



Vale of York
Clinical Commissioning Group



Weekly bulletin for care homes and care sector partners

Tuesday 19 February 2019



March Partners in Care

A big thank you to everybody who attended the February meeting of Partners in Care Forum, and contributed to really positive and collaborative afternoon. The meeting heard updates from continuing healthcare, mental health and the new complex care team before the meeting ended on an introduction to the 15seconds 30 minutes initiative. Those present were tasked with picking their own 15second mission which will prevent frustration for others and spread joy in the workplace. We will look forward to hearing what everybody has achieved at the next meeting.

The slides and minutes from the meeting are attached for those who couldn't make it.

The next meeting of Partners in Care is now confirmed for Wednesday **27 March** at the **York Sports Centre, Rawcliffe**. A calendar invite has been sent to members of the group, please accept to confirm your attendance, or alternatively reply to this bulletin. The meeting is open to all so please invite any interested colleagues to join the conversation. As always we would like to hear from you regarding any items you would like to discuss at the meeting as well as shared learning and good news stories.

Provisional dates for the 2019 meetings are now so that you can have them in your calendar!

Local Government &
Social Care
OMBUDSMAN

Care Ombudsman's Scathing Notice Against Care Provider and What You Can Do To Avoid Their Mistakes

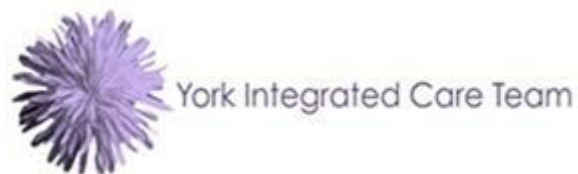
Please follow this [link](#) to an article examining a case study of notice given against a London based care provider by the Social Care Ombudsman. This examines the lessons that can be learned from this case around complaints management, evidence of care and culture of care.



REMINDER

Systems Partner Documents: Acceptance of Residents back from Hospital during Outbreak

A number of wards at York Hospital remain closed due to Norovirus and are struggling to discharge some medically fit patients back out to care homes. Please find attached a pair of documents as a reminder of the circumstances in which homes can accept a patient back from hospital during an outbreak. Thank you to all our Partners in Care for supporting over this challenging period.



Complex Care Team: Contact Details and Survey

York Integrated Care Team provide support to Residential Care and Nursing Homes. Jo Topping and Liz Allen from the team attended Partners in Care to update the continuous review and support they are currently offering to the larger care homes in the City of York Council area, and hoping to expand to smaller homes as the team expands.

To get in touch with the team please call 01904 721849 or 01904 721537

In order to gather a better understanding the team would really like to hear about peoples' experience of the care home environment in York. There are only 3 questions and all response you would be able to give would be much appreciated.

<https://www.surveymonkey.co.uk/r/YICTComplexCare>



Mental Health Referral Forms

Leanne and Claire updated Partners in Care on the progress that is being made towards direct mental health referrals from care home managers, and will update the group once a review of the referral process is complete.

In the meantime to help providers understand the information is required by the GP's making referrals, please find attached the form and triage form used by TEWV for your information.



City of York Council: Adults Services Training in February and March

City of York Council's Workforce Development Unit offer a large number of training sessions relevant to the adult social care. Please find the full list of training planned

for the February-April period, and a further inform on the training taking place in February below.

Bereavement Support (Bitesize)

7 March 9.30-11.00, West Offices. York

Topics covered include: An enhanced understanding of the 5 stages of grief, recognising how different religious customs deal with bereavement and recognising abnormal grief and knowing how to respond

This course is aimed primarily at those working in adult care services.

Fees: Standard course fee: £30, York Adult care services: £10 and City of York Council employees: Free

Advanced Care Planning (Bitesize)

7th March 11.15-12.45, West Offices

Topics covered include: Understanding the background to legislation underpinning Advance Care Planning, knowing how to complete an Advanced Care Plan and understanding End of Life care tools and Spiritual Support

This course is aimed primarily at those working in adult care services.

Fees: Standard course fee: £30, York Adult care services: £10 and City of York Council employees: Free

To book on to these courses you will need to register for a MyLo account through this [link](#)

For any queries please contact: wdu@york.gov.uk



York Teaching Hospital NHS Foundation Trust

End of Life Care Training

The Palliative Care Team at York Teaching Hospital NHS Foundation Trust are offering end of life care training for care home nurses. A venue and dates have now been finalised for these sessions as below. The sessions cover topics including DNACPR and recognition of dying, further information and how to book is in the poster attached.

