

# Introducing the Nursing Associate to Primary, Social & Voluntary Care





# Agenda 0930 – 12.00pm

09.30am	Welcome,	Introductions	&	Housekeeping
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09.40am Your 3 Questions

09.45am Overview of the Nursing Associate

10.15am Apprenticeships – What you need to know

10.30am Workshop Activity

11.15am Feedback & Discussion

11.45am Questions & Close



# Agenda 13.30 – 4.00pm

1.30pm	Welcome.	Introductions	&	Housekeeping

- 1.40pm Your 3 Questions
- 1.45pm Overview of the Nursing Associate
- 2.15pm Apprenticeships What you need to know
- 2.30pm Workshop Activity
- 3.15pm Feedback & Discussion
- 3.45pm Questions & Close



# What are your 3 key questions to be answered today?



### **Lesley Young**

Programme Manager Nursing Associates, Primary, Social & Voluntary care (North)

Health education England



# Aims of the Programme Manager role

To support the scoping, development, implementation & management of the Nursing Associate role across Primary, Social & Voluntary care



# The North Of England





# Why was this role for me?

Career

Personal

Nursing Associates



# **Lindsay Butterworth**

# Programme Manager - Nursing, Midwifery, Yorkshire and Humber

- Support the implementation of Nursing Associate role across Yorkshire and the Humber Region
- Support the introduction of new roles e.g. Advanced Clinical Practitioner
- Stakeholder engagement as we move towards an integrated care system



# Why was this role for me?

- It is about supporting transformation and integrating NA in workforce
- It requires networking and making links to and connections between people across Y&H
- It focuses on clinical staff and highlights the development of NAs as part of the health & social care team





Shape of Caring Review 2015 recommended a bridging role between Health Care Support Workers & Registered Nurses

Health Education England funded a national pilot of 2,000 Nursing Associates across 35 test sites in England starting in January 2017

National evaluation of pilot will be undertaken

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First Nursing Associates qualified and joined the NMC register on 28<sup>th</sup> January 2019.

'Nursing Associate' will become a protected title in law, alongside that of 'Nurse' – ensuring only those with the appropriate qualifications are able to use them

Nursing Associates will be trained to work independently under the direct & indirect supervision of the Registered Nurse



Nursing Associates will understand medicines management & be able to administer medicines, within the confines of local employer policies.

Nursing Associates work to the NMC code of conduct, alongside Registered Nurses & Midwives

Nursing Associates will be equipped with the knowledge, skills & behaviours to enable them to support the delivery of nursing care across a wide range of health & care settings.



They will work within all aspects of the nursing process, providing high-quality holistic and person- centred care to individuals.

They will support the Registered Nurse in the assessment, planning & evaluation of care. The Registered Nurse will retain responsibility as the primary care assessor, planner and evaluator



# **Comparison with Nurse Proficiencies**

Nursing associate	Registered nurse 7 platforms  Nursing & Midwifery Council				
Be an accountable professional	Be an accountable professional				
Promoting health and preventing ill health	Promoting health and preventing ill health				
Provide and monitor care	Provide and evaluate care				
Working in teams	Leading and managing nursing care and working in teams				
Improving safety and quality of care	Improving safety and quality of care				
Contributing to integrated care	Coordinating care				
	Assessing needs and planning care				





- Delivered as a 2 year apprenticeship programme
- Foundation Degree Level 5
- Evidence of Math's & English qualifications is essential
- 3000 practice learning hours including 675 alternative placement hours
- Placements in each of the three health and care settings - at home, near home and in hospital



- Exposure & experience across all fields of nursing -Adult, Child, Mental Health & Learning Disabilities & across the lifespan - preconception to Death
- Mentor to support them throughout the training (NMC Registrant) and Prepare the TNA to enter a profession that is regulated by the NMC

