



20 May 2019

Two pages with the latest information



You told us that there were too many administration returns relating to clinic changes.

We have given the RSS management team software permissions to amend certain clinic type selection errors; this makes sure patients are on the correct pathway but, we need your support in getting the patients referred into the correct clinic, first time. This process has highlighted a number of anomalies in how referrals are made. The most frequent changes made are to referrals into GI and Liver services so we asked York Trust for guidance to indicate which conditions should be referred into which clinics.

Please use the information below for reference when selecting clinics for your referrals.

We will continue to monitor and provide feedback to practice admin teams regarding selection errors to help support learning and development. The RSS team have changed over 300 clinic types since November 2018.

Please refer to the guidance documents here for reference when selecting clinics for your referrals.

To support ongoing learning and development we will continue to monitor and provide feedback to practice admin teams regarding selection errors.

Stroke (Not TIA) (York)

A new <u>Stroke Service (not TIA)</u> is opening on e-RS for York and Scarborough hospitals. These services are for patients who **do not** need urgent treatment.

Patients needing urgent treatment or being referred due to a TIA should still be referred directly to the department as is the current practice. Please see the service booking guidance here. The service became live on the 23 April 2019.



Palliative Care

Advanced Care Planning - 5 minute training

Advance Care Plan - Form

Advance Care Planning - Information for inpatients and care homes

Advance Care Planning - Information for the public and outpatients

Mental Health (suicide)

<u>Suicide Prevention Training - Health</u> <u>Education England 1.5 hour e-training</u>

Zero Suicide Alliance 25 minute e-training

Radiology

Summary Guidance for Imaging and

Management of Back Pain – published April
2019

General Surgery

Groin Hernia - published April 2019

Updated links



Our about RSS page Where to Refer

Safeguarding North Yorkshire
Safeguarding Adults Board – Referral

Pathology <u>Selecting the Right Test in</u> the Right Bottle

Bone Protection Service BPS

Pathway and BPS Pathway Guidance

Notes

Did you know?

The RSS team has changed over 300 clinic types since November 2018.



Rapid Access Chest Pain (RACP) pathway

We are pleased to announce that you can now send RACP referrals via RSS. Further details on the clinic can be found in the Rapid Access Chest Pain Pathway and the ICG specific templates.