**General Practice & CQC, FAQs**.

**Sarah Goode, Quality Lead for Primary Care** has posed questions raised by general practice across the Vale of York to our local CQC Inspector…

**Must you have lockable printer drawers?**

This is gold standard practice. Prescription paper should be kept in a locked room and taken out over-night.

**Do you have to discard oxygen cylinders when they are half full?**

Half full oxygen cylinders do not have to be discarded but there should always be a ¾ full oxygen cylinder on site.

**Is there a definition as of what constitutes a ‘vulnerable’ person? This information is available to providers via their CQC portal/website.**

No but this can be considered as someone who is housebound, has dementia, a significant mental health, learning disability, frailty or minority groups e.g. homeless, traveller & gypsies.

**Do you need to see the detail of clinical supervision discussion?**

No, this is private but CQC would expect to see evidence (notes) of meetings held.

**Can practices use disposable pillowcases on plastic pillows?**

Yes but this should be risk assessed.

**Do (contracted) cleaners require a DBS check?**

This would be best practice but a confidentiality clause within a contract is adequate.

**If CQC insist on staff being offered the MMR vaccine who should pay for this?**

The practice. CQC do not insist on this but it should be risk assessed if staff are in close contact with vulnerable patients.

**Caveat:**

This advice can change at any time so providers should look at Nigel Sparrows Mythbusters [www.cqc.org.uk/nigelssurgery](http://www.cqc.org.uk/nigelssurgery)

The handbook for providers is also useful for reference [www.cqc.org.uk/gpintroguide](http://www.cqc.org.uk/gpintroguide)

[www.cqc.org.uk/outstandingprimarycare](file:///C:\Users\gooder\AppData\Local\Microsoft\Windows\Temporary%20Internet%20Files\Content.Outlook\2UC2FL93\www.cqc.org.uk\outstandingprimarycare) Gives examples of outstanding care.