



Vale of York
Clinical Commissioning Group



Care Homes and Domiciliary Care

Tuesday 04 February 2020

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues.

[Please click here to bookmark these pages](#)

Partners in Care Forum



January Partners in Care Forum- Thank You

A big thank you to all those who attended a packed meeting of Partners in Care on Wednesday. An audience of 50 representatives from care homes and domiciliary providers, CCG, acute services, research, ambulance service, mental health and primary care took part in an engaging and collaborative afternoon. Updates included around the importance of completing the Data Security Protection Toolkit, closer working between acute services and providers around discharges processes, and how individuals in receipt of care may benefit from an advocate.

The minutes from the meeting will be able very shortly, but the slides from the meeting are attached for you. If you have any feedback or queries arising from the meeting, as well as suggestions for the next meeting please get in touch.

The next meeting will take place on **Thursday 26 March** from **13:30-16:30** at the **Riccall Regen Centre, Landing Lane, Riccall. YO19 6PW**

Need to know



Tees, Esk and Wear Valleys

NHS Foundation Trust

Care Home and Dementia Team Survey

As discussed at the meeting, to assist with on-going service change CHAD would like to hear feedback about their services and any experiences of the team that individuals would like to share. There are two surveys, one for carers and one for patients/residents.

The team will be dropping off hard copy surveys and postage paid envelopes when they visit homes. However digital copies of the surveys are also attached. To return the survey please return to the team in one of these envelopes. If you have run out of envelopes, please notify the team who will provide further supplies.



York Advocacy Hub

Jan Tuson attended Partners in Care to update on the services available through the York Advocacy Hub, and how those in receipt of care can benefit from receiving advocacy. The service is a free, independent and quality assured and currently employs 11 advocates across 7 streams of advocacy. More information on these streams can be found within the meeting slides.

If you are unsure if an individual would benefit from an advocate, please don't hesitate to call 01904 414357

Coronavirus Information and Guidance

Following the two confirmed cases of coronavirus in York, please follow this [link](#) to view the guidance for members of the public and health care providers produced by the CCG alongside partners in local authority, Public Health England and the Department for Health and Social Care. If you're experiencing symptoms that concern you, please don't go to your GP practice or attend hospital. Please stay indoors, avoid contact with others and ring NHS 111 for advice.

IPC Bulletins- Respiratory and Cough Hygiene

Please follow this [link](#) to the latest bulletin produced for care homes by Infection Prevention Control. This bulletin focuses on respiratory and cough hygiene, which has been identified by NHS England and NHS Improvement as one of 10 items within their 'Standard infection control precautions' (SICPs).

Previous bulletins produced by IPC include around transfer documents, norovirus, gastroenteritis and nutrition.

Training, development and education opportunities

Data Security Protection Toolkit- Roadshows and Webinars

Liz Howarth presented at Partners in Care around the benefits of completing the DSPT, the entry level of this (14 questions) is only available until 31 March 2020.

Her team are delivering a series of roadshows and webinars to help providers complete the DSPT.

The webinars take place every Friday from 9:30-11:00. The roadshows are available at Tesco Askham Bar on the below dates:

- Wednesday 26 February: 1.30-4.30
- Wednesday 04 March: 10.00-1.00

To book onto these sessions or for any queries please contact england.dsptnorth@nhs.net

Palliative Care Conference 2020: Is the “P” word still relevant in a changing world?

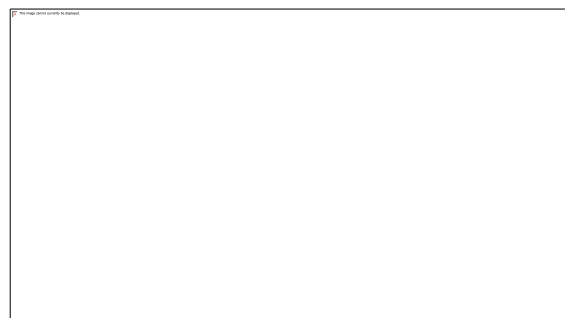
When: Thursday 10 and Friday 11 September 2020

Where: Scarborough Spa, South Bay, Scarborough YO11 2HD.

York Hospital NHS Foundation Trust and St Catherine’s Hospice will be holding their 2 yearly palliative care conference in September.

Please find more information in the flyer attached. A final schedule and invite will be circulated shortly.

For any queries please contact: education@saintcatherines.org.uk



Care Together, Share Together Annual Conference 2020

When: Monday 30 March, 9.30-4.30

Venue: The Met Hotel - Leeds, The Met Hotel Leeds, King Street,, Leeds,

Webinar: Oral Health in Care Homes

When: Tuesday 11 February, 1.00-2.00

Booking: To register and for more information please follow this [link](#)

The Social Care Institute for Excellence will be leading a webinar designed to share good practice and offer practical advice on using NICE Guidance NG48 (Oral Health in Care Homes) to improve the quality of life of people living in care homes through good oral health.

LS1 2HQ, United Kingdom

This years conference will focus on workforce and digital solutions in care. The event is designated for care home and home care managers and proprietors, and all organisations that support them including local authority, hospital trusts and the voluntary sector.

For more information and to book please follow this [link](#) or contact janet.bell11@nhs.net

This webinar will include:

- Barriers to providing good oral health care to people in care homes
- Taking action to improve oral health care
- Collaborative working between commissioners and care home managers to ensure that good quality oral health care is available to all older people living in care homes.

As mentioned at the November Partners in Care, the Quality Improvement Team at North Yorkshire County Council will also be delivering sessions at their meetings, in partnership with the Independent Care Group.

Get involved and share your views



Partners in Care: Good News

The meeting closed with the group being updated on good news stories from across the care home and domiciliary sector. These included:

- There was a round of applause for Connaught Court, who have been rated outstanding by CQC, and were commended for their forward thinking leadership and inclusive services.



Year of the Nurse and Midwife 2020

There are hundreds of ways to work in Nursing and Midwifery in 2020. NHS England and Improvement are gathering peoples stories across the year, to showcase a wide range of England's Nurses and Midwives. Please share yours through this [link](#), and please spread the word by asking other nurses and midwives that you meet to do the same.

The Year of the Nurse and Midwife 2020 web pages are now LIVE and can be accessed through this [link](#)

- Blossom Home Care have received an award for outstanding contribution to social care, as was as winning the North East Award for Palliative Care
- Helen Ainsworth, senior carer at Ebor Court has been crowned care worker of the year in the Yorkshire leg of the Great British Care Awards
- Meadow Lodge Home Services have been providing winter carer kits to support their staff reach clients during the winter months.

Further good news stories from partners across the Vale of York can be found through the meeting slides.

There will also be a North East and Yorkshire Celebration event taking place on **Wednesday 29 April**. An agenda for the day and how to book will be circulated shortly. If you would like to contribute with a stand or display please let catherine.wickens@nhs.net know as soon as possible. We will be fully incorporating the Market Place into the days agenda so this is an excellent opportunity to showcase your organisations Nursing and Midwifery innovation and success.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net