



Vale of York
Clinical Commissioning Group



Care Homes and Domiciliary Care

Monday 18 May 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages](#)



Tiger Eye Protector Product – Removal from the Supply Chain in respect of Covid-19 Use

The Department for Health and Social Care have released a CAS alert for certain models of protective goggles and frames, which have been tested and do not meet the current requirements for splash protection and shouldn't be used in a Covid-19 setting. The details of the products concerned are below:

Tiger Medical Products: Protective Goggles and Frames

Product Codes PG0001 – F and PG0001-L

Barcode for Frames: 6948548400132; Barcode for Lenses: 6948548400224

NPC for Frames (BTP083 and BTP403) and Lenses (BTP097, BTP404 and BTP439)

The alert in full can be found through this [link](#).

Update from PHE Regarding Testing

There are ongoing efforts to resolve the issues in relation to Covid test results being reported back to care homes. Please continue to report any delays experienced when receiving your daily contact from your local authority and who will endeavour to liaise with PHE to resolve the issues.

Please be aware that there have been some issues relating to the mislabelling of specimens which is being amplified by the current scale and volume of activity at present. To help to rectify this problem please can care homes help by ensuring the specimens returned are labelled with the care home name and the iLOG number which allows the specimens to be linked back to the relevant home. PHE cannot identify that results are linked to specific homes without the care home name or iLOG labelled correctly. This is on the instructions provided with the kits.

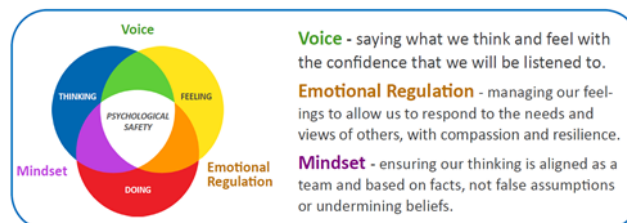
Need to know



Skills for Care Support for Managers

Skills for Care have a dedicated support and information line available to all registered and front line managers during the outbreak. For details on how to access the service, please follow this [link](#). They also have a [Facebook group](#) open to all managers, and are setting up WhatsApp and [support groups at local level](#). Regular support webinars are also scheduled. Details of upcoming sessions can be found below, and previous webinars found through this [link](#).

- Tuesday 19 May 2020, 14:00 – 14:30
[Cyber Security – Secure mobile working](#)
- Thursday 21 May 2020, 14:30 – 15:00
[NICE Guidance: Preventing infection and promoting wellbeing](#)



Care Home and Dementia Team Update- Psychological Safety and Music for Wellbeing

Feeling safe as a team is really important at the moment: Psychological Safety is about creating a working environment in which everyone feels comfortable sharing their thought and concerns. This week we have a [poster](#) for your staff room and a [flyer](#) about a free support pack that will help you promote psychological safety within your team.

A free new online resource, which combines science and technology to provide a catalogue of soothing and calming music and videos, has been developed to support people who may feel anxious during the COVID-19 pandemic. The Recovery College Online and Trauma Informed Care teams have joined forces with music technology company X-System; Northumbria University and the Calm

Foundation to provide a series of specially designed playlists that can help people to physically relax, manage their mood, be enlivened or helped to breathe and move. The playlists are being made freely available. For more information follow this [link](#)

IPC Coronavirus Page and Deep Cleaning Guidance- **New**

The community Infection, Prevention, Control team have produced a webpage with guidance for managing Covid-19 within your setting. This includes useful posters that can be displayed, access to an online learning package and in depth deep cleaning guidance for care homes. The page can be found through this [link](#).

Caroline Gent from the team pulled together a couple of [slides](#) following a discussion at a recent Project ECHO sessions, which gives detail around which cleaning solutions are suitable and unsuitable, as well as guidance on using wipes.



Partners in Care- COVID-19 Response ECHO Network

Project ECHO sessions now take place weekly from on **Thursday at 14:00-15:00**. A new calendar invite will be sent to all Vale of York care homes and domiciliary providers.

The network is designed to provide the latest best practice guidance, training, and peer support to care providers in our region at this difficult time. CCG, local authority, infection prevention, mental health, CQC and medicines management are among the organisations also represented on these sessions to answer questions. All providers are encouraged to join as and when able to share learning, support and best practice across the area.

The slides from all the sessions that have taken place so far can be found through our [website](#).

For any queries or to suggest topics for future sessions, please email projectECHOteam@stleonardshospice.nhs.uk or call Chris Charters on 07741 734659.

COVID-19 Guidance and Resources



PRINCIPLE Study

Individuals who have been diagnosed with or who are showing symptoms of COVID-19 and are aged 65 or over (or 50-64 with certain conditions) are able to self-enrol into the PRINCIPLE study. This is a national trial to find treatments that reduce hospital admissions and improve symptoms. To join the study, please follow this [link](#).

For further information, the [poster](#) and [patient information leaflet](#) can be found through these links.

Knitted Hearts Available to Care Homes Residents (Sent on behalf of York Teaching Hospital NHS Foundation Trust)

A few weeks ago we asked for support from the public to knit/ crochet/ sew small hearts for our patients whilst they are unable to have visitors. The idea of these is to be able to give one to the patient/ resident and the other goes to the family until they can be reunited when the full lockdown is lifted. In the event the patient dies the family are given the option of having the heart sent to them or keeping it with their relative. We have been overwhelmed by donations which is very humbling.

If any of the care homes would like some sending for residents please send the address of the home and the number of residents to:
Clare.O'Brien@york.nhs.uk

PPE Latest Flowchart and Operations Guidance- Updated Request Form

The current request form for PPE can be found through this [link](#). The latest [flow chart](#) created on behalf of the Local Resilience Forum is available to aid decision making/risk assessment for the application of the guidance around PPE for COVID-19. This document is intended to help with local interpretation of government guidelines in community health and social care.

National guidance around IPC and PPE for care providers can be found through this [link](#).

Easy Read Out of Hospital Guidance- New

- The original requirements for Hospital Discharge published 19th March now includes 3 easy read leaflets covering leaving hospital, leaving hospital to go home, leaving hospital to go to a care home. The leaflets can be found at this [link](#)

Further Information

Bereavement Support and Improving Access to Psychological Therapies (IAPT)

The current outbreak is understandably difficult for those working in social care and partner organisations across the region. There are services out there than can provide support to individuals who need somebody to talk to and provide mental health support.

St Leonards Hospice offer a bereavement service for adults which can provide a listening ear, emotional support and signpost to other services and resources that may help. A printable poster that can be displayed in your service is available through this [link](#).

Individuals are also able to access IAPT

Further Information

Additional information, support and guidance is available through the [Partners in Care webpages](#) including:

- Guidance on how to update the Capacity Tracker during the current outbreak
- Information around Recognising and Responding to Deteriorating Residents training for staff
- Reuse of medication in care homes
- Resources from the Project ECHO Network including around advanced care planning, PPE and

services by self-referral or through referral by a GP. This service offer psychological treatments for stress, anxiety and depression to anyone under the care of a GP in the Vale of York area. Further information on this service can be found through this [link](#).

reusing of medications with care settings

- Advice and resources from the Care Home and Dementia Team

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net