



Care Home and Domicilary Care Providers

Weekly bulletin for care homes and care sector partners

Tuesday 30 April 2019



May Partners in Care

The next meeting of Partners in Care will take place on **Thursday 23 May from** 1:30-4:30 at the **Riccall Regen Centre, Landing Ln, Riccall, York YO19 6PW.** An invite has been sent to members of the group, please accept or contact sam.varo@nhs.net on 01904 551773 to confirm your attendance. Please forward the

invite to any colleagues interested in attending, an agenda will be circulated closer to the date.

Dates and papers for all our 2019 meetings are available through our website.



Clean Your Hands Day- 5 May 2019

To mark the World Health Organisation's Clean Your Hands Day, Infection Prevention Control have made available a bulletin for <u>care homes</u> and <u>domiciliary providers</u>. These bulletins contain guidance on hand hygiene, hand washing technique and the Royal College of Nursing's Glove Aware campaign.



FastTrack Process Scoping: Share Your Views

Lynda Ruddock and her colleague Chris Charters are undertaking a year's secondment working with York Teaching Hospital NHS Foundation Trust and CCG to look at the current fast track process from beginning to end. They are looking for feedback from both care homes and domiciliary providers on their views and experiences of fast track, and any suggestions for further improvements than can be made. A full briefing including questions they would like to have feedback around is attached.

If you have any queries or feedback, please contact Lynda Ruddock.



Consistency and relationships between CQC and providers – focus groups

CQC are hosting a series of online focus groups with providers of care to support our work on understanding what good interactions between providers and inspectors look like. To do this they started by holding focus groups with Inspectors to explore their views and experiences; and are now seeking to better understand provider views on this and look at the impact of good interactions on the quality of care as part of our work with Manchester University Business School.

A focus group is arranged for 3 May 2:00-3:00

These focus groups will support this work by:

 Helping the CQC to understand what good interactions look like from the perspective of providers

and enabling CQC to 'test' some of the theories developed with inspectors.

- Providing opportunity to explore some of the good practices in provider and inspector relationships and what the impacts of these might be.
- Discussing some of the practicalities about how such good practices might be adopted by inspectors.

Who should attend the focus group:

A representative from the provider who has had the most interaction with CQC which could be at inspection, and/or interactions between inspections.

The focus group will be online and will last one hour. If you would be happy to attend please confirm by contacting samuel.wallace@cqc.org.uk

Once you have confirmed your attendance you will be sent any further information and joining details as required.



RCN Foundation Professional Bursary Scheme

The RCN Foundation Professional Bursary Scheme offers grants of up to £5,000 per year for career development and CPD activities in the following areas:

- Primary care nursing (up to £5,000)
- Long term/chronic conditions (up to £5,000)
- History of nursing (previously the Monica Baly Bursary Scheme) (up to £1,000)
- Occupational Health Nursing in Scotland (previously the Mair Scholarship Scheme) & the rest of the UK (up to £1,000)

Applicants must be able to detail how their course will improve patient care in their field.

To be eligible for a grant the following criteria must be fulfilled:

- UK Registered Nurses and Midwives
- Health care support workers working in the UK
- Nursing Associates
- Course start date must fall between 1 September 2019



Summary Care Records Update

The CCG have been actively working with GP practices and the Integrated Care Teams since June last year to increase the number of patients who have additional information in their Summary Care Record. Please find attached a brief Update/Workplan which summarises the work undertaken to date and what this means for healthcare professionals.

We ask that you:

- Cascade this update to your teams
- Share the positive work that has been undertaken by GP practices and the Integrated Care Teams over the past 10 months or so
- Note any actions attributed to you/your team

Please do not hesitate to contact <u>Sarah</u> <u>Kocinski</u> if you have any queries about this project.

and 1 September 2020

The closing date for applications is 5pm on 31 May 2019. For more details please follow this <u>link.</u>



Data Security and Protection Toolkit WebEx's

Further to the success of the DSPT WebEx's we hosted in February & March, NHS England organised further WebEx dates for all areas in the North Region. We want to encourage people to talk about successes across the North Region as a whole and felt it would be more beneficial to open up the WebEx's to all areas.

