Transforming and improving local healthcare services



Our Commissioning Intentions for 2018-19

What are Commissioning Intentions?

Every year NHS commissioners are required to set out their priorities and publish how they will improve the health of its community. We have launched our <u>Commissioning Intentions</u> for 2018-19.

These reflect the views of people who attended the series of 'Big Conversation' engagement events in 2017 and are the start of a journey to transform local services.



Commissioning on behalf of the local community

What's important to our community about health and care is important to us. That is why we asked local people: "what is important to you about local healthcare services?"

The Commissioning Intentions reflect these views - so a big thank you to everyone who took part!

Collecting these views at the draft planning stage has proved essential and this will help us to develop:

- a safer and stronger community
- support key prevention and behaviour change initiatives and
- reduce the demand on expensive healthcare interventions.

Developing better ways of providing services and care

Signalling the start of plans to help individuals and communities take responsibility for their own physical and mental health and well-being, the plans will allow patients to be supported by professionals across the health and care system and by making full use of the valuable resources offered by the voluntary sector.

By strengthening primary care services and care that is provided outside of hospital, better personalised and preventative care can be provided closer to home through routes that are easier to access. This in turn will reduce the reliance on services currently provided in hospital. This is consistent with national strategy – and more importantly, is what people in the Vale of York said they wanted.

What the local community said was important about health and care services



Better access to GP services Dementia and mental health Information to keep healthy and well







Our partner organisations have committed to working differently to transform local services, recognising that the change needed can be achieved through partnership working.

The intentions align with the national <u>Five Year Forward View</u> which sets out the direction for the NHS. The national plan explains why change is needed and what it looks like, identifying the need to change the way services are delivered. The local vision is to deliver transformation and there are already examples of successful transformation projects such as the development of Integrated Care Teams that have shown improvements in quality of care and patient experience.



Our Commissioning Intentions signal the start of a medium-term period of planned change to the delivery of healthcare

Integrated Care Hubs	Further development of Integrated Care Hubs, building upon the success of hubs in York, Selby and Pocklington.
Investing in Primary Care	Enabling improvement, access and sustainable services.
Ambitious commissioning plans	Develop ambitious commissioning strategy with local authority partners.
Transformation of hospital care services	Joint working with NHS Scarborough and Ryedale CCG and York Teaching Hospital to transform local hospital services.
Urgent care services	Roll out Urgent Treatment Centres. Develop an integrated 24-7 urgent care service.
Waiting times	Improve waiting times. Balance demand and capacity.
Mental health services	Provide community based services (where clinically appropriate). Provide acute care for those who need that type of service within the new hospital.
	Put in place better access to 24-7 mental health crisis and liaison services for children and young people.
Learning disabilities services	Provide community based services for people with learning disability and / or autism.
Children's services	Work with local authority partners to address the needs of children with special needs in education.
Assurance	Strengthen the CCG's independent assurance role. Ensure that quality remains central to service or policy change.