



**Weekly bulletin for care homes and care sector partners**

Monday 4 March 2019

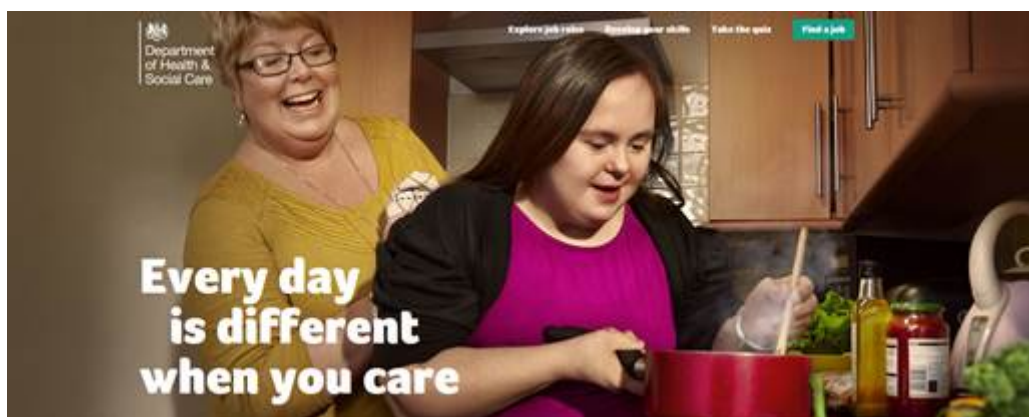


### **March Partners in Care**

The next meeting of Partners in Care is now confirmed for Wednesday **27 March** at the **York Sports Centre, Rawcliffe**. A calendar invite has been sent to members of the group, please accept to confirm your attendance, or alternatively reply to this bulletin. The meeting is open to all so please invite any interested colleagues to join the conversation. As always we would like to hear from you regarding any items you would like to discuss at the meeting as well as shared learning and good news

stories.

Provisional dates for the 2019 meetings are now so that you can have them in your calendar!



## Every day is different when you care

The Department of Health and Social Care (DHSC) is running a national recruitment campaign to drive applications into the adult social care sector. The campaign launched last week with national and regional media engagement.

Advertising will go live in stages, starting with Google paid search and social media advertising followed by more on websites, job boards and local radio, as well as outdoor posters. The adverts feature care professionals and the people they support. Case studies on the campaign Facebook page will help to showcase the wide range of rewarding and varied job roles in adult social care.

All advertising will point to the campaign [website](#) which then directs users to DWP 'Find a Job' to search vacancies.

### How you can support the campaign

#### Advertise your vacancies on DWP 'Find a job'

Post your vacancies on DWP '[Find a Job](#)' (alongside any other local job board normally used). The campaign website directs prospective applicants to DWP 'Find a Job' which is filtered to show social care jobs only. [Download instructions for how to post a job](#).

#### Social media

Follow the campaign [Facebook page](#) and show your support by liking and sharing content. Encourage staff to do the same, particularly with those who they think would

be suitable to work in adult social care, as we know referrals are a positive driver for retention.

### Case studies

Send in case studies to feature on the campaign Facebook page. Please email [casestudies@morecarejobs.co.uk](mailto:casestudies@morecarejobs.co.uk) to help.

### Use the campaign toolkit

The campaign toolkit and materials are available [on the resource centre](#) to support local recruitment marketing activity - these are free to download.



### React to Red Celebration and Evaluation Event

As you are probably aware; the React to Red project will be coming to an end at the end of March. To end on a positive note, we are organising an event to celebrate your success. This will take place at 2:00-4:00 on **Friday 22 March at York Sports Club, Rawcliffe** and is a great opportunity for link champions, trainers, managers and anybody else who has actively participated in the programme to come together to celebrate their achievements (with cake ☺). It would be great if you could bring with you any examples of changes in practice following the programme that you would be happy to share.

