



Vale of York
Clinical Commissioning Group



Weekly bulletin for care homes and care sector partners

Wednesday 19 December 2018



Merry Christmas to our Partners in Care

As this is the last bulletin of 2019, we would like to take the opportunity to thank all of our care sector partners across the entire Vale of York for all the hard work they put in every day to drive forward quality improvement in social care.

We wish all of you and your families a very Merry Christmas, and look forward to some continued collaborative working between us all to make 2019 even better.

From Sarah, Helen, Sam, Chris and the Quality and Nursing Team



February Partners in Care

In a change of plan from the initially proposed date, the next meeting of Partners in Care is now confirmed for **Wednesday 6 February** at the **Galtres Centre, Easingwold**. A calendar invite will be sent in coming days to please accept to confirm your attendance, or alternatively reply to this bulletin. As always we would like to hear from you regarding any items you would like to discuss at the meeting as well as anonymised incidents for the Partners in Care Lessons Learned Bulletin.

Provisional dates for the 2019 meetings are now so that you can have them in your calendar!



York Teaching Hospital
NHS Foundation Trust

Continence Assessment and Reassessment Forms for Nursing Homes

York Teaching Hospital NHS Foundation Trust have made all continence paperwork nursing homes will require to assess and reassess patients, and to request products available on the [website](#). There are also example documents to assist you in completing the paperwork. Each document has the address of where to send these to, once completed.

If they have any queries, please contact the team on 01904 724363 or email at CommunityContinenceNurses@YORK.NHS.UK.



Alert: Resources to Support Bowel Care for Patients at Risk of Autonomic Dysreflexia

Please note the attached alert from NHS Improvement regarding autonomic dysreflexia

This alert is appropriate for all healthcare providers who have patients with existing spinal cord injuries, and an action plan and set of resources are available to assist with implementation. It is asked that implementation begins as soon as possible, and is complete by 25 January 2019.

If you have any queries regarding this alert or have resources or examples please contact: patientsafety.enquiries@nhs.net



Patient Transport Bookings- Reminder

As requested by some of our social care providers, please see the below reminder regarding the new patient transport booking service.

The revised service came into force from Monday 30 July 2018, though the eligibility criteria did not change you will now be asked a range of questions each and every time you book a journey to determine whether your patient is eligible for NHS funded transport. These changes will ensure that journeys are only booked for patients with a medical need for NHS-funded transport.

Please find attached a set of FAQ's and poster for health care professionals, giving further information on how to book as well as some examples of questions asked. A set of patient facing posters and flyers have also been attached.

A government scheme exists to support those who may financially struggle to pay for transport, this can be accessed through this [link](#).



Survey of Podiatry Provision in Care Homes

As part of working up a bid to look at the impact of podiatry as a potential means of preventing falls in care homes, researchers from the Universities of Dundee, Newcastle and Nottingham are interested in mapping the current level of service provision for podiatry in care homes. The level of podiatry provision varies considerably between the different areas of the country and as such, they are interested in capturing the level of podiatry input currently received by care homes

across England. This is part of a wider national survey.

As far as we know, no one has ever asked care homes what sort of podiatry input they get, and to what extent provision comes from the NHS or the private sector. In the long term, it is hoped that the survey will inform future research that our team plan to undertake in care homes around the role of podiatry in falls prevention.

The survey is very short with only 6 questions, and will take less than one minute to complete. To access the survey please follow this [link](#).

For an queries please contact: g.wylie@nhs.net



Humber, Coast and Vale Excellence Centre: Newsletter

The December edition of the Humber, Coast and Vale Excellence Centre can be accessed through this [link](#)



Support and Information for DSP toolkit completion and NHS Mail

Please see attached how to guides produced by NHS Digital and the Care Provider Alliance for social care providers wishing to complete the DSP toolkit, and getting registered with NHS Mail.

More help around registering for NHS Mail can be found through this [link](#)

DSP Toolkit WebEx's are arranged for 16 January and 14 February. These will need to be booked on to through the following [link](#)



City of York Council: Flu Vaccination Reimbursement and Vouchers

Please find attached a letter that has been sent to all care providers currently contracted by City of York Council. NHS England has awarded the council £20,000 for immunisation of care staff, which can be claimed by providers either through filling out the attached form (to reimburse costs for providers who have already vaccinated staff) or through claiming flu vouchers (for yet to be vaccinated) which can be redeemed at most high street pharmacies, with the exception of Boots.