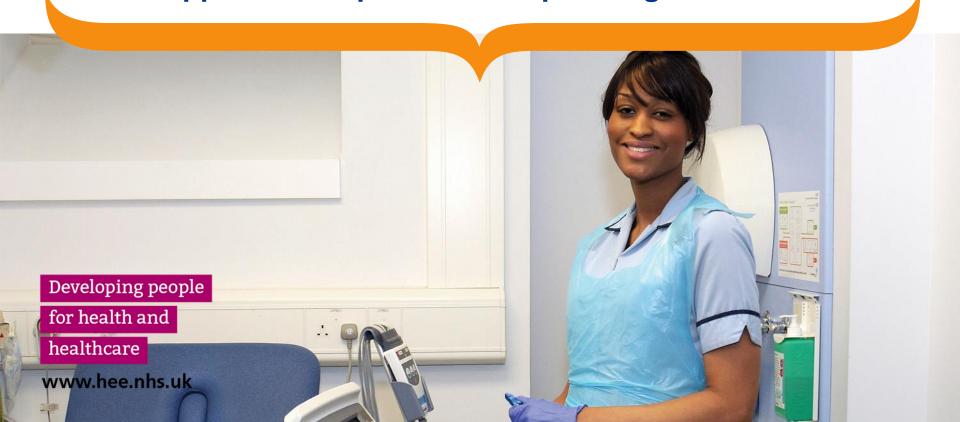


- Local Partnership Groups
- Funding available from HEE to support each Trainee Nursing Associate
- Employer/employee commitment
- Placement organisation



# Apprenticeships: what you need to know

Fay Lane Apprenticeship Relationship Manager – North





# NHS apprenticeships – the year in figures

Largest employer in England 1.2m employees.

243 NHS trusts are in the top 1000 account managed employers

Expected to deliver 1/3 of public sector apprenticeships

Estimated to contribute over £200m of levy (17/18)

To deliver **28,000** new apprenticeship starts including **5,000** nursing apprenticeships (18/19)

<sup>\*</sup> Figure from NHS choices

#### **Back to Basics**



#### What is an Apprenticeship?

- Apprenticeships are employer-led work-based learning programmes in a vocational or professional occupational area
- Apprenticeships are approved routes through work-based learning and development that lead to a great variety of occupational job roles at a wide range of levels
- They are funded by the Apprenticeship Levy paid by employers OR SME's pay through co-investment
- Employers can then use the Levy to pay for staff to undertake a programme of learning and development covering fees.

# The Levy





Wage bill **over** £3million?

- •You will pay a levy of 0.5% on all wages over £3m
- •The money will be placed into a digital account
- 100% of course fees are paid from your digital account.

Wage Bill **under** £3million with **more** than 50 employees?

- You don't pay apprenticeship levy
- 90% of apprenticeship course fees are paid by the government, you pay the remaining 10%

Wage Bill under £3million with less than 50 employees?

- ·You don't pay apprenticeship levy
- 100% of apprenticeship course fees are paid by the government for apprentices aged 16-18
- 90% of apprenticeship course fees are paid by the government, you pay the remaining 10% for apprentices aged 18+

# Why Apprenticeships?



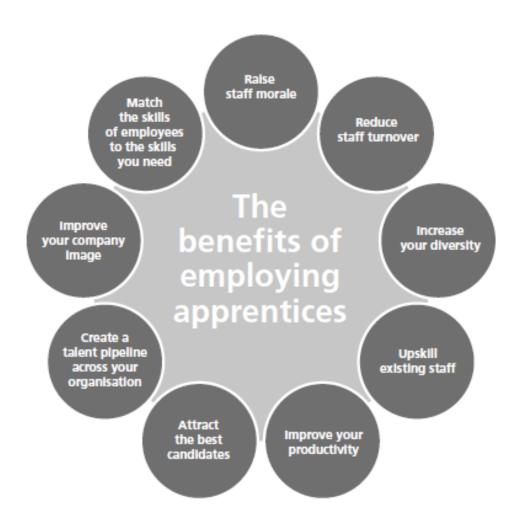
#### **Workforce Challenges**

- Increased demand on services
- Aging population
- Demand for more innovation in service delivery and skills
- Maturing workforce presenting short/medium/long term skill shortages
- Reducing funding for education and training for new and existing staff

