



Vale of York
Clinical Commissioning Group



Care Homes and Domiciliary Care

Monday 25 November 2019

What's in your Partners in Care bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Care Home and Domiciliary Care colleagues.

[Please click here to bookmark these pages.](#)

Partners in Care Forum- This Week



November Partners in Care Forum

When: Wednesday 27 November from 1.30-4.30

Where: Riccall Regen Centre, Landing Ln, Riccall, York YO19 6PW

It's not too late to attend this week's meeting of the Partners in Care Forum, simply come along on the day if you would like to attend. There will be a diverse range of updates from the health and social care sector across the Vale of York, including from updates around continence, community equipment, dementia diagnosis, Urgent Care Practitioners, and an interactive workshop delivered by the fast track improvement team.

We look forward to seeing all those who are planning to join us on Wednesday.

The agenda for this meeting, and minutes and slides from previous meetings can be found through this [link](#).

Need to know

Fast Track Care and new national CHC consent forms

Improving the delivery of Fast Track Care services – a briefing

A briefing document from the CCG and its partners at St. Leonard's Hospice that gives an update on work improve and positively change the delivery of Fast Track Care services, including the creation of a new care plan to aid commissioning is attached for you.

The Fast Track Improvement Team will be attending this week's Partners in Care Forum to give a wider update on their work.

New national Continuing Healthcare (CHC) consent forms (see attached)

New consent forms have been produced by NHS England's CHC Strategic Improvement Programme. These will need to replace all previous versions of NHS Vale of York CCG consent forms by **6 December 2019**.

There is an expectation that these consent forms will be accepted by all CHC systems.

The documents include the full CHC Consent Form, and a shortened version; the shortened form is only to be used on the basis that there are no issues arising that may lead the Responsible Professional to suspect that the individual may lack capacity to give their consent. These consent forms have been carefully designed to be compliant with the requirements of the Data Protection Act 2018 (including GDPR).

The forms relate to consent to completion of the NHS Continuing Healthcare Checklist (screening tool), the completion of a full assessment for NHS Continuing Healthcare, the completion of the Fast Track Pathway Tool, and the sharing of personal health and social care information.

Please note: the CCG will not be able to accept consent forms completed on any previous versions after 6 December 2019.

Action required: Please cascade to all relevant members of staff so they are aware to align their practice accordingly

If you have any questions please email voycg.continuing-care@nhs.net or phone 0300 303 8294



Guidance on Using Social Media

With Christmas approaching, partners from across the Vale of York are understandably keen to share what is happening in their organisation. The Nursing and Midwifery Council have produced a set of guidance that may be of assistance in deciding what is and isn't appropriate to share through social media, and how to balance the benefits from and responsibilities of its use. The main principles of the guidance are:

- Be informed
- Think before you post
- Protect your professionalism and your reputation

The guidance applies to registered nursing staff, but also the same principles apply to other colleagues and management staff.

To read the guidance please follow this [link](#)

Social Care Digital Self-Assessment

Skills for Care working in partnership with Digital Social Care to create a digital self-assessment tool for social care employers.

The free online tool will help to measure:

- How capable staff are in harnessing the benefits of digital tools and skills
- Whether they have the right infrastructure in place to use more digital tools.

It will also help employers to understand where they may have gaps that could be preventing them from working in a more digital way. Once completed, an email report will be sent based on the responses and include 'top tips' and resources to help employers progress on their digital journey.

To Access the tool, please follow this [link](#).

Care Sector Flu Jab Awards Scheme

NHS England and NHS Improvement and Public Health England have re-launched an awards scheme to recognise the efforts made by the care sector, care homes, hospices and domiciliary care providers who have achieved a high level of flu vaccine uptake for their staff.

Individual organisations are encouraged to self-report their staff flu uptake, then based on the percentage of staff who have received the flu vaccine by **31 March 2020**, certificates will be awarded based upon the following uptake:

- 70% of staff or above – gold accreditation
- 60-69% of staff – silver accreditation
- 50-59% of staff – bronze accreditation

For more information please contact gil.ramsden@nhs.net

Resources to help you promote the flu vaccination are available to download and order on the [Public Health England website](#). To view a full briefing please follow this [link](#), and for a poster you can display in your home this [link](#).

Discharge Issues/Trusted Transfer Pathway- Reminder

Following on from conversations at the last PIC around reporting of issues around discharge, a reminder that the main number for the discharge hub at York Hospital is 01904 725989. However if you have difficulty getting through, please contact PALS through 01904 726262. They can follow up any issues with the appropriate directorate, which also creates a log and audit trail.