- Wednesday 20 March 2019 1-4.30pm
- Wednesday 27 March 2019 1-4.40pm

Both sessions will take place at: Stamford Bridge Beaumont, Buttercrambe Rd, Stamford Bridge, York, YO41 1AJ



Capacity Tracker

Care Home Capacity Tracker Update

90% of eligible Vale of York residential and nursing homes are now registered and updating the Care Home Capacity Tracker, and North Yorkshire County Council are now relying on the tracker rather than ring rounds for all homes in their area which have updated in the last 7 days

However further work is still required, and all homes using are reminded to update their bed figures on the tracker at least weekly (even if that is just logging and pressing "save capacities" if figures have not changed).

Should discharge or brokerage teams contact your home when the tracker has been updated, please remind them to use it before calling.

Action

To register your home, or new users please go to <https://carehomes.necsu.nhs.uk/> or contact sam.varo@nhs.net and sarah.fiori@nhs.net



Recognition of Flu Vaccination Uptake Amongst Care Home Staff in the North of England

Please find a letter from NHS England providing details of a scheme that recognises the efforts made by Care Homes (residential & nursing), Hospices and Domiciliary Care providers who have achieved a high level of flu vaccine uptake amongst their health and social care staff who are directly involved in the care of vulnerable people.

The organisations that have achieved a certain level of vaccination for their staff will receive a Bronze, Silver or Gold certificate depending upon the percentage of staff that have been vaccinated.

70% of staff or over vaccinated will receive a Gold Accreditation

60-69% of staff vaccinated will receive a Silver Accreditation

50-59% of staff vaccinated will receive a Bronze Accreditation.

To submit an application for this award please find further details in the letter. Applications must have been received by 31 March.



Y&H Clinical Network Event: Is Yorkshire and Humber Compassionate?

Please find attached a flyer for the above session by the Yorkshire and Humber Clinical Network. This is a free event open to all medics, nurses and AHP's working within or closely with specialist palliative care services. The theme of the day will be "Compassionate Communities" and will feature a mixture of presentations and workshops around projects taking place in our area.

Date: Wednesday 27 March 9:30-



HEAT Awards

HEE have launched a new awards scheme called the HEAT (Healthcare, Education and Training) Awards. This scheme will recognise and celebrate the very best in education, training, leadership and workforce planning, as well as bringing together the local, regional and national award schemes that were being run previously.

Some of the categories are particularly relevant to Talent for Care and include:

16:20

Venue: Horizon Leeds, 2 Brewery Wharf. Kendell Street, Leeds. LS10 1JR.

- Inspirational Apprentice
- Champion of Diversity, Inclusivity and Widening Participation
- Champion of Tomorrow's Workforce

Nominations are now open and can be made [here](#), the closing date for which will be 5 April.

Those who have been shortlisted, as well as their nominators will be invited to an awards event which is due to take place on 18 July.

Should you have any questions, contact Matthew Woolford via matthew.woolford@hee.nhs.uk

SPACES AVAILABLE: Cancer Champion Workshops

Become a Cancer Champion
It's easier than you think to make a difference

- Date: Monday 25 February 2019- **Places Still Remaining**
- Time: 1pm - 4pm
- Location: York Hospital

- Date: Monday 8 March 2018- **Places Still Remaining**
- Time: 9:30am-12:30
- Location: Snow Room, West Offices. York

Open to Everyone

To reserve a place please email: eryccg.cancerchampion@nhs.net or telephone Sophie on 07519 120805



North Yorkshire County Council: Provider Engagement Events

Please see attached details of upcoming Provider Engagement Events and workshops organised by the Quality and Monitoring Team at North Yorkshire County Council.

There is one upcoming provider engagement event arranged for February, and 5 Moving & Handling Workshops in March. The events will include the launch of the new NYCC Market Position Statement. The Moving & Handling workshops are in response to providers telling us they wanted more training, advice and guidance in this area.

Agendas for these events are attached, but if you would like to book a place then please e-mail socialservices.contractingunit@northyorks.gov.uk confirming which event you would like to attend.



FREE Care Home IPC Study Day - Leeds, 28 March 2019

NHS Improvement are hosting an Infection Prevention Control Study Day, aimed at all nursing residential homes to provide support and guidance in keeping your service free from avoidable infection

The event will feature speakers from Public Health England to discuss Norovirus and Flu, as well as innovative tools to manage outbreaks.

The event will take place from 10:00-16:00 (with registration at 9:00) on Thursday 28 March, at the Met Hotel (King St, Leeds LS1 2HQ)

To register please follow this [link](#), attendees are limited to 2 per provider

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net