



Vale of York
Clinical Commissioning Group



Care Homes and
Domiciliary Care

Friday 03 April 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues.

[Please click here to bookmark these pages](#)

PPE Guidance- Updated

The national advice around use of PPE in health and social care workers in the context of COVID-19 has been updated. Please read this amended guidance through this [link](#).

Please find a briefing attached from the Department of Health and Social Care, which details when and how to get in touch with the National Supply Disruption Response (NSDR), as well as how they are working to improve speed and delivery of these items and to help suppliers restock by establishing a Parallel Supply Chain (PSC) dedicated to PPE. Once established this will take pressure off the supply chain for “business as usual” items.

Comprehensive national resources and guidance around IPC and PPE is available through this [link](#), and IPC guidance regarding the use of FFP3 masks and donning/doffing/disposal is available through this [link](#).

- **If your supplier is having difficulties with stock then providers can try one of the alternative suppliers set out below:**
- Careshop –
Email: coronavirus@careshop.co.uk
- Blueleaf Care - Email:
emergencystock@blueleafcare.com and
Tel. no: 03300 552288
- Delivernet – Email:
kevin.newhouse@delivernet.co.uk and Tel
no. 01756 706050
- Countrywide Healthcare -
Email: enquiries@countrywidehealthcare.co.uk and Tel no. 01226 719090

Please note guidance around PPE is changing on a daily basis, please keep revisiting the guidance above to keep your organisation updated. If you have any concerns or queries please do not hesitate to get in touch.



Department
of Health &
Social Care

Need to know

Coronavirus (COVID-19) Related Deaths in the Community Guidance for Medics, Care Homes and Hospices

Please find through this [link](#) a document which amalgamates guidance from the Coroner's Office, City of York Council and North Yorkshire County Council (Among other organisations) with regard to COVID-19 related deaths. This includes guidance around handling for care settings, and an update on changes to the Medical Certificate of Cause of Death (MCCD). We will look to advise further on this guidance at upcoming Project ECHO Networks.

Dementia and COVID-19

Dementia UK have published [guidance](#) for families on looking after a relative with dementia during the outbreak, which may also be helpful to social care providers. This British Geriatric Society have also published [guidance](#) around managing confirmed or suspected delirium in the context of COVID-19.



Partners in Care- COVID-19 Response ECHO Network

All Vale of York care homes and domiciliary providers are invited to join our Partners in Care COVID-19 support program. Through Project ECHO we are able to offer video conferencing information, to provide the latest best practice guidance, training, and peer support to care providers in our region at this difficult time. Project ECHO uses the Zoom online platform which requires internet access via lap top, tablet or smart phone.

These sessions will take place every **Monday** and **Thursday** from **14:00** and will last up to an hour. The first two sessions have covered the latest guidance around PPE, how to best use NHS Mail and the Care Home Capacity Tracker and how to support staff at this difficult time. The sessions will continue to update on the latest guidance, and provide an opportunity for questions and Q&A. Topics that have been requested to cover at future sessions include that the group have requested to update on at future sessions include around advance care planning, managing residents with dementia, palliative care and changes to verification of death.

If you are interested in becoming part of the network or have any queries, please email

projectECHOteam@stleonardshospice.nhs.uk or call Chris Charters on 07741 734659. Once registered you will receive calendar invites to each session. More information on Project ECHO can be found through this [flyer](#).

Registration with NHS Mail

During the current Covid-19 pandemic, secure communication between health and social care services is more important than ever. To support this, NHS England and Improvement are now able to fast track roll out of NHSmail to the care sector, without the need to complete the Data Security and Protection Toolkit at this time. We are asking all care providers to take up this offer. NHSmail offers a recognised secure email system, which will allow patient identifiable data to be shared with healthcare services. There is also opportunity for all NHSmail account holders to have access to Microsoft Teams, which offers a video conferencing facility to enable video consultations during periods of social distancing.

If you have not done so already, please complete the attached template (word document) and submit to sam.varo@nhs.net



COVID-19 Guidance and Resources

Managing COVID-19 in Care Homes: Guidance

- Please find guidance from the British Geriatric Society through this [link](#) which pulls together a range of essential information and advice
- Guidance from Public Health England is available through this [link](#) from PHE advising how to identify and manage COVID-19 in a care home or residential setting (including IPC guidance)
- Public Health England have created guidance for [residential care](#), [supported living](#) and [domiciliary providers](#) on how to manage COVID-19.

COVID-19 eLearning

Programme- **Free**

Health Education England e-Learning for Healthcare have created a free [eLearning programme](#) available to all staff across health and social care.

The programme includes key materials to help the health and care workforce respond to Coronavirus including essential guidance from the NHS, Government and WHO, infection prevention and control, personal protection equipment and more.

Care Home Capacity Tracker- **For Action**

Following today's email, a reminder to all Vale of York care homes (**including LD homes**) regarding the tracker during the current outbreak:

- If you are able to update the tracker to reflect your bed capacity by 9:00 am each day they would be a great help to assist with expedited discharges.
- If you are not able to admit for any reason, please set your capacity to zero.
- If you have any queries regarding the tracker, please contact the system champions

Additional Guidance

- CQC have a dedicated [section](#) on their website, detailing changes to the way they are working during this outbreak.
- The Humber Coast and Vale Excellence Centre has a COVID-19 [resource centre](#) focusing on training and workforce topics.
- For IPC queries, please use the following email address: infectionprevention.control@nhs.net

Sam Varo or Clive Nicholson from the CCG, Sarah l'Anson from CYC and Steve Crutchley from NYCC.

Further Information

Online Mental Health Support

This is a very unsettling time and that the situation with coronavirus (COVID-19) has left many feeling anxious, low in mood or stressed. TEWV are offering a series of information online around to manage concerns in yourself and residents during the current outbreak from their [Recovery College](#). There is also a range of courses available which you may find helpful. TEWV are work hard to produce additional resources and courses.

Can We Be of Assistance?

The Care Home and Domiciliary Provider Team will be keeping in touch with providers to check if you need any support or guidance. If you have any queries or require assistance please don't hesitate to contact any member of the team.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net