



Vale of York
Clinical Commissioning Group



**Care Homes and
Domiciliary Care**

Monday 21 October 2019

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues.

[Please click here to bookmark these pages.](#)

Hold the Date: Recognising and Responding to Deterioration in the Health and Social Care Community

Following on from a successful conference in 2018, the NHS Vale of York CCG in partnership with the Improvement Academy, supported by the Health Foundation will be hosting a further regional event.

More information on the event can be found through this [link](#) including how to book.

The **AHSN** Network

NHS
Improvement

Recognising and Responding to Deterioration in the Health & Social Care Community

This event will share learning from a Health Foundation funded project to implement a softer signs tool into a domiciliary care provider and learning from similar work taking place across the region

26th November 2019
09:30 to 16:00

Venue: Principal Hotel York
Station Road
York YO24 1AA



This exciting day will enable care staff to explore tools and ideas to support the recognition and response to individuals who deteriorate in your care in a range of settings.

PROGRAMME WILL INCLUDE:

- Topics around: Sepsis, falls and pressure ulcer prevention, oral health and frailty
- Update from a project exploring the use of softer signs tool in domiciliary care
- How to recognise deterioration and what to do if a resident/client becomes unwell
- What information is effective when communicating within your team and with the ambulance service, hospital, GPs and community teams
- Some tools to support you in your work
- How to improve teamwork in your care setting
- Opportunities to network and share your ideas and experiences with like-minded people

Speakers will include:

Michelle Carrington

Executive Director of Quality and Nursing
NHS Vale of York CCG

Dr Jocelyn Patel

GP - Sherburn Group Practice

Dr Nigel Wells

GP and Clinical Chair
NHS Vale of York CCG

Linda Donnellan-Beevers

Registered Manager
Armana House Care Home, York

Yorkshire & Humber
AHSN Improvement
Academy
**Patient
Safety
Collaborative**

To book a place contact:

Jane Hudson – Project Coordinator

jane.hudson@yhahsn.nhs.uk / 01274 383925

www.improvementacademy.org



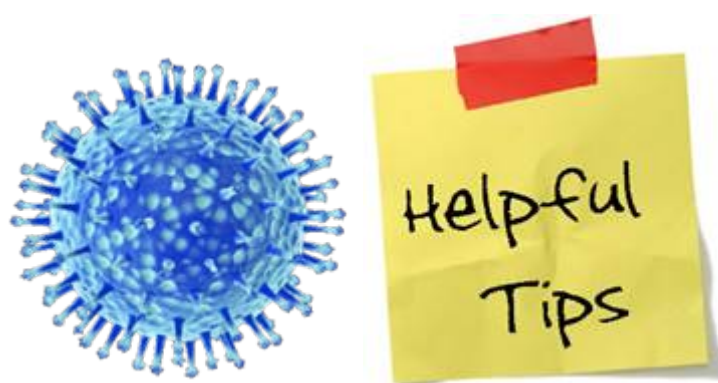
@improve_academy

Need to know



Well Done Alison!

Congratulations to Alison Redhead, Manager of Minster Grange who was a finalist in Thursday's York Press Community Pride Awards. Alison was nominated in the Health Service Hero category for being an exemplary example of a caring, committed and passionate nursing home manager who is dedicated to ensuring that the service provided is of the highest standard.



Tips From a Manager: How to Manage Flu Season in Your Provider

Linda Donnellan-Beevers from Amarna House Care Home has kindly provided the below summary of how she manages her home during flu season, to give ideas you could implement in your setting.

