



**Vale of York**  
Clinical Commissioning Group



**Weekly bulletin for Care homes and care sector partners**

Tuesday 18 September 2018

**THANK  
YOU!**

A thick, horizontal red brushstroke underline is positioned below the text 'THANK YOU!'.

**September Partners in Care**

A big thank you to everybody who took the time out of their day to attend Wednesday's Partners in Care meeting, it was fantastic not only to see such a number of people there but also to have such a variety of partners present. Hopefully those who attended found the meeting useful, in particular the section on end of life care engagement sparked some very interesting conversation. Further information on that engagement as well as several other items discussed in the meeting are in this weeks bulletin, and all the slides are also attached for you as promised.

Minutes from the meeting will be circulated very shortly. If you have any feedback at all from the meeting, and what you would like future meeting to look like then please get in touch.



### **Next meeting**

November's Partners in Care is in the process of being arranged, a calendar invite will be sent out very shortly when a venue is confirmed. However to confirm your attendance early please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net) or call 01904 551773

**When** - Wednesday 22 November 2018, 1.30 - 4.30pm.

**Where** – To be confirmed

**Agenda-** To be confirmed

## End of life care survey 2018



After the really engaging conversations at September's Partners in Care meeting, as requested we have reopened the end of life care survey for those working with people at the end of their life in a professional capacity.

We are working with partners to create an end of life care strategy that strengthens our commitment to improve and develop end of life care and support services.

The questionnaire uses the six ambitions (taken from Ambitions for Palliative and End of Life Care: a national framework for local action 2015-2020). From these six ambitions we have created 'I' statements to help us capture what we do well as a health and social care system, and what is still needed to realise these ambitions.

The link to the professionals survey is here:

<https://www.surveymonkey.co.uk/r/5CLR2LR>

We are looking to get as many responses as possible, so if you could share with colleagues and staff that would be really helpful. We will use the received responses to inform the content of the strategy and create a Citizens' Charter that reflects the needs of people across the Vale of York.

If you have any end of life care service users who would be interested in responding, please contact [charlotte.sheridan-hunter@nhs.net](mailto:charlotte.sheridan-hunter@nhs.net) to inform her of their interest. She will then arrange a time to have a discussion with the individual.

Thank you for taking the time to complete this questionnaire. Please ensure that we receive your completed survey by **Friday 28 September 2018**.

To request this document in a different language or format, or for any more information please email [voycg.engagement@nhs.net](mailto:voycg.engagement@nhs.net)



## Additional Information on Summary Care Records

Summary Care Records with Additional Information, also known as the 'enriched' or 'enhanced' SCR, provide more patient information to health and care staff, helping them treat your residents or the people you care for quickly and safely, and respect their choices.

Care Providers are asked to promote the following benefits to the people they care for of having their SCR-AI enabled:

- Empowers them to decide what information is shared
- Reduces the stress of having to remember or repeat key information
- Reduces the risk of adverse reactions as care professionals can view medication, allergies and adverse reactions

The attached consent form should be completed and returned to the GP practice where your resident/person you care for is registered



## Flu Update

Wendy Watson from NHS England updated the group that health and social care workers are now eligible for free flu vaccines through either their GP Practice or Pharmacy, though will need to bring proof of identification.

Pharmacies are now also able to come out to care homes to offer clinics



## September Partners in Care Lessons Learned Bulletin

September's PiCLL bulletin is now available and attached. It contains the latest shared learning and best practice from across our homes.

### Action

If you have any anonymous lessons learned or examples of best practice you would like to share with other homes, please get in touch with [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net)



## IDDSI- International Dysphagia Diet Standardisation Initiative

Heather Robinson from the Speech and Language Team at York Teaching Hospitals NHS Foundation Trust, updated the partners on the introduction of IDDSI. IDDSI is a new international classification for foods and drinks for those with difficult swallowing, and will enter the adoption phase starting October 1. This means you will begin to see the new classification on packaging if you haven't already.

### Action

For resources to help you and your staff understand and implement the changes, and to find out about the IDDSI app please visit their [website](#).



## Pressure Ulcer Prevention

The September edition of the React to Red newsletter now available through this [link](#)

21 homes across the Vale of York area have now completed the programme, and

a fantastic 75% of our homes are now engaged with React to Red

Westwood, Oak Trees, Ebor Court, Wishingwell, Stamford Bridge Beaumont and Carentan House are the latest homes to have completed the programme. Big congratulations to all of them.

### **Action**

To get involved in the programme contact [h.degnan1@nhs.net](mailto:h.degnan1@nhs.net) or [christopher.pomfrett@nhs.net](mailto:christopher.pomfrett@nhs.net)

To read the further editions of the React to Red Newsletter and to find out more information, the website can be found through [this link](#).



## **Care Home Capacity Tracker Update**

The Care Home Capacity Tracker is the new name for the Care Home Bed State Tool.

Following a feedback from users of the tool, the developers have now expanded the bed types available to select to include mental health nursing beds and mental health residential beds. If your home offers these services, please log in and update your information accordingly so brokerage and discharge teams using the tool can see you home when searching for mental health beds.

