



**Vale of York**  
Clinical Commissioning Group



**Care Homes and  
Domiciliary Care**

Monday 29 July 2019

## **What's in your Partners in Care bulletin?**

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues.

[Please click here to bookmark these pages.](#)

## September Partners in Care



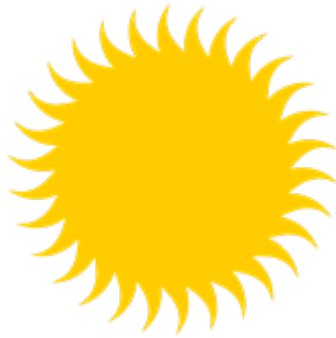
The next meeting of Partners in Care is now confirmed to take place on **Wednesday 18 September** from **1:30-4:30** at **YHA York, Water End, York YO30 6LP**.

A calendar invite has been sent to all partners, to confirm your attendance please accept this invite or email [sam.varo@nhs.net](mailto:sam.varo@nhs.net). If you have any colleagues who would be interested in attending please forward the invite to them, we would like to engage as many partners as possible in the conversations.

An agenda will be available closer to the meeting, but in the meantime if you would like to suggest an item to discuss, share a good news story or any shared learning then please get in touch.

The minutes slides from this month's meeting in Easingwold are available on the [website](#), along with resources from previous meetings and dates of upcoming meetings.

## Need to know



### **Keeping Residents Safe in Warm Weather**

Following on from the very high temperatures experienced in the Vale of York last week, please find [national guidance](#) from Public Health England on how to keep residents in nursing and residential homes safe. This includes a checklist to identify residents at greatest risk, keeping residents cool and how to plan in advance of future extreme temperatures. Also available through this [link](#) is general PHE guidance on protecting yourself in warm weather.

### **Data Security Protection Toolkit Roadshow**

A reminder that NHS England are hosting an introductory session around the DSPT on Wednesday 7 August from 10:00-1:00 at West Offices, York. YO1 6GA. This session is designed for all residential, nursing and domiciliary providers yet to complete the toolkit, and will discuss the set up process and local care providers can benefit from it. More information about the roadshow is available through our website. To confirm your attendance please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

In addition to the roadshow, NHS England are also offering a series of introductory webinars for the Data and Security Protection Toolkit, and supplementary toolkit demonstrations. A full list of these webinars can be accessed through this [link](#). To book your place or for any further assistance, please contact Liz Howarth, Angela King or Peter Adeyemo through [England.DSPTNorth@nhs.net](mailto:England.DSPTNorth@nhs.net)

### **Audiology in Care Homes**

Emily Wilson from the audiology team at York Teaching Hospital NHS Foundation Trust attended Partners in Care to give an update on how care homes can assist residents to get the maximum benefit from their hearing aids. Tips included:

- Using the coloured spots to distinguish between right (red) and left (blue).
- Battery life of hearing aids generally varies between 5 and 7 days.
- Hearing aids can be cleaned with non-corrosive wipes, and open fit hearing aids can be cleaned with a pipecleaner if unscrewed.
- A service for a hearing aid is recommended every 6 months.

Further details of the discussion can be found in the [minutes](#) from the meeting. Emily also brought a draft care plan to the meeting that can be completed by an audiologist for a resident and used upon admission to a hospital ward or discharge to a care home. If you have any feedback around this form or any queries on audiology please contact [Emily.Wilson@york.nhs.uk](mailto:Emily.Wilson@york.nhs.uk)

## **Trusted Transfer Pathway**

All the information around the introduction of the trusted transfer pathway is now available through our [website](#), including links to the final documentation and the brief for care providers and hospital colleagues. For any feedback or queries around its use please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net)

## Training, development and education opportunities



### Preventing Infection Course

**When:** 21-22 October 2019

**Where:** Harrogate District Hospital, HG2 7SX

**What:** This 2 day course is designed for Infection Prevention Leads to help you meet CQC educational requirements. This is an depth course providing opportunity to visit the Microbiology Lab and Sterile Services Department. Also included are bespoke sessions from Consultant Microbiologists.

To book please follow call 01423 557340

To view the latest IPC bulletin with information around the new IPC website, and links to revised IPC polices for care home settings please follow this [link](#).

### Further Training and Development

We regularly update the dedicated Partners in Care training and development pages on our website. Below are just some of the courses taking place over the upcoming months. Please follow this [link](#) for more information and booking details.

- 7 August- Data Security Protection Toolkit Roadshow at West Offices, York.
- 2 September and 26 September- End of Life Care Training at Osborne House Care Home, Selby
- 19 September- T34 Syringe Driver Training and Tang Hall Health Centre, York.
- 1 October- Carers Awareness Training at West Offices, York.
- 10 October- T34 Syringe Driver Training at St Leonards Hospice, York
- 21-22 October- Preventing Infection Course at Harrogate District Hospital
- 13 November- T34 Syringe Driver Training at St Monica's Hospital, Easingwold.
- 20 November- Independent Care Group Conference at York

## Clinical training required

Colleagues at North Yorkshire County Council looking to find clinical training for one of their care home. They would like to hear from any providers who would be if they would be willing to allow nurse from this home to attend any in-house training you may be delivering in the below specialities. They are happy to discuss payment with homes as required

- Wound management
- Syringe driver
- Peg feeding
- Phlebotomy
- Catheterisation
- CPR

If you have any places available, please contact

[Suzanne.Smith@northyorks.gov.uk](mailto:Suzanne.Smith@northyorks.gov.uk)



## Workforce Development Unit: Upcoming Sessions

City of York Council offer a number of training opportunities designed for adult social care. Please find through this [link](#) a summary covering sessions in September.

These include working together safeguard adults, and introduction to the mental capacity act and moving and positioning people.

For more information and to book please follow this [link](#).

## Share your views

### Care Home Capacity Tracker- Feedback Required

The CCG and North East Commissioning Support Unit are looking for any feedback on the Capacity Tracker. If there are any thoughts or stories you have could collate to help with shared learning and development of the tracker (particularly in the below areas) please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

### Dispensation of Creams Update

Following on from issues around dispensation of creams by DN's being raised, conversations have taken place between the CCG and DN team leaders. The DN team leaders have been asked to remind all DNs to ensure they are leaving copies of care plans and if there are creams/ointments left to ensure the

- Has a care home closed and the Capacity Tracker helped the moving of residents more quickly?
- Has the Capacity Tracker helped reduce time phoning around care homes in search of an appropriate setting?
- Has the Capacity Tracker helped collaborative working between LA, CCG and Trust?
- Has it helped patients or their families find their ideal place?

directions are clear.

Going forward, if there are instances where DNs are not leaving care plans with directions, could these please be reported to [jhussain1@nhs.net](mailto:jhussain1@nhs.net) with as many specific details as possible, such as the person's details, the date of the visit, name of DN and name of care home. With these details we can feedback to the DN team leaders to improve the system as a whole.

**This bulletin is produced by NHS Vale of York Clinical Commissioning Group.**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**
- **items to be discussed at the next Partners in Care Meeting?**

If so please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)