#### The Opportunity

- Opportunity with apprenticeships to upskill and develop staff:
  - Staff equipped with the right skills
  - Staff have the knowledge and skills to deliver new services
- Create transformational change new models of care
- Enhance patient experience Patients experience high quality care from skilled staff

### **The Benefits**



# NHS Health Education England



86% of employers said that apprentices helped to develop relevant skills for the organisation, and to fill the skills gap.

# Healthcare Apprenticeships



- HEE are directly supporting more than 70 new healthcare specific
   Trailblazers
- We initiate new apprenticeship standards
- Engage with other Trailblazer activity across non-healthcare specific roles
- Working with more than 665 employers, 142 HEIs and 213 stakeholders to date
- Enriching the choice of apprenticeships

### **Apprenticeships**



Apprenticeship	Level
Healthcare Support Worker	2
Senior Healthcare Support Worker (6 pathways)	3
Healthcare Assistant Practitioner	5
Nursing Associate	5
Registered Nurse	6
Advanced Clinical Practitioner	7
Team Leader/Supervisor	3
Departmental Manager	5
Chartered Manager (Degree)	6
Senior Leader	7

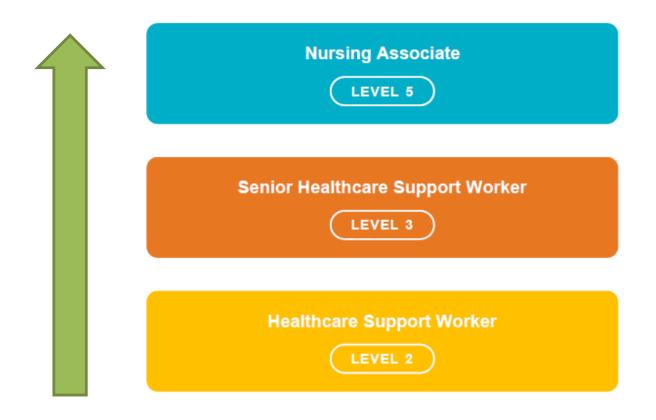
#### **Apprenticeships in Primary Care Information Pack:**

https://haso.skillsforhealth.org.uk/wp-content/uploads/2019/01/2019.01.04-Apprenticeships-in-Primary-Care-v4.pdf

