



Vale of York
Clinical Commissioning Group



Care Homes and Domiciliary Care

Wednesday 17 July 2019

Welcome to your new look Partners in Care Bulletin

Details of training, past editions of the bulletin, guidance and lots more helpful information are all available on web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages.](#)

July Partners in Care- Thank You



A big thank you to all those partners who joined us in Easingwold for the July meeting of Partners in Care. The group welcomed Emily Wilson from the Audiology Team at York Teaching Hospitals NHS Foundation Trust, who gave an interactive presentation on how to ensure residents are getting the maximum benefit from their hearing aids. The presentation which included guidance on battery life, cleaning and servicing can be found in the slide pack from the meeting. There were also updates about how to open your home to nurse mentor placements, how to get involved in the React to Falls Prevention Programme, use of creams and fentanyl patches and the introduction of contracts between providers and continuing healthcare.

The minutes slides from the meeting are available on the [website](#) along with resources from previous meetings and dates of upcoming meetings.

In a change from the previously communicated date, the next Partners in Care Forum will take place on **Wednesday 18 September** from **1:30-4:30** at a York venue to be confirmed shortly.

Trusted Transfer Pathway Update



We are delighted to be able to share the [FINAL](#) version of the Trusted Transfer of Care Document (adapted NYCC hospital passport) which has been agreed by York Trust partners. Please find available the [brief for care homes](#) along with a copy of the [brief](#) that is being shared with both Scarborough and York hospitals. As indicated on the front of the Trusted Transfer of Care Document and as a reminder please complete the Inter-Health and Social Care Infection Control Transfer Form ([policy is attached](#) which includes a copy of the Form) for every transfer. We have asked YTHFT to do the same for all hospital discharges and shared the Policy as a reminder.

Please note the completion of the Trusted Transfer of Care Document is the responsibility of the care home with the exception of any changes during the hospital stay which must be documented on the variance sheet (by hospital staff). Any patients who are a new admission to your care home will not be transferred with the Trusted Transfer of Care Document but we still expect that full information and supporting documents and medications are provided which has been agreed as the minimum discharge standard.

It would be really great to have as many care home colleagues as possible at our next Partners in Care meeting so that we can talk you through the plans in terms of roll-out will also be an opportunity to ask any questions you may have.

The timescales for roll-out are as follows:

Plan for roll-out	Timescales
Trusted Transfer of Care Document shared with care homes	12/7/19
Copy of Trusted Transfer of Care Document and Hospital brief and MOU shared with YTHFT	12/7/19
Care homes to start to complete	9/8/19

Trusted Transfer of Care document for all residents so ready should resident need to be assessed/admitted in to hospital	
Red Bags to be distributed to Scarborough, Ryedale and Whitby care homes	31/7/19
Vale of York, Scarborough, Ryedale and Whitby patients to transfer in to hospital with Trusted Transfer of Care Document (in Red Bag for Scarborough, Ryedale and Whitby patients) when assessment in ED and/or admission is necessary	From 12/8/19

Once residents start to be admitted with the Trusted Transfer of Care Document/Red Bag we are reliant on your feedback. For any issues experienced such as missing documents/medication/red bag on discharge please let us know as soon as possible so we can follow this up with YTHFT partners. For any issues around implementation in the Vale of York CCG area, please find through this [link](#) a document to track any issues over time.

For any issues/feedback from care home colleagues the contact for Vale of York is: Sarah Fiori, Senior Quality Lead. Email address: sarah.fiori@nhs.net and mobile: 07702 657592

We would like to take this opportunity to thank all those who have provided information and contributed to the formulation of the Trusted Transfer of Care Document.

Training, development and education opportunities

Trans-Dermal Patches Tracker

Following the discussion around patches at last week's Partners in Care, St Leonards Hospice have shared a tracker which they use to monitor the use of patches.

The [tracker](#) can be accessed through this link and is used to record the below information:

- That the patch is in the location where it was applied
- Signature of staff to say they have checked that it is the kind of patch, correct dose and in correct position. (At the Hospice this is carried out twice a day, usually at some time during the early shift and then repeated on the late shift. A Registered Nurse is usually the person who signs the chart as they usually carry out the checks as part of the medication round)

Data Security and Protection Toolkit Roadshow: Vale of York

When: Wednesday 7 August from 10:00-1:00 (9:30 registration)

Where: West Offices, York.

What: In partnership with our colleagues at NHS England, the CCG are hosting a roadshow session designed for all nursing and residential homes that are yet to complete the Data Security and Protection Toolkit. The roadshows are designed to inform about the toolkit, its advantages and how local care providers can benefit from it. More information about the roadshow is available through our [website](#). To confirm your attendance please contact sam.varo@nhs.net

Data Security and Protection Toolkit: Webinars and Support

In addition to the roadshow, NHS England are also offering a series of

Clinical training required

Colleagues at North Yorkshire County Council looking to find clinical training for one of their care home. They would like to hear from any providers who would be if they would be willing to allow nurse

introductory webinars for the Data and Security Protection Toolkit, and supplementary toolkit demonstrations.

A full list of these webinars can be accessed through this [link](#). To book your place or for any further assistance, please contact Liz Howarth, Angela King or Peter Adeyemo through England.DSPTNorth@nhs.net

from this home to attend any in-house training you may be delivering in the below specialities. They are happy to discuss payment with homes as required

- Wound management
- Syringe driver
- Peg feeding
- Phlebotomy
- Catheterisation
- CPR

If you have any places available, please contact

Suzanne.Smith@northyorks.gov.uk

Share your views

Care Home Capacity Tracker- Feedback Required

The CCG and North East Commissioning Support Unit are looking for any feedback on the Capacity Tracker. If there are any thoughts or stories you have could collate to help with shared learning and development of the tracker (particularly in the below areas) please contact

sam.varo@nhs.net

- Has a care home closed and the Capacity Tracker helped the moving of residents more quickly?
- Has the Capacity Tracker helped reduce time phoning around care homes in search of an

Dispensation of Creams Update

Following on from issues around dispensation of creams by DN's being raised, conversations have taken place between the CCG and DN team leaders. The DN team leaders have been asked to remind all DNs to ensure they are leaving copies of care plans and if there are creams/ointments left to ensure the directions are clear.

Going forward, if there are instances where DNs are not leaving care plans with directions, could these please be reported to jhussain1@nhs.net with as many specific details as possible, such as the person's details, the date of the visit, name of DN and name of care home. With these details we can feedback to the DN team leaders to improve the system

- appropriate setting?
- Has the Capacity Tracker helped collaborative working between LA, CCG and Trust?
- Has it helped patients or their families find their ideal place?

as a whole.

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net