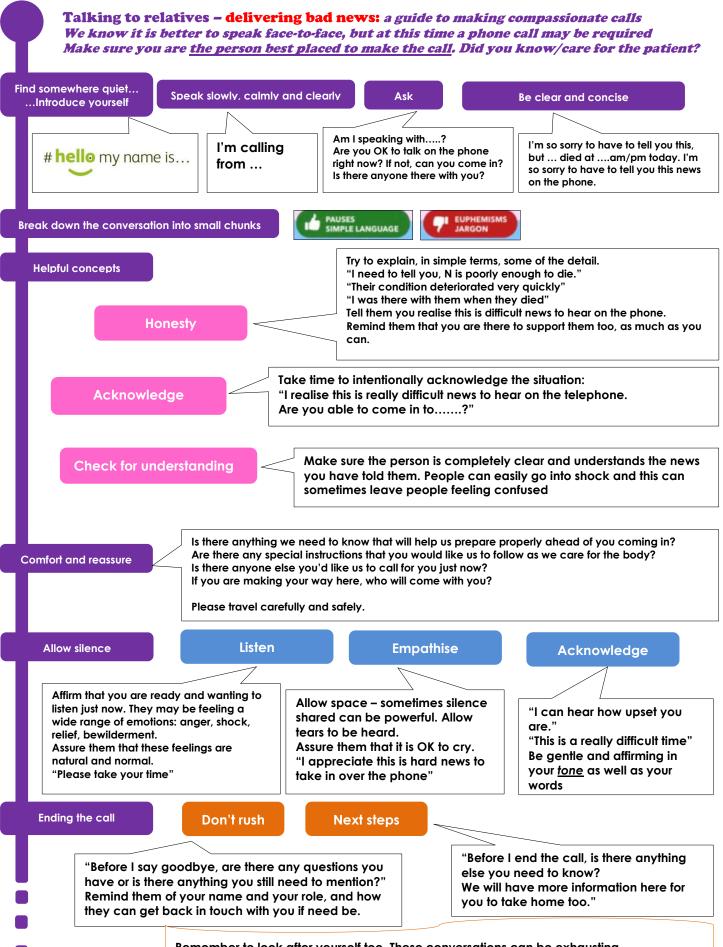
Managing Difficult Conversations

Afterwards

A guide to compassionate telephone conversations



Remember to look after yourself too. These conversations can be exhausting. Debrief with a colleague if you can. Take a few moments for yourself.