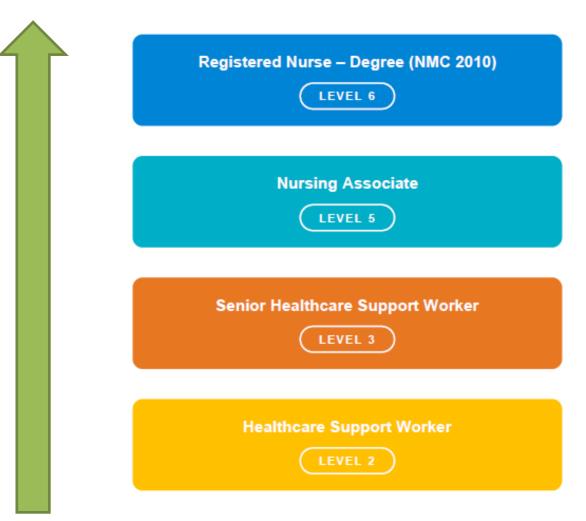


### **Development Pathways**

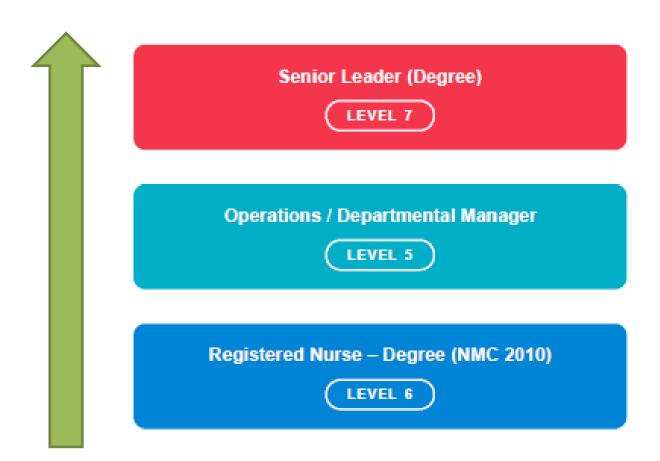
#### Can we create a career pathway?











### **Considerations**



#### Can we create systematic apprenticeship solutions?

Working together with professional groups to understand apprenticeship numbers and capacity in primary care?

#### Can we inspire new training models / delivery methods?

Engage with training providers internal/external to deliver viable cohort sizes and inspire greater provider and employer partnership working

#### Can we embed apprenticeships in workforce plans?

Apprenticeships are a way to attract new talent and equip existing staff with new skills – enabling changing service delivery

Apprenticeships won't replace CPD, how do we continue to develop and invest in our staff who are not eligible for apprenticeships?



#### 'HASO'

#### <u>Healthcare Apprenticeship Standards Online</u> NHS Apprenticeship Implementation Toolkits





# Thank You!

Getting in touch

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Healthcare Apprenticeships Standards Online <a href="https://haso.skillsforhealth.org.uk">https://haso.skillsforhealth.org.uk</a>



# **Group Activity**

- 1. How can the Nursing Associate role fit into your team?
- 2. What do you see as being the Challenges, Barriers and solutions?
- 3. What do you see as being the Opportunities & Benefits?
- 4. What are the risks of not engaging?
- 5. How can we promote the role across Primary, Social & Voluntary Care?



#### Feedback & Close

Group Feedback & Discussion

Have your 3 questions been answered

#### <u>TNA</u>

'I now have more knowledge and insight into long term conditions & know the signs of patients who are unwell'

#### **Mentor**

'She is making more advanced decisions...she has developed more knowledge and insight into what & why she is doing certain things; that comes across in our meetings/portfolio development.'

#### Health Education England

#### <u>Manager</u>

'Anyone keen to pursue a Career in Nursing, The TNA Programme gives this opportunity whilst retaining employment with the practice'

#### <u>TNA</u>

'This was my 50<sup>th</sup> Birthday present to myself. I have been HCA for years & knew I could take on some Nursing duties but there was never the opportunity. I wanted to prove to myself I could do this '



#### **TNA**

'I feel I have changed a lot since starting the course. I feel more confident when dealing with patients & feel the patient has confidence in me'

#### **Mentor**

'In general practice the role definitely fits into a treatment nurse role.
Although already doing a lot of the role she now has the knowledge to understand the why'

#### Health Education England

#### <u>Manager</u>

'She has become extremely confident in her abilities & her approach to patient care, she is now able to carry out additional duties beyond her HCA role & is a highly valued member of the nursing team.'

TNA aged 48

'Realised this is what I should have been doing all my life, I just didn't know' 'Want to do more as I know I can now'

#### **Manager**

'The GP's are happy that she is developing at speed & are confident in her abilities. They also like that she is experiencing other areas of the NHS, including secondary care, community services & care closer to home.'

#### **TNA**

'I feel like we are, what you could call treatment room nurses & can deal with all the dressings, ears, etc & the nurses can now do the more complex things'

# Health Education England

#### <u>Mentor</u>

'My feelings about the course is that students would be better having more placement away from their place of work than they currently do. It needs to be more structured with set times in areas such as mental health, learning disabilities, paediatrics, district nursing."

#### **Manager**

'We would have still supported the role without funding, cannot underestimate the importance of growing our own; saw it as short term pain for long time gain'



#### 'You can see them bursting out of their bubble'

HEI Programme Lead discussing the evolution from Health Care Assistant to Nursing Associate





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