To confirm your attendance please contact [h.degnan1@nhs.net](mailto:h.degnan1@nhs.net)



**Infection.  
Prevention.  
Control.**  
You're in safe hands

## **Infection Prevention Control Study Day**

Infection Prevention and Control (IPC) are hosting a study Day specifically for healthcare staff working in Care Homes and Domiciliary Care settings in North Yorkshire. Topics will include superbugs, CQC requirements and hand hygiene.

Date: Monday, 17 June, 2019

Venue: Lecture Theatre, Education Centre, Strayside Wing, Harrogate District Hospital, HG2 7SX

Time: 08:45 – 16:00

Cost: £20.00 (payment due at the time of booking)

For more information please see the flyer and booking form attached. Places will be filled on a first come first served basis. To book, please telephone the Team on 01423 557340.

# Local Government & Social Care **OMBUDSMAN**

## **Care Ombudsman's Scathing Notice Against Care Provider and What You Can Do To Avoid Their Mistakes**

Please follow this [link](#) to an article examining a case study of notice given against a London based care provider by the Social Care Ombudsman. This examines the lessons that can be learned from this case around complaints management, evidence of care and culture of care



## **City of York Council: Adults Services Training in March**

City of York Council's Workforce Development Unit offer a large number of training sessions relevant to the adult social care. Please find the full list of training planned for the February-April period, and a further inform on the training taking place in March below.

### **Bereavement Support (Bitesize)**

7 March 9.30-11.00, West Offices. York

Topics covered include: An enhanced understanding of the 5 stages of grief, recognising how different religious customs deal with bereavement and recognising abnormal grief and knowing how to respond

This course is aimed primarily at those working in adult care services.

Fees: Standard course fee: £30, York Adult care services: £10 and City of York Council employees: Free

### **Advanced Care Planning (Bitesize)**

7 March 11.15-12.45, West Offices

Topics covered include: Understanding the background to legislation underpinning Advance Care Planning, knowing how to complete an Advanced Care Plan and understanding End of Life care tools and Spiritual Support

This course is aimed primarily at those working in adult care services.

Fees: Standard course fee: £30, York Adult care services: £10 and City of York Council employees: Free

### **Working with the Mental Capacity Act (Building Good Practice)**

8 March 13.30-16.30 and 19 March 9.30-12.30 at West Offices

This course is aimed at managers and team leaders, and care providers and those who undertake complex mental capacity assessments as part of their role. Topics covered include: Building knowledge and confidence in working with people who may have fluctuating mental capacity, and Understanding when it is possible to delay decisions.

Fees: City of York Council Staff: Free, York Adult Care Services: Free  
Non-attendance Payment: £20

### **Encouraging a Risk Enabling Approach**

14 March 9.30-16.30, West Offices

The aim of this course is to look at risk assessment and risk management as a means to getting the best out of situations for service users and their families by taking a positive, engaged and forward thinking approach to risk.

Fees per session: CYC staff: free and Adults services: £55

### **Supporting Vulnerable Adults to Protect Themselves**

14 March 2019, 1.30 – 4.30, West Offices

This course is designed to support preventative action by practitioners working with vulnerable people to help them make decisions which keep themselves safe.

Fees per session: CYC staff: free, York Adult care services: £45 and Standard course fee: £50

**To book on to these courses you will need to register for a MyLo account through this [link](#)**

**For any queries please contact: [wdu@york.gov.uk](mailto:wdu@york.gov.uk)**



## York Teaching Hospital NHS Foundation Trust

### End of Life Care Training

The Palliative Care Team at York Teaching Hospital NHS Foundation Trust are offering end of life care training for care home nurses. A venue and dates have now been finalised for these sessions as below. The sessions cover topics including DNACPR and recognition of dying, further information and how to book is in the poster attached.

- Wednesday 20 March 2019 1-4.30pm
- Wednesday 27 March 2019 1-4.40pm

Both sessions will take place at:  
Stamford Bridge Beaumont,  
Buttercrambe Rd, Stamford Bridge,  
York, YO41 1AJ



## Capacity Tracker

### Care Home Capacity Tracker Update

90% of eligible Vale of York residential and nursing homes are now registered and updating the Care Home Capacity Tracker, and North Yorkshire County Council are now relying on the tracker rather than ring rounds for all homes in their area which have updated in the last 7 days

However further work is still required, and all homes using are reminded to update their bed figures on the tracker at least weekly (even if that is just logging and pressing "save capacities" if figures have not changed).

