



Weekly bulletin for care homes and care sector partners

Tuesday 11 December 2018



November Partners in Care

In a change of plan from the initially proposed date, the next meeting of Partners in Care is now confirmed for **Wednesday 6 February** at the **Galtres Centre**, **Easingwold.** A calendar invite will be sent in coming days to please accept to confirm your attendance, or alternatively reply to this bulletin. As always we would like to hear from you regarding any items you would like to discuss at the meeting as well an annonomised incidents for the Partners in Care Lessons Learned Bulletin.

Provisional dates for the 2019 meetings are now so that you can have them in your calendar!



Patient Transport Bookings- Reminder

As requested by some of our social are providers, please see the below reminder regarding the new patient transport booking service.

The revised service came into force from Monday 30 July 2018, though the eligibility criteria did not change you will now be asked a range of questions each and every time you book a journey to determine whether your patient is eligible for NHS funded transport. These changes will ensure that journeys are only booked for patients with a medical need for NHS-funded transport.

Please find attached a set of FAQ's and poster for health care professionals, giving further information on how to book as well as some examples of questions asked. A set of patient facing posters and flyers have also been attached.

A government scheme exists to support those who may financially struggle to pay for transport, this can be accessed through this <u>link</u>.



Infection. Prevention. Control Bulletins for Care Homes and Domiciliary Providers

IPC have prepared a suite of information for care homes regarding urinary tract infection, including advice on how to identify symptoms as well as guidance of dipstick testing and sample taking. This bulletin can be accessed through this <u>link</u>.

A bulletin has also been designed for domiciliary agencies around the use of personal protective equipment (PPE), including the appropriate level of PPE to use and how to put it on and remove it. That bulletin can be accessed through this <u>link</u>.



Working Together for Mental Health: Workshop

Leanne and the Mental Health in Older People's team from the Tees, Esk and Wear Valleys would like to say big thank you to all those who attended their workshop on Monday 10 December, and for making it such a productive session.



Public Health England



Public Health England wants to hear from Care Home Managers and Senior Staff

Public Health England (PHE) is looking for care home managers and senior staff who work in services which care for adults over the age of 65 to help them understand more about how care homes look after residents with infections, use antibiotics and deliver infection prevention. They want to find out what works well and any challenges you may have seen.

Managers and senior staff who work in care homes with or without nursing and that care for adults over 65, with or without other specialisms, are encouraged to complete the survey.

PHE aim to produce a report in March 2019 and this will help to shape future work to prevent infections, reduce resistance to antibiotics. The information will be used to inform and influence actions for future prevention work and resources.

If you would like to be involved in this work please take 30 minutes to complete this online <u>survey</u>

The survey is confidential and voluntary. Your service will not be identifiable in the report.

If you have any questions about this work please contact <u>hcai@phe.gov.uk</u>

The survey closes at 5.00pm on 14 December 2018.



Support and Information for DSP toolkit completion and NHS Mail

Please see attached how to guides produced by NHS Digital and the Care Provider Alliance for social care providers wishing to complete the DSP toolkit, and getting registered with NHS Mail.

More help around registering for NHS Mail can be found through this link

DSP Toolkit WebEx's are arranged for 12 Dec, 16 Jan and 14 Feb. These will need to be booked on to through the following <u>link</u>





North Yorkshire County Council: Flu Vaccination Update

Local authority employed Health and Social care staff in North Yorkshire can now download a voucher from the intranet, and ask their manager to sign it. The signed voucher needs to be presented before the vaccine is administered. Most community pharmacies and many GP practices are providing flu vaccinations and NYYCC recommend that staff contact their community pharmacy or GP practice to check they are providing the service before attending and for GP practices, this needs to be the member of staff's registered practice. our PGD. NYCC is then reimbursed per vaccine.

Independently employed health and social care staff from North Yorkshire care

homes and domically providers are now also eligible for the scheme. Please contact: <u>carly.walker@northyorks.gov.uk</u> for a voucher



City of York Council: Flu Vaccination Reimbursement and Vouchers

Please find attached a letter that has been sent to all care providers currently contracted by City of York Council. NHS England has awarded the council £20,000 for immunisation of care staff, which can be claimed be providers either through filling out the attached form (to reimburse costs for providers who have already vaccinated staff) or through claiming flu vouchers (for yet to be vaccinated) which can be redeemed at most high street pharmacies, with the exception of Boots.