Thank you to all homes in the Vale of York who are utilising the Trusted Transfer Pathway. We are encouraging homes to use the feedback form as necessary to report on positive and negative experience of use. To find the pathway, IPC policy and feedback form please follow this [link](#) alongside a briefing on their usage. An example showing how to complete the Trusted Transfer form can be accessed through this [link](#).

Completed feedback forms will be treated anonymously and can be sent to sarah.fiori@nhs.net

Training, development and education opportunities



Managing Medicines E-learning

The City of York Council Workforce Development Unit have made available new e-learning on managing medicines. This training is free to all individuals working in adult social care within the City of York.

As most medicines have side effects, it is important to understand the seriousness of a person taking medicines unnecessarily or in the wrong way, or taking someone else's medicine. As a social care practitioner it is vital that you follow guidelines to avoid mistakes. In this module we'll look at some key areas and what you need to do.

Click on this link to log into [MyLO](#) and then search for the course name

A poster for an NHS Improvement event. The title is 'Recognising and Responding to Deterioration in the Health & Social Care Community'. It is part of 'The AHSN Network' and is funded by the Health Foundation. The event is on 26th November 2019, from 09:30 to 16:00, at the Principal Hotel York, Station Road, York YO24 1AA. The poster lists speakers: Michele Carrington (Executive Director of Quality and Nursing, NHS York of York OGD), Dr Jocelyn Pallet (GP, Sharncliffe Group Practice), Dr Nigel Walls (GP and Clinical Chair, NHS York of York OGD), and Linda Donnellan-Belvers (Registered Manager, Arden House Care Home, York). The programme will include topics on sepsis, falls and pressure ulcer prevention, updates on a patient safety tool, how to recognise deterioration, what information is effective, and some tools to support staff. It also offers opportunities to network and share ideas. Contact information for Jane Hudson, Project Coordinator, is provided at the bottom: jane.hudson@yhaia.nhs.uk / 01274 383925, www.improvementacademy.org. Social media icons for Facebook and Twitter are also present.

Recognising and Responding to Deterioration in the Health and Social Care Community

When: Tuesday 26 November, 9.30-4.00

Where: Principal Hotel, Station Rd, York YO24 1AA

Places are still available for those wishing to attend the upcoming Recognising and Responding to Deterioration Conference. The agenda for the event is now available and can be viewed above and through the [this link](#).

To book please contact:
jane.hudson@yhaia.nhs.uk

Reduce length of stay - new e-learning resource

A new e-learning tool called [ActNow](#) has been developed for health and care staff to help them prevent delayed transfers of care. The tool can be used by nurses, allied health professionals and care staff to ensure patients have the best outcomes possible following care received in hospital. It includes resources to help staff take prompt practical actions and use every opportunity to ensure patients are cared for in the best place.

Please pass them on to relevant colleagues and teams within your organisations. If you would like any further information about Act Now Home First support, please contact emma.self@nhs.net.



Trainee Nursing Associate Programme

The University of Hull are currently recruiting to their next cohort of Trainee Nursing Associates. The course commences in January 2020; a viable cohort is 15 and they are short listing 9 applications and are expecting another 3 or 4 from primary care. Please could you indicate to the University if you are wanting to submit further applications so they can make a decision whether we go ahead or defer the cohort start date.

They offer both the apprenticeship route or a student loan Foundation Degree route. For those not paying into the levy but are interested in a levy transfer to cover the cost of the apprenticeship fees, please contact

Deborah.Robinson@hull.ac.uk

Get involved and share your views

Capacity Tracker Decembers New User Masterclass - Health and Social Care Professionals Only

Date: Thursday 19 December from
9:00-10:00

North East Commissioning Support will be holding a virtual master class for health and social care professionals. During this they will include a walk-through of the latest functionality deployed on the tracker, and include a question and answer session. Please dial in via your pc laptop for visuals and please do remember to run the temp file - do not install WebEx to gain access. Joining instructions are below

For joining details for this session, please contact sam.varo@nhs.net

Care Home Capacity Tracker- Listing of Short Stay Services

A reminder that the Care Home Capacity will shortly be phasing out the option to select transitional vacancies. This will shortly cease to exist, instead the below options will be available:

- Discharge to Assess
- Intermediate Care
- Reablement Support
- Rehabilitation
- Respite Care

For more information please find the full briefing through this [link](#). If you have any further queries please contact sam.varo@nhs.net

This bulletin is produced by NHS Vale of York Clinical Commissioning Group.

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?
- items to be discussed at the next Partners in Care Meeting?

If so please contact sarah.fiori@nhs.net or sam.varo@nhs.net