This funding is available for care staff and volunteers, though not residents and as the budget is finite it cannot be guaranteed you will receive 100% of the requested sum. To apply please return the reimbursement forms and submit requests for vouchers to [Philippa](#) by 31 January 2019.

Further information about vaccination funding in the North Yorkshire County Council area is to follow.



Care Home Capacity Tracker Update

A fantastic 83% of Vale of York residential and nursing homes are now registered and updating the Care Home Capacity Tracker, and North Yorkshire County Council are now relying on the tracker rather than ring rounds for all homes in their area which have updated in the last 7 days

However further work is still required, and all homes using are reminded to update their bed figures on the tracker at least weekly (even if that is just logging and pressing "save capacities" if figures have not changed).

Should discharge or brokerage teams contact your home when the tracker has been updated, please remind them to use it before calling.

Action

To register your home, or new users please go to <https://carehomes.necsu.nhs.uk/> or contact sam.varo@nhs.net and sarah.fiori@nhs.net



North Yorkshire County Council: Flu Vaccination Update

Local authority employed Health and Social care staff in North Yorkshire can now download a voucher from the intranet, and ask their manager to sign it. The signed voucher needs to be presented before the vaccine is administered. Most community pharmacies and many GP practices are providing flu vaccinations and NYYCC recommend that staff contact their community pharmacy or GP practice to check they are providing the service before attending and for GP practices, this needs to be the member of staff's registered practice. our PGD. NYCC is then reimbursed per vaccine.

Independently employed health and social care staff from North Yorkshire care homes and domiciliary providers are now also eligible for the scheme. Please contact: carly.walker@northyorks.gov.uk for a voucher



November's Partners in Care Lessons Learned Bulletin

November's PiCLL bulletin is now available and attached. It contains the latest shared learning and best practice from across our homes.

Action

If you have any anonymous lessons learned or examples of best practice you would like to share with other homes, please get in touch with sarah.fiori@nhs.net



City of York Council: Workforce Development Unit Training

City of York Council's Workforce Development Unit offer a large number of training sessions relevant to the practice nursing.

Upcoming sessions include

- Moving and Positioning People
- Sensory Awareness- Bitesize Care of Others
- Effective Communication- Bitesize Care of Others
- Ageing Process- Bitesize Care of Others
- Falls Prevention- Bitesize Care of Others

A full list of sessions available from December to February is attached for you.

To book on to these courses you will need to register for a MyLo account through this [link](#)

**For any queries please
contact: wdu@york.gov.uk**



**Infection.
Prevention.
Control.**
You're in safe hands

Infection. Prevention. Control Bulletins for Care Homes and Domiciliary Providers

IPC have prepared a suite of information for care homes regarding urinary tract infection, including advice on how to identify symptoms as well as guidance of dipstick testing and sample taking. This bulletin can be accessed through this [link](#).

A bulletin has also been designed for domiciliary agencies around the use of personal protective equipment (PPE), including the appropriate level of PPE to use and how to put it on and remove it. That bulletin can be accessed through this [link](#).



Free to attend: Values based recruitment and retention

Where: The next session will take place in Grimsby on 16 January, with further sessions arranged for Grimsby, Sheffield, Durham and The Tees Valley

What: These free, half day sessions are an introduction to values based recruitment and retention. It will cover what workplace values are,



Free to attend: Skills for Care Roadshow

Where: The roadshow will be held on Wednesday 23 January in Durham, with further events to follow in Scunthorpe, Scarborough and Sheffield

Topics:

- Funding and qualification changes to support workforce development
- Leading a good or outstanding care organisation
- Effective use of information to enhance service quality
- Offer of support to employers and newest

the benefits of establishing and how you can work with other to determine what these values are.

Action

For more information, please find a poster attached, To book your place please follow this [link](#)

resources.

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For more information, please find a poster attached, To book your place please follow this [link](#)

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net