**COVID-19 update**

**Information correct as of 3pm 11 May 2020**

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**Attachments**

* None

All information provided in the COVID-19 bulletin is hosted online at <https://www.valeofyorkccg.nhs.uk/rss/home/infections-and-microbiology/covid-19/>

**Updates to the RSS COVID-19 webpage**

CAS alert

[CAS Alert: Tiger Eye Protector Product – Removal from the Supply Chain in respect of Covid-19 use](https://www.valeofyorkccg.nhs.uk/seecmsfile/?id=3877&inline=1)

Provider updates

[Routine referrals to York Teaching Hospital NHS Foundation Trust (information and flowchart)](https://www.valeofyorkccg.nhs.uk/seecmsfile/?id=3880&inline=1)

[Update for Partners re TEWV COVID-19 Contingency Arrangements](https://www.valeofyorkccg.nhs.uk/seecmsfile/?id=3878&inline=1)

[Heart Failure Provision- Rapid Access Heart Failure Clinic](https://www.valeofyorkccg.nhs.uk/seecmsfile/?id=3881)

Useful information

[North West Organised Crime Unit bulletin - RDP, Zoom Boming, Sextortion and Cyber Aware](https://mailchi.mp/44b4568fd357/important-cyber-updates-rdp-zoom-bombing-sextortion-and-cyber-aware)

**Heart failure provision - Rapid Access Heart Failure Clinic**

Rapid access heart failure patients are community based patients as are those receiving IV furosemide. The service is reliant on GPs contacting the clinic rather than admitting patients with heart failure. This collaboration between the hospital based heart failure team and community has resulted in shared knowledge and more intensive monitoring of unstable patients whilst allowing them to remain at home in most cases. Whilst many of these patients are isolating and shielding it is hoped it is possible to continue this model for as long as possible. For more information call the Heart Failure assessment team on 01904 721 445 and see the above link for more information.

**CAS ALERT Tiger Eye Protectors**

While many practices will have received this directly NHS England and NHS Improvement has asked the CCG to forward CAS alert - *CEM/CMO/2020/021*. The Department of Health and Social Care has **reissued** the alert as the **product codes** and barcodes have been updated. Please see the updated product details, highlighted in yellow in the alert and available at the link above. Queries should be forwarded to [england.eprrney@nhs.net](mailto:england.eprrney@nhs.net).

**A message from the Cyber Crime Unit - COVID-19**

Criminals are continuing to use the COVID-19 pandemic to gain access to business computers, distribute malware and scam the public.  In its latest newsletter, the unit has included the NPCC guidance about the video conferencing platform Zoom and how to set up the security features to make your meetings more secure.  With many people now homeworking, businesses are using Remote Desktop Ports (RDP) to access their daily business practices.  The unit has included some helpful guidance to improve the use of RDP.  After a rise in reports on Sextortion phishing emails, it is offering advice and guidance on what to do. The link above provides more information.

**Palliative and end of life care information sessions**

These continue to take place each week, Thursday 6-7pm, and are open to anyone working in palliative and end of life care. The topic this week is ‘End of life care in care homes, including dementia’. Hilary Garratt and Alistair Burns will be speaking and we will host the usual opportunity to put questions to the panel. To request an invite or submit a question, please email [england.covid-eolc@nhs.net](mailto:england.covid-eolc@nhs.net). Details also shared on the @Pers\_Care Twitter account.

**Research - COVID19 and its effect on the mental wellbeing of NHS staff**

Swansea University is investigating the impact COVID19 has on the mental wellbeing of NHS staff. To take part in the research go to

[https://swanseachhs.eu.qualtrics.com/jfe/form/SV\_2ntVo7VEjYlDDox](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fswanseachhs.eu.qualtrics.com%2Fjfe%2Fform%2FSV_2ntVo7VEjYlDDox&data=02%7C01%7CJ.Davies-Thompson%40Swansea.ac.uk%7C42d2f1ac2aff421ba3f308d7daff6725%7Cbbcab52e9fbe43d6a2f39f66c43df268%7C0%7C0%7C637218662784888015&sdata=hcuvcj03oYlYBFkVqhd90uCSzaZEg0DhYRiyOQ1%2BqQ0%3D&reserved=0). If you have any questions email [j.davies-thompson@swansea.ac.uk](mailto:j.davies-thompson@swansea.ac.uk)