



Care Homes and
Domiciliary Care



Vale of York
Clinical Commissioning Group





How can care homes minimise the risk of transmission?

To minimise the risk of transmission, care home providers should stop all visits to residents from friends and family. Medical staff and delivery couriers can still visit but you should leave a hand sanitiser by the entrance and ask them to wash their hands as soon as they enter the building





PPE USE

Providers may have experienced in obtaining PPE supplies over recent weeks. An increase in demand for both PPE and non-PPE products has put the supply chain to deliver such products under significant pressure. It is therefore important that usage of PPE equipment across the independent sector is in line with national guidance which is available at:



<https://www.gov.uk/government/publications/wuhan-novel-coronavirus-infection-prevention-and-control>.

Table 1 - Non-Healthcare settings

(Includes services provided by local government, educational settings, voluntary sector, private business sector that are not covered by tables 2, 3, or 4)

Scenario	PPE				Additional items	
	Disposable plastic apron (single use)	Disposable gloves (single use)	Fluid repellent surgical mask (single use)	Eye protection (single use if available)**	Disposable bags (for waste) *	Hand Hygiene (hand washing or hand sanitiser)
Well staff visiting well clients (well clients are those with no COVID-19 symptoms)	x	x	x	x	x	YES
Well staff visiting well but classified as extremely vulnerable clients (no COVID-19 symptoms)***	x	x	x	x	x	YES
Well staff helping ill clients but NO close personal contact (maintain >2m social distancing) (Ill clients are those with possible or confirmed COVID-19)	x	x	x	x	YES	YES
Well staff cleaning areas where ill clients are/have been (Ill clients those with possible or confirmed COVID-19)	YES	YES	x (unless visible bodily fluids)	x (unless visible bodily fluids)	YES	YES

* Waste must be disposed in plastic bag and tied, placed into second bag and tied, stored in a secure place for 72 hours, then put in normal waste collection service

** If single use eye protection is not available, it must be washed and dried between clients

*** Extremely Vulnerable Clients are detailed on page 4

Table 2 - Residential care, supported care and home care (children and adults)
(Specific national guidance covers residential/nursing homes, supported living, home care providers)

Scenario	PPE				Additional items	
	Disposable plastic apron (single use)	Disposable gloves (single use)	Fluid repellent surgical mask (single use)	Eye protection (single use if available) **	Disposal bags (for waste)*	Hand Hygiene (hand washing or hand sanitiser)
Well staff visiting well clients (No COVID-19 symptoms)	x	x	x	x	x	YES
Well staff providing close personal contact*** to ill clients (possible or confirmed COVID-19)	YES	YES	YES	YES (where risk of splashing)	YES	YES
Well staff helping ill clients (possible or confirmed COVID-19) but NO close personal contact (maintain >2m social distancing)	x	x	x	x	YES	YES
Well staff cleaning areas where ill clients are/have been (Possible or confirmed COVID-19)	YES	YES	x (unless visible bodily fluids)	x (unless visible bodily fluids)	YES	YES

* Waste must be disposed in plastic bag and tied, placed into second bag and tied, stored in a secure place for 72 hours, then put in normal waste collection service

** If single use eye protection is not available, it must be washed and dried between clients

*** Close personal contact such as washing and bathing, personal hygiene, contact with bodily fluids

Table 3 - Community based healthcare settings

(Specific national guidance covers GP practices. Other settings include dental practices****, hospices, community pharmacies, community mental health settings)



Scenario	PPE				Additional items	
	Disposable plastic apron (single use)	Disposable gloves (single use)	Fluid repellent surgical mask (single use)	Eye protection (single use if available)**	Disposal bags (for waste)*	Hand Hygiene (hand washing or hand sanitiser)
Well healthcare worker (HCW) with well patient (no COVID-19 symptoms)	x	x	x	x	YES	YES
Well health care worker (HCW) more than 1 metre from a patient with possible/confirmed COVID-19 (ill patients)	x	x	x	x	YES	YES
Well healthcare worker (HCW) within 1 metre of a patient with possible/confirmed COVID-19 (ill patients)	YES	YES	YES	YES (where risk of splashing)	YES	YES
Well healthcare worker (HCW) undertaking nose or throat swabs from a patient with possible COVID-19 (ill patient)	YES	YES	YES	YES (if at risk of coughing)	YES	YES
Well staff cleaning areas where ill clients are/have been (Possible/Confirmed COVID-19)	YES	YES	x (unless visible bodily fluids)	x (unless visible bodily fluids)	YES	YES

* Waste must be disposed of following clinical waste guidelines

** If single use eye protection is not available, it must be washed and dried between clients

**** If dental practitioners are to undertake aerosol generating procedures (such as drilling) they should see table 4



- The NHS Supply Chain and the Army are working together to develop a Parallel Supply Chain (PSC) to support the normal supply chain. This is a dedicated PPE channel,
- To improve speed and reliability of delivery for these items, whilst relieving pressure on the established supply chain to deliver business as usual products.
- Until this new solution is fully operational, they are doing two things.
- First, working to provide stock of PPE equipment to wholesalers and distributors for pharmacies, GPs, dentists, adult social care providers (such as care homes), and the third sector (such as hospices). This should allow more providers to order PPE through their BAU supply chains.
- Second, we have mobilised the **National Supply Disruption Response (NSDR)**. Providers who have an urgent requirement for PPE, which they are unable to secure through their business as usual channels, should contact the **NSDR** via the 24/7 helpline: 0800 915 9964



I contacted NSDR and the call handler said there is no PPE stock/ I need to order my own PPE stock through distributors

As the role of NSDR has flexed to respond to the rapidly evolving supply chain, the advice issued to call handlers has changed. At the time of the Government 'push' deliveries, the handling advice was that providers needed to order their own stock through BAU. Given that Government intervention is still required to support the supply chain during this time of peak demand, the latest lines call handlers should be using have been updated.

If you do receive advice to order stock through business as usual, which you have followed and have been unsuccessful with, please ask your call handler to check your case details and complete an NSDR PPE Supply Disruption form for you. The call handler will then process this information and generate a case in our internal system