**Referral Process for Community Palliative Care/Hospice@Home – COVID 19 Response**

**Criteria**

* Patients must be 18 years of age or above and require end of life care
* Karnofsky 40% and below
* Phase of illness Deteriorating/Dying
* Patients accepted with cancer/non cancer diagnosis
* **Inclusive of** patients dying of suspected/confirmed COVID-19 with clinical decision made for non-admission to hospital
* Registered with VOYCCG GP

The service is available to patients in their own home inclusive of usual place of residence

**Referral process**

**Monday to Sunday – Telephone referrals received**

**between 8.30am – 6.30pm**

When criteria is met and the patient is accepted to the service, the team where possible will take over **ALL** cares between the hours of 8am-midnight, inclusive of administration of medication, wound care, syringe driver care and personal cares.

Patients are to remain on district nursing caseloads to support with crisis calls between the hours of midnight and 8am.

Communication to the team should be via telephone contact as below:

**01904 777770**