“We are doing the flu clinic again this year and I put up flyers. All staff are welcome to have one, and my residents have all completed consent forms we are have wine and cheese after for the brave. This will be our second successful year and everyone looks forward to it because we make it fun but with a serious note on the importance. I liaised with the GP and District nurses and we agreed to hold flu clinics on site. I encouraged staff to let the GP practice know they worked here and they were added to the list. I achieved 98% staff vaccinated last year . Boots also gave me cards to give out for free flu jabs for health workers and 5 staff used this service. We were also awarded the Gold award for vaccinating staff from NHS England and Improvement”

IPC Bulletin- International Infection Prevention Week: 13-19 October 2019

Please find through this [link](#) the latest bulletin from Infection, Prevention, Control produced for International Infection Prevention Week which details 10 steps to protect residents from infection. All IPC bulletins for [domiciliary providers](#) and [care homes](#) are available through their website. Recent topics include norovirus, hand hygiene, nutrition and hydration and personal protective equipment.

Department of Health and Social Care EU Exit Planning Update

An update from the Department’s Director General of Community and Social Care (Jonathan Marron) can be found through this [link](#).

NICE Quality Improvement Resource

The National Institute for Clinical Effectiveness (NICE) have developed a resource to help providers and commissioners of adult social care to map NICE guidelines against CQC key lines of enquiry. The tool can be used to

- Find quality statements (from our quality standards)
- Look at recommendations (from our managing medicines guidelines)
- Start conversations with provider colleagues to agree ways to improve quality of care in your area
- Agree ways to measure quality improvements.

To access the tool please follow this [link](#)

Training, development and education opportunities

November Partners in Care

The next meeting of the Partners in Care Forum will take place on **Wednesday 27 November** from **1.30-4.30** at **Riccall Regen Centre, Landing Ln, Riccall, York YO19 6PW**. A calendar invite has been sent to all partners, to confirm your attendance please accept this invite or email sam.varo@nhs.net. If you have any colleagues who would be interested in attending please forward the invite to them, we would like to engage as many partners as possible in the conversations.

The minutes and slides from previous meetings can be found through this [link](#).

If partners have any agenda topics to suggest or good news stories to share, please don't hesitate to get in touch.



Age and Ageing Specialty Meeting 2019

When: 19 December 2019 10:00 to 4:00

Where: Cloth Hall, Leeds.

This will be an opportunity to meet and network with age and ageing researchers and research teams from across the National Institute of Health Research.

At this meeting their leading Yorkshire and Humber chief investigators will be presenting their studies and exploring how to deliver research in the NHS and the community.

To book please follow this [link](#):



City of York Council Provider Engagement Session

When: 13.00 – 16.00 04
November 2019

Where: Quaker Meeting House,
Friargate, York, YO1 9RL

What: City of York Council are seeking to re-refresh their existing market position statement and would like your support in doing so. They are inviting partners to inform what they would like to see in a position statement and what information would be of use to them in planning future service priorities.

For more information please find an agenda through this [link](#).

Please confirm your attendance by emailing the Adults Commissioning Team adultscommissioning@york.gov.uk



Recognition and Responding to Deterioration

The CCG are offering free training for staff in the early identification and escalation of deterioration in residents. The training will take approximately 1 hour and is for designed all levels of care staff. For more information and to book training please contact Kay.ford3@nhs.net

Get involved and share your views



Community Equipment Amnesty in Care Homes

Please find a briefing from Medequip through this [link](#). They have been instructed to make contact with all care homes to arrange collection of any equipment that is due to be returned to the integrated community equipment service.

A list of equipment included in the recall scheme and how to arrange collection can be found in the briefing. Please note any service user funded through Continuing Health Care (CHC) is not considered to be part of this amnesty scheme.

Trusted Transfer Pathway- Feedback

Homes across the Vale of York are thanked for their work to implement the Trusted Transfer Pathway. It was noted that the IPC policy that accompanies the pathway has been updated.

We are encouraging homes to use the feedback form as necessary to report on positive and negative experience of use.

To find the pathway, IPC policy and feedback form please follow this [link](#) alongside a briefing on their usage.

An example showing how to complete the Trusted Transfer form can be accessed through this [link](#).

Completed feedback forms will be treated anonymously can be sent to sarah.fiori@nhs.net

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net