adult Social Care, making it easier for care providers to reach people in their local areas looking to work in the sector. Skills for Care is co-ordinating training for people coming into the social care sector through this platform using endorsed providers offering the rapid induction training programme. More information on how to utilise the platform for your setting can be found through this [link](#).

Need to know

End to end testing process



Department of Health and Social Care- Guide to Testing Process

for Care Homes

Please find through this [link](#) a presentation shared by DHSC at a webinar this week, which runs the testing process from ordering a test, when to test, how to test, registering and packaging a test, collection and receiving results. There are also support resources and contacts detailed should you have any queries around the process.

Care Home and Dementia Team Update

This week wanted to focus on ideas for supporting your teams. This [information sheet](#) has lots of tips for calming a racing mind as well as links to other online [resources](#).

We heard this week on the Partners in Care/Project ECHO call that some care home teams feel much closer having created a safe place to talk about how they are feeling. This resource provides tips on how to set that up in your home and an easy guide for running them, the '[Care home team wellbeing group guide](#)'. And finally, some distraction for your residents and staff, with some [free resources from the Wildlife Trust for June](#).



If you would like any support for your care home and staff during these difficult times, please get in contact with the Care Home and Dementia Team and we will do our best to help. You can email us on: tewv.chad.york@nhs.net or reach us by phone on our professional's only line: 01904 461196.

Covid-19 Testing- Mental Capacity Guidance

Please find below information for local care homes and domiciliary care providers that has been approved by the Mental Capacity Act group for the Yorkshire and Humber region.

Whilst recognising that many care providers have significant plans in place, this information is designed by North Yorkshire County Council and agreed by the local MCA group, and has been developed to be a supportive tool to care providers supporting those without capacity.

- [Covid-19 and MCA Decision Making Tool](#)
- [MCA and COVID-19 Testing](#)
- [Mental Capacity Assessment](#)
- [Having a Nose and Throat Swab](#)

COVID-19 Guidance and Resources

Partners in Care- COVID-19 Response ECHO Network

The network is open to all Vale of York independent care providers, and takes place **every Thursday** from **14:00-15:00**. Through the Zoom online platform the network is designed to provide the latest best practice guidance, training, and peer support to care providers at this difficult time. CCG, Local Authority, Infection Prevention and Control, Mental Health, CQC and Medicines Management are among the organisations and specialists represented on these sessions to answer questions and help discussion.

Next Session: Thursday 11 June

- **Topic: Mental Capacity and Covid-19 Testing (Further topics to be confirmed)**

The slides from all the sessions that have taken place so far can be found through our [website](#).

For any queries or to suggest topics for future sessions, please email projectECHOteam@stleonardshospice.nhs.uk or call Chris Charters on 07741 734659.

PPE Latest Flowchart and Request Form

The current request form for PPE can be found through this [link](#). The latest [flow chart](#) created on behalf of the Local Resilience Forum is available to aid decision making/risk assessment for the application of the guidance around PPE for COVID-19. This document is intended to help with local interpretation of government guidelines in community health and social care. National guidance around IPC and PPE for care providers can be found through this link.

The flowchart has been updated to include loss of or change in sense of smell or taste. Please use the attached new form for LRF applications, document updated to include a decision making page for LRF use only.

Covid-19 positive patients discharged from hospital/ retesting

Following on from the [briefing](#) circulated to partners last week regarding retesting and discharge from hospital, Dr Andrew Lee gave a summary of the guidance and evidence behind this briefing at the Partners in Care Covid19 Echo Response Network. The summary can be found through this [link](#). Dr Lee also shared a [Twitter thread](#) covering the guidance in further detail.

Wearing a Mask: Do's and Don'ts

The Community Infection, Prevention and Control Team have produced a poster detailing do's and don'ts for using a face mask within care homes and domiciliary providers. These can be printed off and displayed in your setting

- [Care Home Poster](#)
- [Domiciliary Care Poster](#)

Further Information

Skills for Care Support for Managers

Skills for Care has a dedicated support and information line available to all registered and front line managers during the Covid 19 pandemic. For details on how to access the service, please follow this [link](#). They also have a [Facebook group](#) open to all managers, and are setting up WhatsApp and [support groups at local level](#). Regular support webinars are also regularly scheduled. Previous webinars can be found through this [link](#).

NHS Mail Supported and Feedback Sessions for Care Providers

For providers who would like support in getting started using their account and in using Microsoft Teams, NHS England and Improvement are hosting bi-weekly webinars taking place every **Tuesday and Thursday 14:00-15:00**. A leaflet with details to book can be found through this [link](#).

If you have any further queries regarding NHS Mail please contact sam.varo@nhs.net

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net