

## What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues. <u>Please click here to bookmark these pages</u>.

#### **Bisphosphonates Guidance for Care Staff**



#### **Bisphosphonates**

Following a number of reports of incidents of finding that bisphosphonates such as alendronic acid have been administered at the wrong times or in the wrong way, Karen Lepper and colleagues have produced the attached poster to highlight the issues.

This poster covers:

- What bisphosphonates are
- How they should be taken
- What happens if instructions are not followed

For any further queries please contact karenlepper@nhs.net

## Need to know



#### **Fax Machine Usage in GP Practices**

As you may or may not be aware following on from Securing Excellence in Primary Care (GP) Digital Services: The Primary Care (GP) Digital Services Operating Model 2019-2021, by April 2020 practices will no longer use fax machines for either NHS or patient communications. From speaking with Practices, it has become apparent that care homes and domiciliary providers often send communications to them via fax. Therefore, this will affect the way you communicate with practices if this has been your chosen method of communication. Practices will most likely start to use a regularly monitored and secure NHS Mail e-mail address; these e-mail addresses are currently being collated/created and can be provided in due course.



#### **Wolfson Bursaries for Care Homes**

Hospice UK have a range of bursaries available for palliative care training which available to nurses, healthcare assistants and allied health professionals within care homes. Individuals can apply for up to 75% of a module or course cost (subject to funding being available), or up to £1500 over a year or £3000 over 3

years. Further information around criteria and examples of eligible courses and conferences can be found through the attached leaflet.

To access the online application form please follow this <u>link</u>. For any queries please contact <u>grants@hospiceuk.org</u>

### **Discharge Collaboration with Partners in Care**

Two of our care home managers from York attended the York Complex Discharge Sub Group to share their perspectives on discharge and to help identify areas for collaboration and relationship building. The group listened to stories of when discharge works and when it doesn't always go to plan. The CCG will be supporting further work in collaboration with the York Teaching Hospital NHS Foundation Trust and key stakeholders, and hope all of our Partners in Care will contribute to this. This is a real opportunity for Partners in care to influence and shape discharge standards alongside colleagues.

# University of Hull- 'Coping with Behaviours that Challenge in Dementia' e-Learning

University of Hull have created an online course that has been updated in 2019 to align it with changes in treatment and pathways for people with dementia. Module 3 in particular has been found useful by the using it, as it assists staff to make rational decisions on unmet health and psychosocial needs in people with dementia who challenge caregivers. It also helps signpost professionals to what care homes and family carers may need to deliver these 'biopsychosocial' support plans. To access this training you will need to create an account through this link.

## **Choosing and Arranging Care Research Project**

The University of York are starting a new research project looking at what people most value when finding, choosing and arranging their care. This includes a focus on what help self-funders and their families would you find valuable? If you are interested in contributing to the study please contact Mark Wilberforce at mark.wilberforce@york.ac.uk

## Training, development and education opportunities

#### **Cancer Champions Training**

Become a cancer champion and learn about the early signs and symptoms of cancer, how to approach the subject and also about national cancer screening programmes.

When: Monday 27 January, 10.00-12.30

**Where:** Ophthalmology Suite, York Hospital. Wigginton Road

To reserve a place please contact Sarah Patten on 07851 248080 or email eryccg.cancerchampions@nhs.net

# January Partners in Care Forum

When: Wednesday 29 January, 1.30-4.30

Where: York Sports Centre, Shipton Road. York,

A calendar invite for the next meeting of Partners in Care has been sent to partners. To confirm your attendance either accept the invite, or email sam.varo@nhs.net.

The slides from the meeting can be found through this <u>link</u>, along with the minutes and slides from previous meetings.

## North Yorkshire County Council Commissioning and Quality Market Engagement Events

North Yorkshire County Council will be hosting quality engagement market events in the Selby area on the following dates in 2020:

- 8 January 2020
- 8 April 2020
- 8 July 2020
- 7 October 2020

Times, venues and content will be circulated in due course. For any queries regarding these events, please contact:

SocialServices.Contractingunit@northyorks.gov.uk

#### City of York Council-Workforce Development Unit

Please follow this <u>link</u> to access the latest adult social care training sessions available from the City of York Council Workforce Development Unit.

This summary covers sessions taking place in January and February 2020. Sessions available include fire awareness, effective communication and responding to behaviour that challenges, manual handling of objects, continuing healthcare training and moving and handling people.

To book onto these training opportunities you will need to register for a MyLo account, which can be done through this link.

For any queries, please contact: <a href="wdu@york.gov.uk">wdu@york.gov.uk</a>

### Get involved and share your views

### Alert: Risk of death and severe harm from ingesting superabsorbent polymer gel granules

NHS England and Improvement have released a National Patient Safety Alert, relating to the use of Superabsorbent polymer gel granules (including sachets, mats and loose powder) which used to reduce spillage onto bedding, clothing and floors when patients use urine bottles or vomit bowls, or when staff move fluid-filled containers (eg washbowls, bedpans). As a result of 12 reports of ingestion by patients which includes 2 deaths, a new guidance reinforces that polymer gels are only required for exceptional infection control purposes. This alert requires any organisation still using these products to protect patients by introducing strict restrictions on their use.

Information on actions required are detailed through this <u>link</u>. The deadline for actions to be complete is **01 June 2020**. If you have any queries relating to this alert, please contact <u>patientsafety.enquiries@nhs.net</u> with the reference **NatPSA/2019/002/NHSPS** 



#### Safer Administration of Medicines in Care Homes Survey

The Yorkshire and Humber Academic Health Science Networks (AHSN's) are looking for care homes who are willing to volunteer to work with them more closely to build a very detailed understanding of the safety of giving medicines. Initially this will take the form of a survey. which well be fed back to the Yorkshire and Humber AHSN. In the future they will be asking for volunteers to participate in the testing of ideas that may make the giving of medicines even safer.

To view the survey and further information please click this <u>link</u>. For any queries around the project please contact Vicki.Linford@yhahsn.com This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact <a href="mailto:sarah.fiori@nhs.net">sarah.fiori@nhs.net</a> or <a href="mailto:sarah.fiori@nhs.net">sam.varo@nhs.net</a>