A reminder that we are requesting for homes where bed capacity has not changed to log in once a week and press save on "save these spare capacities button", this will show that capacity has been updated even though the figures have remained the same. This will give assurance to care partners that your figures are up to date, and will remove the need for calls to check.

### **Action**

To register go to <https://carehomes.necsu.nhs.uk/> or contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net) and [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net)



**Infection.  
Prevention.  
Control.**  
You're in safe hands

## **Infection, Prevention, Control Urinary Tract Infection Resources**

Working with the North Yorkshire and York CCGs and other healthcare professional colleagues, Infection, Prevention, Control have produced a suite of resources for Care Homes and domiciliary care providing advice and a point of reference to residents, care staff and healthcare professionals on preventing, diagnosing and managing UTI's. Reducing the number of UTI's, and prompt recognition and appropriate management of UTI's helps to reduce unnecessary hospital admissions and inappropriate antimicrobial prescribing.

The resources can be downloaded by clicking on the links below:

### **Care Homes**

['Guidance on urinary tract infections for care home staff'](#) poster

['Preventative measures for care home staff to help reduce UTIs'](#) poster

['Urine colour guide for care homes and domiciliary care'](#) poster

### **Domiciliary Care**

['Guidance on urinary tract infections for domiciliary care staff'](#) poster

['Preventative measures for domiciliary care staff to help reduce UTIs'](#) poster

['Urine colour guide for care homes and domiciliary care'](#) poster

### **Bulletin for Care Home Staff - Infection Prevention and Control: Issue No. 10 – September 2018**

The latest Bulletins from the Community Infection Prevention and Control Team for Care Home Staff and Domiciliary Care Staff also focuses on the above resources. We would be grateful if you would share this information with your colleagues as appropriate and in particular the Infection Prevention Lead.

A copy of this bulletin is available to view and download at this [link](#) for Care Homes and this [link](#) for Domiciliary Providers



## City of York Council: Workforce Development Unit Training

City of York Council's Workforce Development Unit offer a large number of training sessions relevant to the care sector.

Upcoming sessions include

- Effective Communication and responding to Behaviour that Challenges (Adults services)
- Dementia- Bitesize
- Life Story- Bitesize
- Mental Capacity Act Complex Decision Making
- Working Together to Safeguard Adults (Previously Level 3)

A full list of sessions available from September to November is attached for you.

### Action

To book on to these courses you will need to register for a MyLo account through this [link](#)

For any queries please contact:  
[wdu@york.gov.uk](mailto:wdu@york.gov.uk)

Skills for Care  
**Roadshows**  
Yorkshire and the Humber  
and the North East



## Free to attend: Skills for Care Roadshow

**When:** Wednesday 27 September, 9:30-12:30

**Where:** Goldsborough Hall, Harrogate

**What:** The roadshow is a chance for employers to meet and interact with their peers, share ideas and good practice as well as how Skills for Care can help you. Come along to find out about:

- funding and qualification changes to support workforce development
- leading a good or outstanding care organisation
- effective use of information to enhance service quality
- offer of support to employers and our newest resources.

### Action

For more information, please find a poster attached, To book your place please follow this [link](#)





## Free to attend: Values based recruitment and retention

**When:** Please find dates in attached poster

**Where:** Leeds, Brighouse and Northallerton are among the venues for these sessions

**What:** These free, half day sessions are an introduction to values based recruitment and retention. It will cover what workplace values are, the benefits of establishing and how you can work with other to determine what these values are.

### Action

For more information, please find a poster attached, To book your place please follow this [link](#)

## Become a Cancer Champion

*It's easier than you think to make a difference*

### Humber, Coast and Vale Cancer Champion Programme

Humber, Coast and Vale STP are hosting half session courses for anyone interested in becoming a cancer champion. These will last approximately 3 hours and are split into two sections; the first half is about the early signs and symptoms of a range of cancers and the second half is about how to be a champion. The aim is to raise awareness of the early signs and symptoms of cancer, promote the national screening programmes and early detection.

**Please find a poster attached, and the dates for confirmed sessions below**

Monday 24 September, 13:00-16:00. Lecture Theatre, Learning and Research Centre, York Hospital

Monday 8 October, 13:00-16:00. Lecture Theatre, Learning and Research Centre,

York Hospital

Thursday 11 October, 13:00-16:00. Bar 1922, Bootham Crescent, York City Football Club

Monday 15 October, 13:00-16:00. Training Room S33, Scarborough Hospital

Thursday 8 November, 13:00-16:00. Bar 1922, Bootham Crescent, York City Football Club

For more information please contact [eryccg.cancerchampion@nhs.net](mailto:eryccg.cancerchampion@nhs.net)



### Digital Resource: Care Home Journey

The Royal College of Nursing has developed an [online resource to support nursing staff working in care homes](#). This resource allows nursing staff to follow a resident's care home journey through from pre-admission to end of life, or to access individual sections to meet their learning needs and seek clinical inspiration.



### World Sepsis Day 2018

To mark world sepsis day, the meeting were shown a video discussing the symptoms that could identify an individual as having contracted sepsis.

If you were not at the meeting and could spare the time to watch, please find the video through this [link](#).

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

### Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)