



**Vale of York**  
Clinical Commissioning Group



## **Care Homes and Domiciliary Care**

**Monday 8 July 2019**

### **Welcome to your new look Partners in Care Bulletin**

Details of training, past editions of the bulletin, guidance and lots more helpful information are all available on web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages.](#)

## July Partners in Care- This week



The next meeting of Partners in Care will take place this week, on **Wednesday 10 July from 1:30-4:30** at the **Galtres Centre, Easingwold. YO61 3AE**.

The meeting will include an update on audiology in care homes delivered by Emily Wilson from the audiology team at York Hospital. Also on the agenda will be items around the introduction of contracts between provider and continuing healthcare, the progress of introducing a transfer standards pathway for discharge, the role of advocacy in the care sector, delirium, and nurse mentoring within care providers. To view a slightly amended agenda, please follow this [link](#).

It isn't too late to attend, if you are free on the day please feel free to come along. If you have any colleagues who would be interested in attending please forward the invite to them, we would like to engage as many partners as possible in the conversations.

The minutes of the meeting and slide packs presented at the meeting are [published on the CCG's website](#).

## Dispensation of Creams Update



It has been brought to the attention of the CCG there have been some instances

where topical preparations such as creams and ointments supplied via the District Nurse team do not have labels or directions meaning care staff do not have the information needed to apply them.

The District Nursing (DN) teams obtain dressings and some topical preparations through a supplier called ONPOS to give to people directly instead of needing a prescription. This means supply of these items is quicker and more direct to support care for the person. However, this also means there is no dispensing label and the directions on how much to apply, where to apply the preparation and how often it should be applied need to be given in another way for care providers.

Following on from this issue being raised, we have had conversations with the DN team leaders who have advised that care plans should be provided by the DNs and these should state how and where the preparation should be applied. The DN team leaders have been asked to remind all DNs to ensure they are leaving copies of care plans and if there are creams/ointments left to ensure the directions are clear.

The details provided can be used by the care provider to prepare entries on the MAR chart and/or supplementary information for creams/ointments such as a TMAR. A blank supplementary information form is attached to this email which can be used if wished to record the information. A copy of the DNs care plan should be kept with the person's MAR chart or in their care records at the home.

Staff can write the person's name on the packaging in order to identify it as belonging it to that person if necessary. The date of opening should be recorded on the packaging for creams or ointments with a short shelf life once opened.

Going forward, if there are instances where DNs are not leaving care plans with directions, could these please be reported to [jhussain1@nhs.net](mailto:jhussain1@nhs.net) with as many specific details as possible, such as the person's details, the date of the visit, name of DN and name of care home. With these details we can feedback to the DN team leaders to improve the system as a whole.

## Training, development and education opportunities



## Living well with dementia

Yorkshire and Humber Clinical Network in partnership with Leeds Playhouse are looking to showcase the brilliant work helping people to live well with dementia in our region. They are looking for proposals for presentation or workshops for an event on Wednesday 25 September, with a particular interest in projects involving art and creativity.

Please find a full briefing through this [link](#), and for any queries please contact [nicky.taylor@leedsplayhouse.org.uk](mailto:nicky.taylor@leedsplayhouse.org.uk). The deadline for consideration at the July meeting is 24 July.

## Data Security and Protection Toolkit: Webinars and Support

In addition to the roadshow, NHS England are also offering a series of introductory webinars for the Data and Security Protection Toolkit, and supplementary toolkit demonstrations.

A full list of these webinars can be accessed through this [link](#). To book your place or for any further assistance,

## Data Security and Protection Toolkit Roadshow: Vale of York

**When:** Wednesday 7 August from 10:00-1:00 (9:30 registration)

**Where:** West Offices, York.

**What:** In partnership with our colleagues at NHS England, the CCG are hosting a roadshow session designed for all nursing and residential homes that are yet to complete the Data Security and Protection Toolkit. The roadshows are designed to inform about the toolkit, its advantages and how local care providers can benefit from it. More information about the roadshow is available through our [website](#). To confirm your attendance please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

## Clinical training required

Colleagues at North Yorkshire County Council looking to find clinical training for one of their care home. They would like to hear from any providers who would be if they would be willing to allow nurse from this home to attend any in-house training you may be delivering in the below specialities. They are happy to discuss payment with homes as required

- Wound management
- Syringe driver

please contact Liz Howarth, Angela King or Peter Adeyemo through [England.DSPTNorth@nhs.net](mailto:England.DSPTNorth@nhs.net)

- Peg feeding
- Phlebotomy
- Catheterisation
- CPR

If you have any places available, please contact [Suzanne.Smith@northyorks.gov.uk](mailto:Suzanne.Smith@northyorks.gov.uk)

## Share your views

### Fast Track Process Scoping - share your views

Lynda Ruddock and Chris Charters are undertaking a year's secondment with York Teaching Hospital NHS Foundation Trust and the CCG to look at the current fast track process.

They need care homes and domiciliary providers to feedback their experiences of fast track and welcome suggestions for further improvements.

[Find out more information here.](#)

If you have any queries or feedback, please contact [Lynda.ruddock@stleonardshospice.nhs.uk](mailto:Lynda.ruddock@stleonardshospice.nhs.uk)



### Sharing good practice, insight and feedback

YOR-Insight is a soft intelligence tool to provide anonymous insights and feedback about gaps, issues or good practice.

Sharing information provides an excellent opportunity for the CCG to facilitate the sharing of best practice and lessons learned. [Open the YOR-Insight web tool.](#)

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

### Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

