



Vale of York  
Clinical Commissioning Group



Care Homes and  
Domiciliary Care

Tuesday 26 May 2020

## What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages](#)

### Infection Prevention Control Training Offer

As part of current national offer of extended support to care homes including infection prevention training, care homes will have received an offer from the CCG to support you with this. Training includes hand washing technique and the use of Personal Protective Equipment (PPE), and has been offered and delivered face to face to providers.

We are aware that having staff visit your home to deliver this training can be difficult for many reasons currently and so we would like to offer the opportunity to receive this training virtually via Project ECHO. Much like the face to face training that has been offered, we can offer 2 hour sessions through which we can train key members of your staff. It is anticipated that through the 'train the trainer' approach this learning can then be cascaded across your staff by those who attend the initial session.

We have sessions (each for up to 7 participants) available on **Thursday 28 May** at the following times.

- 9:30-11:30am
- 1-3pm
- 3:30- 5:30pm

If you would like to attend one of these sessions please contact [ProjectECHOTeam@stleonardshospice.nhs.uk](mailto:ProjectECHOTeam@stleonardshospice.nhs.uk) and we will make arrangements to set you up for the requested session. These sessions will be allocated on a first come first served based.

**There is anticipation that further training sessions may be arranged on Friday 29 May, so to express an interest in training on this date please get in touch. Please note that there is some reading required prior to training and therefore please respond as soon as possible so that these slides might be shared in time.**

**This training will be made available more widely for supported living and domiciliary providers who express an interest going forward.**

### **Briefing - Positive people discharged from hospital/ retesting**

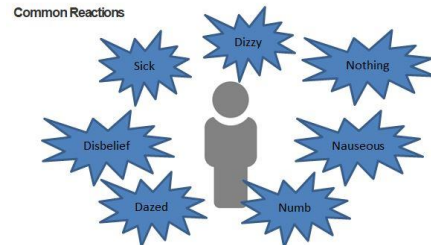
Please find the attached a briefing on COVID retesting and people being discharged from hospital that has been authored by Dr Andrew Lee (Executive Director of Primary Care and Population Health) alongside clinicians at Public Health England and City of York Council. This covers what the test is, as well as interpreting the results both early into an infection and later into the infection. The document references care homes, however the information is relevant to all social care providers.

**We are aiming to arrange a Project ECHO call with Dr Lee on Thursday 28 May at 3:00 to answer questions around this guidance. Further details and calendar invites will follow once that session is able to be confirmed.**

## Need to know

### Care Home and Dementia Team Update

This week, we wanted to share a [leaflet](#) that Tees, Esk and Wear Valleys NHS Foundation Trust have created for coping with the death of someone that you know. The leaflet covers common symptoms that you might experience and some tips of how to deal with them.



We also wanted to share again the [leaflet](#) from Namaste Care that gives advice on how to help residents have a sensory-rich end of life with ideas about soothing touch, sound, smell, taste and vision.

All updates from the team circulated in these bulletins are available to view through the Partners in Care webpages.



### NHS Mail Supported and Feedback Sessions for Care Providers

A fantastic 97 care homes and domiciliary providers from the Vale of York now have NHS Mail registered in their setting to allow secure and efficient communication with health and social care services. For providers who would like support in getting started using their account and in using Microsoft Teams, NHS England and Improvement are hosting bi-weekly webinars taking place every **Tuesday and Thursday 2:00-3:00**. A leaflet with details to book can be found through this [link](#).

The team are also hosting an interactive session on **Wednesday 27 May from 2:00-3:00** for providers to share their experiences in using NHS Mail so far, including examples of how it has benefited delivery of care as well as challenges and areas where more support would be helpful. Further information for that session is available through this [link](#).

If you have any further queries regarding NHS Mail please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

## Skills for Care Support for Managers

Skills for Care have a dedicated support and information line available to all registered and front line managers during the outbreak. For details on how to access the service, please follow this [link](#). They also have a [Facebook group](#) open to all managers, and are setting up WhatsApp and [support groups at local level](#). Regular support webinars are also regularly scheduled , and previous webinars found through this [link](#). The next scheduled webinar is detailed below:

- Wednesday 03 June 2020, 11:00 – 11:30

[Dealing with the impact of COVID-19 on your staff](#)

## COVID-19 Guidance and Resources

### Tiger Eye Protector Product – Removal from the Supply Chain in respect of Covid-19 Use

The Department for Health and Social Care have released a CAS alert for certain models of protective goggles and frames, which have been tested and do not meet the current requirements for splash protection and shouldn't be used in a Covid-19 setting. The details of the products concerned are below:

Tiger Medical Products: Protective Goggles and Frames  
Product Codes PG0001 – F and PG0001-L  
Barcode for Frames: 6948548400132;  
Barcode for Lenses: 6948548400224  
NPC for Frames (BTP083 and BTP403) and Lenses (BTP097, BTP404 and BTP439)

The alert in full can be found through this [link](#).

### IPC Coronavirus Page and Deep Cleaning Guidance

The community Infection, Prevention, Control team have produced a webpage with guidance for managing Covid-19 within your setting. This includes useful posters that can be displayed, access to an online learning package and in depth deep cleaning guidance for care homes. The page can be found through this [link](#).

Caroline Gent from the team pulled together a couple of [slides](#) following a discussion at a recent Project ECHO sessions, which gives detail around which cleaning solutions are suitable and unsuitable, as well as guidance on using wipes.

## PPE Latest Flowchart and Operations Guidance

The current request form for PPE can be found through this [link](#). The latest [flow chart](#) created on behalf of the Local Resilience Forum is available to aid decision making/risk assessment for the application of the guidance around PPE for COVID-19. This document is intended to help with local interpretation of government guidelines in community health and social care.

National guidance around IPC and PPE for care providers can be found through this [link](#).

## Easy Read Out of Hospital Guidance

- The original requirements for Hospital Discharge published 19<sup>th</sup> March now includes 3 easy read leaflets covering leaving hospital, leaving hospital to go home, leaving hospital to go to a care home. The leaflets can be found at this [link](#)

## Further Information



### PRINCIPLE Study

Individuals who have been diagnosed with or who are showing symptoms of COVID-19 and are aged 65 or over (or 50-64 with certain conditions) are able to self-enrol into the PRINCIPLE study. This is a national trial to find treatments that reduce hospital admissions and improve symptoms. To join the study, please follow this [link](#).

For further information, the [poster](#) and [patient information leaflet](#) can be found through these links.

### Further Information

Additional information, support and guidance is available through the [Partners in Care webpages](#) including:

- Guidance on how to update the Capacity Tracker during the current outbreak
- Information around Recognising and Responding to Deteriorating Residents training for staff
- Reuse of medication in care homes
- Resources from the Project ECHO Network including around advanced care planning, PPE and reusing of medications

with care settings

- Advice and resources from the Care Home and Dementia Team

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)