



Vale of York
Clinical Commissioning Group



Weekly bulletin for Care homes and care sector partners

Thursday 2 August 2018



Next meeting

When - Wednesday 12 September 2018, 1.30 - 4.30pm.

Where - York Sports Club, Clifton Park, Shipton Road, York YO30 5RE.

A calendar invitation has been sent, please feel free to forward onto any colleagues who would be interested in attending. Please confirm your attendance by accepting the invitation, emailing sam.varo@nhs.net or phone 01904 551 773.

End of life care survey 2018

We are working with partners to create an end of life care strategy that strengthens our commitment to improve and develop end of life care and support services.



We are asking people to complete a questionnaire using the six ambitions (taken from Ambitions for Palliative and End of Life Care: a national framework for local action 2015-2020). From these six ambitions we have created 'I' statements to help us capture what we do well as a health and social care system, and what is still needed to realise these ambitions.

We would like to capture the experiences of anyone:

- nearing the end of their life - <https://www.surveymonkey.co.uk/r/SX3SH5W>
- who cares for a family member, friend or neighbour at the end of their life - <https://www.surveymonkey.co.uk/r/SXYQVYD>
- who works with people at the end of their life in a professional capacity – <https://www.surveymonkey.co.uk/r/5CLR2LR>

We will use your responses to inform the content of the strategy and create a Citizens' Charter that reflects the needs of people across the Vale of York.

Thank you for taking the time to complete this questionnaire. Please ensure that we receive your completed survey by Friday 7 September 2018.

To request this document in a different language or format, or for any more information please email voyccg.engagement@nhs.net.



Our health heroes awards 2018

The National Skills Academy for Health are launching their “Our Health Heroes” awards for 2018. If you have a member of staff or colleague who you think deserves recognition and qualifies for any of the categories below, then please get nominating.

- Operational Services Support Worker of the Year
- Clinical Support Worker of the Year
- Apprentice of the Year
- Workforce Planning Team of the Year
- Integrated Team of the Year
- Staff Retention and Well-Being Employer of the Year
- Lifetime Achievement Award

The process for nominations opens on 10 August 2018 and closes on 16 September 2018, with the ceremony taking place on Friday 23 November 2018 at London's OXO Tower.

To nominate please visit: www.skillsforhealth.org.uk/ohh-2018-pre-launch and send a copy of your nomination to Carly McIntyre, at Health Education Yorkshire at carly.mcintyre@hey.nhs.uk

The Hall, Lake and Orchard and Lime Tree House who are the latest homes to become 100% trained up.

Action

To get involved in the programme contact h.degnan1@nhs.net or christopher.pomfrett1@nhs.net. To read the further editions of the React to Red Newsletter and to find out more information, the website can be found through [this link](#).

place of work for responding to high temperatures, including actions you may need to take to keep residents safe

Action

To access advice from Public Health England on how to beat the heat, please read the following [advice](#).



Free workshop: Greater resilience, better care

Developing the resilience of your workers is one of the key ways to retain workers with the right values and behaviours. Skills for Care in partnership with Vale of York CCG are hosting a one day workshop on how you can develop resilience in your workplace. The training will take place from 10am -4pm on Tuesday 18 September, at West Offices in York.

All spaces on this session have been taken. However applications to join the waiting list can be made at

<https://events.skillsforcare.org.uk/skillsforcare/461/home>



Capacity Tracker

Care home bed state tool update

Please note we are updating advice for homes where bed capacity has not changed. If homes where this is the case could log in once a week and press save

on “save these spare capacities button”, this will show that capacity has been updated even though the figures have remained the same. This will give assurance to care partners that your figures are up to date, and will remove the need for calls to check.

A reminder North Yorkshire County Council are now halting ring round calls for all homes in their area that have updated figures in the last 7 days. The Care Home Bed State Tool will become the primary mechanism for them to establish available bed numbers. However homes with figures that have not been updated within 7 days will still receive calls, so all users are encouraged to log in and update figures once a week even if bed numbers have not changed.

Action

To register go to <https://carehomes.necsu.nhs.uk/> or contact sam.varo@nhs.net and sarah.fiori@nhs.net



Research in Care Homes

Sally Gordon and Clive Nicholson for the NIHR Clinical Research Network spoke at the last Partners in Care meeting, and showcased the huge amount of ways homes can get involved in research as well as some of the projects currently underway.

Research is shown to encourage staff to take a greater interest in health and wellbeing and provide learning and development for staff as well as improvement opportunities for homes



Partners in Care - lessons learned

Please find the most recent PiCLL bulletin attached with shared learning and best practice from across our homes.

Action

If you have any anonymous stories you would like to share with other homes, please get in touch.

Action

If you would like to get in touch,
please contact:

sally.gordon@nihr.ac.uk



Red Bag Working Group

As discussed at the last Partners in Care meeting, more scoping work with homes and partners is required to determine what a Red Bag Scheme for transporting documents could look like, to make it sustainable and practical.

Action

Do you have any thoughts you would like share on what you would like to see from this scheme? If so please email sarah.fiori@nhs.net



Quality in Care Homes Task Force

Alison Redhead, Registered Manager at Minster Grange led a powerful discussion at the last Partners in Care on perceptions of care homes, and what can be done to change them.

Action

Would you like to work with other partners to highlight best practice within care

homes and to strive to increase pride in the sector? If so contact Alison at manager.minstergrange@lifestylecare.co.uk



Care Together, Share Together

Please find attached the July newsletter from the Independent Care Sector Leads at NHS England.



Continuing Healthcare (CHC) questions and answers

Do you have any burning questions for the CHC team? Let us know and we will feature the answers in next week's edition.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net