This funding is available for care staff and volunteers, though not residents and as the budget is finite it cannot be guaranteed you will receive 100% of the requested sum. To apply please return the



Care Home Capacity Tracker Update

A fantastic 83% of Vale of York residential and nursing homes are now registered and updating the Care Home Capacity Tracker, and North Yorkshire County Council are now relying on the tracker rather than ring rounds for all homes in their area which have updated in the last 7 days

However further work is still required, and all homes using are reminded to update their bed figures on the tracker at least weekly (even if that is just logging and pressing "save capacities" if figures have not changed).

Should discharge or brokerage teams contact your home when the tracker has been updated, please remind them to use it before calling.

Action

To register your home, or new users please go to <u>https://carehomes.necsu.nhs.uk/</u> or contact <u>sam.varo@nhs.net</u> and <u>sarah.fiori@nhs.net</u>

reimbursement forms and submit requests for vouchers to <u>Philippa</u> by 31 January 2019.

Further information about vaccination funding in the North Yorkshire County Council area is to follow.



Teaching Care Homes Programme open for applications

Applications to the Teaching Care Homes Programme are now to open to all care homes, including those providing care to persons of all ages including those caring for people with learning disabilities and neurological conditions.

This year, the focus of the programme is on enhancing cross-system partnership working (e.g. care home/acute sector services; care home/university; care home/GP practice etc.). The partnerships should intend to develop and strengthen cross-system relationships by working together towards developing and achieving shared outcomes.

With the care home as lead applicant, each team of between 3 and 5 people will attend six workshop days, and in between, will benefit from one-to-one mentorship and on-site support. The programme also has a small bursary to support participants. Workshops run from April 2019 to March 2020.

For more information and to download the application, visit <u>the FoNS Teaching</u> <u>Care Homes pages</u>.

The closing date for applications is: 5pm on Tuesday 11 December 2018.



November's Partners in Care Lessons Learned Bulletin

November's PiCLL bulletin is now available and attached. It contains the latest shared learning and best practice from across our homes.

Action

If you have any anonymous lessons learned or examples of best practice you would like to share with other homes, please get in touch with <u>sarah.fiori@nhs.net</u>



City of York Council: Workforce Development Unit Training

City of York Council's Workforce Development Unit offer a large number of training sessions relevant to the practice nursing.

Upcoming sessions include

- Encouraging a Risk Enabling
 Approach
- Introduction to the Mental Health Capacity Act
- Deprivation of Liberty Safeguards (Care Home and Hospital)
- Moving and Positioning People

A full list of sessions available from October to November is attached for you.

To book on to these courses you will need to register for a MyLo account through this link

For any queries please contact: wdu@york.gov.uk

Become a Cancer Champion

It's easier than you think to make a difference

- Date: Friday 08 February
- Time: 9:30am 12:30pm
- Location: George Hudson Room, West Offices

Open to Everyone

To reserve a place please email: eryccg.cancerchampion@nhs.net or telephone Sophie on 07519 120805



Free to attend: Values based recruitment and retention

Where: The next session will take place in Grimsby on 16 January, with further sessions arranged for Grimsby, Sheffield, Durham and The Tees Valley

What:. These free, half day sessions are an introduction to values based recruitment and retention. It will cover what workplace values are, the benefits of establishing and how you can work with other to determine what these values are.

Action

For more information, please find a



Free to attend: Skills for Care Roadshow

Where: The roadshow will be held on Wednesday 23 January in Durham, with further events to follow in Scunthorpe, Scarborough and Sheffield

Topics:

- Funding and qualification changes to support workforce development
- Leading a good or outstanding care organisation
- Effective use of information to enhance service quality
- Offer of support to employers and newest resources.

Action

poster attached, To book your place please follow this <u>link</u>

For more information, please find a poster attached, To book your place please follow this <u>link</u>

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net