



Vale of York
Clinical Commissioning Group



Tuesday 23 July 2019

Welcome to your new look Partners in Care Bulletin

Details of training, past editions of the bulletin, guidance and lots more helpful information are all available on web pages dedicated to our Care Home and Domiciliary Care colleagues. [Please click here to bookmark these pages.](#)

September Partners in Care



The next meeting of Partners in Care is now confirmed to take place on **Wednesday 18 September** from **1:30-4:30** at **YHA York, Water End, York YO30 6LP**.

A calendar invite has been sent to all partners, to confirm your attendance please accept this invite or email sam.varo@nhs.net. If you have any colleagues who would be interested in attending please forward the invite to them, we would like to engage as many partners as possible in the conversations.

An agenda will be available closer to the meeting, but in the meantime if you would like to suggest an item to discuss, share a good news story or any shared learning then please get in touch.

The minutes slides from this month's meeting in Easingwold are available on the [website](#), along with resources from previous meetings and dates of upcoming meetings.

Need to know



Audiology in Care Homes

Emily Wilson from the audiology team at York Teaching Hospital NHS Foundation Trust attended Partners in Care to give an update on how care homes can assist residents to get the maximum benefit from their hearing aids. Tips included:

- Using the coloured spots to distinguish between right (red) and left (blue).
- Battery life of hearing aids generally varies between 5 and 7 days.
- Hearing aids can be cleaned with non-corrosive wipes, and open fit hearing aids can be cleaned with a pipecleaner if unscrewed.
- A service for a hearing aid is recommended every 6 months.

Further details of the discussion can be found in the [minutes](#) from the meeting. Emily also brought a draft care plan to the meeting that can be completed by an audiologist for a resident and used upon admission to a hospital ward or discharge to a care home. If you have any feedback around this form or any queries on audiology please contact Emily.Wilson@york.nhs.uk

IPC Policies for Care Home Settings

Infection Prevention Control have updated and revised their [policies](#) for care home settings. These are available to download for free through the website or can be bought as a hard copy set, and can be adopted by providers for use in their care home. Further information can be found through the latest [IPC bulletin](#), which also contains information around the new IPC website and an upcoming IPC leads event.

Trusted Transfer Pathway

All the information around the introduction of the trusted transfer pathway is now available through our [website](#), including links to the final documentation and the brief for care providers and hospital colleagues. For any feedback or queries around its use please contact sarah.fiori@nhs.net

Trans-Dermal Patches Tracker

Following the discussion around patches at the July Partners in Care, St Leonards Hospice have shared a tracker which they use to monitor the use of patches.

The [tracker](#) can be accessed through this link and is used to record the below information:

- That the patch is in the location where it was applied
- Signature of staff to say they have checked that it is the kind of patch, correct dose and in correct position. (At the Hospice this is carried out twice a day, usually at some time during the early shift and then repeated on the late shift. A Registered Nurse is usually the person who signs the chart as they usually carry out the checks as part of the medication round)

Training, development and education opportunities



Workforce Development Unit: Upcoming Sessions

City of York Council offer a number of training opportunities designed for adult social care. Please find through this link a summary covering sessions in September.

These include working together safeguard adults, and introduction to the mental capacity act and moving and positioning people.

For more information and to book please follow this [link](#).

Data Security and Protection Toolkit Roadshow: Vale of York

When: Wednesday 7 August from 10:00-1:00 (9:30 registration)

Where: West Offices, York.

What: In partnership with our colleagues at NHS England, the CCG are hosting a roadshow session designed for all nursing and residential homes that are yet to complete the Data Security and Protection Toolkit. The roadshows are designed to inform about the toolkit, its advantages and how local care providers can benefit from it. More information about the roadshow is available through our [website](#). To confirm your attendance please contact sam.varo@nhs.net

Data Security and Protection Toolkit: Webinars and Support

In addition to the roadshow, NHS England are also offering a series of introductory webinars for the Data and Security Protection Toolkit, and supplementary toolkit demonstrations.

A full list of these webinars can be accessed through this [link](#). To book your place or for any further

Clinical training required

Colleagues at North Yorkshire County Council looking to find clinical training for one of their care home. They would like to hear from any providers who would be if they would be willing to allow nurse from this home to attend any in-house training you may be delivering in the below specialities. They are happy to discuss payment with homes as required

assistance, please contact Liz Howarth, Angela King or Peter Adeyemo through England.DSPTNorth@nhs.net

- Wound management
- Syringe driver
- Peg feeding
- Phlebotomy
- Catheterisation
- CPR

If you have any places available, please contact

Suzanne.Smith@northyorks.gov.uk

Share your views

Care Home Capacity Tracker- Feedback Required

The CCG and North East Commissioning Support Unit are looking for any feedback on the Capacity Tracker. If there are any thoughts or stories you have could collate to help with shared learning and development of the tracker (particularly in the below areas) please contact

sam.varo@nhs.net

- Has a care home closed and the Capacity Tracker helped the moving of residents more quickly?
- Has the Capacity Tracker helped reduce time phoning around care homes in search of an appropriate setting?
- Has the Capacity Tracker helped collaborative working between LA, CCG and Trust?

Dispensation of Creams Update

Following on from issues around dispensation of creams by DN's being raised, conversations have taken place between the CCG and DN team leaders. The DN team leaders have been asked to remind all DNs to ensure they are leaving copies of care plans and if there are creams/ointments left to ensure the directions are clear.

Going forward, if there are instances where DNs are not leaving care plans with directions, could these please be reported to jhussain1@nhs.net with as many specific details as possible, such as the person's details, the date of the visit, name of DN and name of care home. With these details we can feedback to the DN team leaders to improve the system as a whole.

- Has it helped patients or their families find their ideal place?

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net