Should discharge or brokerage teams contact your home when the tracker has been updated, please remind them to use it before calling.

#### Action

To register your home, or new users please go to <https://carehomes.necsu.nhs.uk/> or contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net) and [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net)





## **Recognition of Flu Vaccination Uptake Amongst Care Home Staff in the North of England**

Please find a letter from NHS England providing details of a scheme that recognises the efforts made by Care Homes (residential & nursing), Hospices and Domiciliary Care providers who have achieved a high level of flu vaccine uptake amongst their health and social care staff who are directly involved in the care of vulnerable people.

The organisations that have achieved a certain level of vaccination for their staff will receive a Bronze, Silver or Gold certificate depending upon the percentage of staff that have been vaccinated.

70% of staff or over vaccinated will receive a Gold Accreditation  
60-69% of staff vaccinated will receive a Silver Accreditation  
50-59% of staff vaccinated will receive a Bronze Accreditation.

**To submit an application for this award please find further details in the letter. Applications must have been received by 31 March.**

## Y&H Clinical Network Event: Is Yorkshire and Humber Compassionate?

Please find attached a flyer for the above session by the Yorkshire and Humber Clinical Network. This is a free event open to all medics, nurses and AHP's working within or closely with specialist palliative care services. The theme of the day will be "Compassionate Communities" and will feature a mixture of presentations and workshops around projects taking place in our area.

Date: Wednesday 27 March 9:30-16:20

Venue: Horizon Leeds, 2 Brewery Wharf, Kendell Street, Leeds. LS10 1JR.

## HEAT Awards

HEE have launched a new awards scheme called the HEAT (Healthcare, Education and Training) Awards. This scheme will recognise and celebrate the very best in education, training, leadership and workforce planning, as well as bringing together the local, regional and national award schemes that were being run previously.

Some of the categories are particularly relevant to Talent for Care and include:

- Inspirational Apprentice
- Champion of Diversity, Inclusivity and Widening Participation
- Champion of Tomorrow's Workforce

Nominations are now open and can be made [here](#), the closing date for which will be 5 April.

Those who have been shortlisted, as well as their nominators will be invited to an awards event which is due to take place on 18 July.

Should you have any questions, contact Matthew Woolford via [matthew.woolford@hee.nhs.uk](mailto:matthew.woolford@hee.nhs.uk)

## SPACES AVAILABLE: Cancer Champion Workshops

### Become a **Cancer Champion**

*It's easier than you think to make a difference*

- Date: Friday 8 March 2018- **Places Still Remaining**
- Time: 9:30am-12:30
- Location: Snow Room, West Offices. York

**Open to Everyone**

To reserve a place please email: [eryccg.cancerchampion@nhs.net](mailto:eryccg.cancerchampion@nhs.net) or telephone Sophie on 07519 120805



### North Yorkshire County Council: Provider Engagement Events

Please see attached details of upcoming Provider Engagement Events and workshops organised by the Quality and Monitoring Team at North Yorkshire County Council.

There are 5 Moving & Handling Workshops arranged in March, workshops are in response to providers telling us they wanted more training, advice and guidance in this area.

Agendas for these events are



### FREE Care Home IPC Study Day - Leeds, 28 March 2019

NHS Improvement are hosting an Infection Prevention Control Study Day, aimed at all nursing residential homes to provide support and guidance in keeping your service free from avoidable infection

The event will feature speakers from Public Health England to discuss Norovirus and Flu, as well as innovative tools to manage outbreaks.

**The event will take place from 10:00-**

attached, but if you would like to book a place then please e-mail [socialservices.contractingunit@northyorks.gov.uk](mailto:socialservices.contractingunit@northyorks.gov.uk) confirming which event you would like to attend.

**16:00 (with registration at 9:00) on Thursday 28 March, at the Met Hotel (King St, Leeds LS1 2HQ)**

To register please follow this [link](#), attendees are limited to 2 per provider

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)