



**Vale of York**  
Clinical Commissioning Group



## Care Homes and Domiciliary Care

Monday 18 November 2019

### **What's in your Partners in Care bulletin?**

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues.

[Please click here to bookmark these pages.](#)

# Recognising and Responding to Deterioration in the Health and Social Care Community

**TheAHSNNetwork** **NHS Improvement**

## Recognising and Responding to Deterioration in the Health & Social Care Community

This event will share learning from a Health Foundation funded project to implement a softer signs tool into a domiciliary care provider and learning from similar work taking place across the region

**26<sup>th</sup> November 2019**  
**09:30 to 16:00**

**Venue: Principal Hotel York**  
**Station Road**  
**York YO24 1AA**

**Speakers will include:**

**Michelle Carrington**  
Executive Director of Quality and Nursing  
NHS Vale of York CCG

**Dr Jocelyn Patel**  
GP - Sherburn Group Practice

**Dr Nigel Wells**  
GP and Clinical Chair  
NHS Vale of York CCG

**Linda Donnellan-Beevers**  
Registered Manager  
Armana House Care Home, York

**PROGRAMME WILL INCLUDE:**

- Topics around: Sepsis, falls and pressure ulcer prevention, oral health and frailty
- Update from a project exploring the use of softer signs tool in domiciliary care
- How to recognise deterioration and what to do if a resident/client becomes unwell
- What information is effective when communicating within your team and with the ambulance service, hospital, GPs and community teams
- Some tools to support you in your work
- How to improve teamwork in your care setting
- Opportunities to network and share your ideas and experiences with like-minded people

**For more & further information**  
**Academy**  
**Patient Safety Collaborative**

To book a place contact:  
**Jane Hudson - Project Coordinator**  
jane.hudson@yhahn.nhs.uk / 01274 383925  
[www.improvementacademy.org](http://www.improvementacademy.org)

**f** **t**  
**@improvementacademy**

**Workforce & Number**  
**Patient Safety Collaborative**

**TheAHSNNetwork** **NHS Improvement** **The Health Foundation**

## Recognising and Responding to Deterioration in the Health & Social Care Community

### Draft Programme

**26th November 2019, 09:30 to 16:00 (Including Lunch)**  
**Venue: Principal Hotel York, Station Road, York YO24 1AA**

09:30 - 09:45	Registration and refreshments	
09:45 - 10:00	Welcome & opening remarks	Michelle Carrington
<b>How to recognise early deterioration</b>		
10:00 - 10:40	Identification of deteriorating residents using softer signs	Sarah Fiori, Mel Johnson, Kay Ford
10:40 - 10:50	Using the tools in practice	Diane Moughan, Deborah Smith
10:50 - 11:10	A GP Perspective	Dr J Patel
11:10 - 11:30	Refreshment Break	
<b>Other challenges around deterioration</b>		
11:30 - 11:55	Frailty and Advance Care Planning	Dr H Ebbs
11:55 - 12:15	Dementia	Claire McDiarmid
12:15 - 12:30	Medicines Safety in Care Homes	Gareth Durling & Vicki Lintford
12:30 - 13:30	Lunch & networking	
13:30 - 13:50	How can the Primary Care Networks support you?	Dr N Wells
13:50 - 14:10	Promoting Quality Improvement in Health & Social Care	Linda Donnellan-Beevers
<b>Innovations to help prevent deterioration</b>		
14:10 - 15:10	Lightning talks – <ul style="list-style-type: none"> <li>• React to Red</li> <li>• React to Falls Prevention</li> <li>• Sepsis</li> <li>• Oral Health</li> </ul>	Sarah Fiori Helen Degnan Tee Tatum Ciaran Ferris
15:10 - 15:25	Refreshment Break	
15:25 - 15:50	Panel discussion An opportunity to ask questions & discuss ideas with other experts in the room	Chair: Michelle Carrington
15:50 - 16:00	Sum up and next steps	Sarah Fiori & Mel Johnson

**Workforce & Number**  
**Patient Safety Collaborative**

## Recognising and Responding to Deterioration in the Health and Social Care Community

**When:** Tuesday 26 November, 9.30-4.00

**Where:** Principal Hotel, Station Rd, York YO24 1AA

Places are still available for those wishing to attend the upcoming Recognising and Responding to Deterioration Conference. The agenda for the event is now available and can be viewed above and through the this [link](#).

To book please contact: [jane.hudson@yhahn.nhs.net](mailto:jane.hudson@yhahn.nhs.net)

## Need to know



### Care Sector Flu Jab Awards Scheme

Following on from the success of last year, NHS England and NHS Improvement and Public Health England have re-launched an awards scheme to recognise the efforts made by the care sector, care homes, hospices and domiciliary care providers who have achieved a high level of flu vaccine uptake for their staff.

As you will be well aware, all care sector staff who have direct contact with residents/clients/patients should have the flu vaccine to help protect vulnerable patients and clients.

Flu and its complications are one of the main reasons that people get admitted to hospital from the care sector, particularly during winter. The flu immunisation programme is a highly successful public health intervention that saves many lives each year. Flu kills an average of 8,000 people every year. If more of us get the jab, we are giving ourselves and those we care for, the best protection against an unpredictable virus.

Individual organisations are encouraged to self-report their staff flu uptake, then based on the percentage of staff who have received the flu vaccine by **31 March 2020**, certificates will be awarded based upon the following uptake:

- 70% of staff or above – gold accreditation
- 60-69% of staff – silver accreditation
- 50-59% of staff – bronze accreditation

For more information please contact [gil.ramsden@nhs.net](mailto:gil.ramsden@nhs.net)

Resources to help you promote the flu vaccination are available to download and order on the [Public Health England website](#). To view a full briefing please follow this [link](#), and for a poster you can display in your home this [link](#).



