

**NHS VALE OF YORK CLINICAL  
COMMISSIONING GROUP**

**SHADOW GOVERNING BODY MEETING**



Vale of York  
Clinical Commissioning Group

**Meeting Date: 5 July 2012**

**Report Sponsor:**

Dr Mark Hayes

**Report Author:**

Dr Catherine Snape

**1. Title of Paper: Vision, Mission and Values**

**2. Strategic Objectives supported by this paper**

Improving health care outcomes.

**3. Executive Summary**

The amended Vision, Mission and Values are presented after being reviewed by readers' panel of York Local Involvement Network (LINK) for readability and being discussed and commented on by attendees at the patient congress.

**4. Evidence Base**

N/A

**5. Risks relating to proposals in this paper**

N/A

**6. Summary of any finance / resource implications**

N/A

**7. Any statutory / regulatory / legal / NHS Constitution implications**

N/A

**8. Equality Impact Assessment**

Documentation made available in additional formats on request.

**9. Any related work with stakeholders or communications plan**

The CCG Vision, Mission and Values statement has been commented on and amended in response to feedback by stakeholder organisations and by attendees at our first patient and public engagement congress. It was then further amended by the readers' panel of the York LINK to improve readability.

Stakeholder organisations include local hospitals, local authorities and voluntary sector. The patient congress included patients and the public as well as voluntary sector groups.

**10. Recommendations / Action Required**

The Shadow Governing Body is asked to approve the amended Vision, Mission and Values statement.

**11. Assurance**

N/A

# Vale of York Clinical Commissioning Group

## Vision, Mission and Values

### Our Vision

- To achieve the best health and wellbeing for everyone in our community

### Our Mission

- To commission excellent healthcare on behalf of and in partnership with everyone in our community
- To involve the wider Clinical Community in the development and implementation of services
- To enable individuals to make the best decisions concerning their own health and wellbeing
- To build and maintain excellent partnerships between all agencies in Health and Social Care
- To lead the local Health and Social Care system in adopting best practice from around the world
- To ensure that all this is achieved within the available resources

### Our Values

- **Communication** – Open and clear communication at all times, inside and outside the organisation, is essential for us to succeed. We recognise that the messages we send out need to be clear to everyone who receives them.
- **Courage** – We have the courage to believe that our community has the capacity to understand complex health issues and that it can be trusted to participate in making decisions on the allocation of health resources.
- **Empathy** – We understand that not all ills can be cured. We understand the suffering this causes and we work to reduce it.
- **Equality** – We believe that health outcomes should be the same for everyone. We will reduce unnecessary inequality
- **Innovation** – We believe in continuous improvement and we will use the creativity of our stakeholders and staff.
- **Integrity** – We will be truthful, open and honest; we will maintain consistency in our actions, values and principles.
- **Measurement** - Successful measurement is a cornerstone of successful improvement.
- **Prioritisation** – We will use an open and transparent process to arrive at value driven choices
- **Quality** - We strive to be the best that we can be and to deliver excellence in everything we do.
- **Respect** – We have respect for individuals, whether they are patients or staff colleagues; we respect the culture and customs of our partner organisations.