There are two WebEx formats:

- Full WebEx which includes a presentation and overview of the DSPT and a brief demo of the toolkit at the end
- Toolkit Demo this is a full demo of the toolkit covering all 16 questions required for Entry Level

The dates are as follows and are split into the two different formats. To confirm your attendance please contact the WebEx host detailed below, either Peter Adeyemo or Angela King

FULL WEBEX	TOOLKIT DEMO
2 May, 10.00am – 11.30am: Angela King 2 May, 2.00am – 3.30pm: Angela King 3 May, 9.30am – 11.00am: Peter Adeyemo 3 May, 1.00am – 2.30pm: Peter Adeyemo 9 May, 9.30am – 11.00am: Peter Adeyemo 9 May, 1.00pm – 2.30pm: Peter Adeyemo 10 May, 9.30am – 11.00am: Angela King 10 May, 2.00pm – 3.30pm: Angela King	2 May, 9.30am – 10.30am: Peter Adeyemo 3 May, 10.00am – 11.00am: Angela King 9 May, 10.00am – 11.00am: Angela King 10 May, 9.30am – 10.30am: Peter Adeyemo



Care Home Capacity Tracker Update

A big thank you our care homes in the North Yorkshire County Council area. 100% of our in scope homes in the area are now registered and updating bed availability through the care home capacity tacker. 95% of in scope homes across the Vale of York as a whole are registered, meaning great progress has been made to reducing unneeded ring round calls. Our partners in local authority and continuing healthcare continue to use the tracker to access bed availability for homes who update the tracker.

However further work is still required, and all homes using are reminded to update their bed figures on the tracker at least weekly (even if that is just logging and pressing "save capacities" if figures have not changed).

Should discharge or brokerage teams contact your home when the tracker has been updated, please remind them to use it before calling.

Action

To register your home, or new users please go to

https://carehomes.necsu.nhs.uk/ or contact sam.varo@nhs.net and sarah.fiori@nhs.net



Study into the Physical Health Care Needs of Older Care Home Residents

The Personal Social Services Unit (PSSRU) at the University of Manchester is undertaking a study on how best to meet the physical health care needs of older care home residents. This work is funded by the National Institute for Health Research School for Social Care Research and is looking at the external support that care homes receive and the difference that this makes to care home residents in terms of reducing unnecessary hospital admissions and ensuring that residents are well cared for to the end of their lives. It is not about the nature or quality of care that care homes themselves provide, but rather about the NHS input they receive from GPs, district nurses, geriatricians, palliative care staff, specialist care home support teams etc.

As part of this research they have developed a questionnaire in collaboration with Healthwatch North Tyneside that seeks to identify which of a list of ten important characteristics of care home support services interested members of the public think are most important. They are hoping to engage at least 100 people in this element of the study, and it is vital that they represent the opinions of lay people with relevant knowledge to represent residents' and

families' views

To take part in the study, please download the following attachments:

Questionnaire Information sheet Privacy notice

If you have any queries about the study or if you are interested in taking part then please contact Sue Tucker(one of the researchers) by emailing sue.tucker@manchester.ac.uk or by telephoning 0161 2755938.



T34 Syringe Driver Training

York Teaching Hospital NHS Foundation Trust are offering T34 syringe driver training designed for care home staff. The dates for the session are below, to book you place please find the booking form attached.

Date	Time	Venue
14-May-19	13:00 - 14:30	Health Education Room, Tang Hall Health Centre
12-Jun-19	13:00 - 14:30	St Helen's Rehabilitation Hospital,
17-Jul-19	13:00 - 14:30	St Leonards Hospice, St Leonards Hospice
19-Sep-19	13:00 - 14:30	Health Education Room, Tang Hall Health Centre
10-Oct-19	13:00 - 14:30	St Leonards Hospice, St Leonards Hospice
13-Nov-19	13:00 - 14:30	St Monica's Hospital, Long Street



Independent Care Group Conference and Exhibition 2019

The Independent Care Group will be holding a conference and exhibition at York Racecourse on Wednesday 20 November. Booking details will be available shortly.



City of York Council: Adults Services Training in April

City of York Council's Workforce
Development Unit offer a large number of
training sessions relevant to the adult
social care. Please find the full list of
training planned for the April to June
period. Upcoming training includes an
arthritis bitesize session, moving and
positioning people refresher and half day
session on emergency first aid.

To book on to these courses you will need to register for a MyLo account through this <u>link</u>

For any queries please contact: wdu@york.gov.uk

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net