## **Discharge Issues/Trusted Transfer Pathway- Reminder**

Following on from conversations at the last PIC around reporting of issues around discharge, a reminder that the main number for the discharge hub at York Hospital is 01904 725989. However if you have difficulty getting through, please contact PALS through 01904 726262. They can follow up any issues with the appropriate directorate, which also creates a log and audit trail.

Thank you to all homes in the Vale of York who are utilising the Trusted Transfer Pathway. We are encouraging homes to use the feedback form as necessary to report on positive and negative experience of use. To find the pathway, IPC policy and feedback form please follow this [link](#) alongside a briefing on their usage. An example showing how to complete the Trusted Transfer form can be accessed through this [link](#).

Completed feedback forms will be treated anonymously and can be sent to [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net)

## **Trainee Nursing Associate Programme**

The University of Hull are currently recruiting to their next cohort of Trainee Nursing Associates. The course commences in January 2020; a viable cohort is 15 and they are short listing 9 applications and are expecting another 3 or 4 from primary care. Please could you indicate to the University if you are wanting to submit further applications so they can make a decision whether we go ahead or defer the cohort start date.

They offer both the apprenticeship route or a student loan Foundation Degree route. For those not paying into the levy but are interested in a levy transfer to cover the cost of the apprenticeship fees, please contact [Deborah.Robinson@hull.ac.uk](mailto:Deborah.Robinson@hull.ac.uk)

## Care Home Capacity Tracker- Listing of Short Stay Services

A reminder that the Care Home Capacity will shortly be phasing out the option to select transitional vacancies. This will shortly cease to exist, instead the below options will be available:

- Discharge to Assess
- Intermediate Care
- Reablement Support
- Rehabilitation
- Respite Care

For more information please find the full briefing through this [link](#). If you have any further queries please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

## Training, development and education opportunities



### November Partners in Care Forum

**When:** Wednesday 27 November  
from 1.30-4.30

**Where:** Riccall Regen Centre,  
Landing Ln, Riccall, York YO19  
6PW

The agenda has been finalised for this month's meeting of Partners in Care. There will be a diverse range of updates from the health and social care sector across the Vale of York, including from updates around continence, community equipment, dementia diagnosis, Urgent Care Practitioners, and an interactive workshop delivered by the fast track improvement team.

A calendar invite has been sent to all partners for the upcoming forum, to confirm your attendance please accept this invite or email [sam.varo@nhs.net](mailto:sam.varo@nhs.net). If you have any colleagues who would be



### Data Security and Protection Toolkit Webinars

NHS England and Improvement will be hosting webinars every Friday between now and Christmas. These are designed for care home and home care managers and data champions, and provide an introduction to the DSPT, its advantages and how local care providers can benefit from it.

These are live demonstrations, not a recording so you are able to ask questions during the webinar.

Supplementary webinars are also available which review the 14 questions required to meet entry level for the DSPT.

Further information including how to book can be found through this [link](#).

interested in attending please forward the invite to them, we would like to engage as many partners as possible in the conversations.

The agenda for this meeting, and minutes and slides from previous meetings can be found through this [link](#).

If partners have any or good news stories that they would like us to share, please don't hesitate to get in touch.

### **Reduce length of stay - new e-learning resource**

A new e-learning tool called [ActNow](#) has been developed for health and care staff to help them prevent delayed transfers of care. The tool can be used by nurses, allied health professionals and care staff to ensure patients have the best outcomes possible following care received in hospital. It includes resources to help staff take prompt practical actions and use every opportunity to ensure patients are cared for in the best place.

Please pass them on to relevant colleagues and teams within your organisations. If you would like any further information about Act Now Home First support, please contact [emma.self@nhs.net](mailto:emma.self@nhs.net).



### **National Stop the Pressure Ulcer Day 2019**

21 November will mark National Stop the Pressure Day, and the CCG would love to visit any partners that have activities planned to raise awareness of pressure ulcers, how to recognise them and prevent them occurring in your residents. There will be certificates and prizes for the best activities to stop pressure ulcers in their tracks. To get in touch, please contact [h.degnan1@nhs.net](mailto:h.degnan1@nhs.net)

## Get involved and share your views



### Medical Device Alert- T34 Syringe Driver Pumps (3<sup>rd</sup> edition models only)

Please find an [alert](#) sent by the Medicines and Healthcare Products Regulatory Authority relating to 3<sup>rd</sup> edition models of the T34 syringe driver pumps. They are advising all use of these pumps is stopped until updated instructions for use and BodyComm™ V3.0 software are released. This is due to reports of errors and inconsistencies in instructions for use, incompatibility of software with the pumps and changes to battery life.

The deadline set for actions to be underway is **05 November**, and to be completed **19 November**. Details of how to raise any queries around this are included in the alert, the reference to quote will be MDA/2019/038



### Venue Wanted

NHS England and Improvement are looking to hold a further Data Security Protection Toolkit workshop for care homes and domiciliary providers, and would be interested in hearing from any providers who would be happy to host.

They would be looking for a venue with Wi-Fi access and a wall that could be projected against.

To express an interest please contact [david.stewart12@nhs.net](mailto:david.stewart12@nhs.net)



This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact [sarah.fiori@nhs.net](mailto:sarah.fiori@nhs.net) or [sam.varo@nhs.net](mailto:sam.varo@nhs.net)