

York Hospitals NHS Foundation Trust has requested that any of the following are sent through **Advice & Guidance via e-RS**:

- Expedite appointment requests **for clinical reasons only** – this is not to be used to bring patients forward who are not happy with the waiting time.
- DNAs/inappropriately discharged rebooking requests.
- Clinical Update – for a patient already under hospital care, please send through to the named Consultant.
- To request that a patient is reviewed again if they have recently been discharged.
- Requests for advice on management of a patient either to avoid a referral if possible or whilst a patient is waiting for a first outpatient appointment.