

Partners in Care Meeting

Wednesday 06 February 2019
GEC, Galtres Centre. Easingwold
Minutes

Present

Sarah Fiori (Senior Quality Lead, NHS Vale of York CCG. Chair)
Helen Degnan (React to Red Project Nurse, NHS Vale of York CCG)
Kay Ford (Project Nurse, NHS Vale of York CCG)
Sam Varo (Quality and Engagement Administrator, NHS Vale of York CCG)
Sarah Goode (Quality Lead for Primary Care, NHS Vale of York CCG)
Gill Rogers (Patient Experience Lead, NHS Vale of York CCG)
Anita Griffiths (Continuing Healthcare Team Leader, NHS Vale of York)
Alison Redhead (Registered Manager, Minster Grange Care Home)
Lee Stephenson (Deputy Manager, Birchlands Care Home)
Linda Donnellan Beevers (Registered Manager, Amarna House Care Home)
Sarah Paskett (Registered Manager, Chocolate Works Care Village)
Alison Green (Registered Manager, Hilltop Manor Care Home)
Caroline Gent (Community Infection, Prevention and Control Nurse. Harrogate and District NHS Foundation Trust)
Leanne Kovrlija (Gatekeeper and Discharge Liaison, Tees, Esk and Wear Valleys NHS Foundation Trust)
Claire MacDiarmid (Clinical Lead, Tees, Esk and Wear Valleys NHS Foundation Trust)
Jeff Whiley (Acting Head of Mental Health Services for Older People, Tees, Esk and Wear Valleys NHS Foundation Trust)
Suzanne Smith (Quality Improvement Team, North Yorkshire County Council)
Yvonne Mather (Quality Assurance and Contracting Officer, North Yorkshire County Council)
Ben Mayes (Graduate Project Officer, North Yorkshire County Council)
Carol Armstrong (Health and Adult Services Commissioning Manager, North Yorkshire County Council)
Charlotte Endacott (Commissioning Officer for Vale of York Health and Adult Services, North Yorkshire County Council)
Jo Topping (Lead Nurse, York Integrated Care Team)
Liz Allen (Lead Care Co-ordinator, York Integrated Care Team)
Giles Eagin (Paramedic, Yorkshire Ambulance Service)
Jane Venable (Community Team Leader, York Teaching Hospitals NHS Foundation Trust)
Christine Burke (Community Team Leader, York Teaching Hospitals NHS Foundation Trust)

1	<p>Welcome and Apologies</p> <p>SF welcomed everybody for the meeting, and thanked for taking the time to attend.</p>	SFiori
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<p>2.</p>	<p>Care Home Capacity Tracker, and Hospital Transfer Pathway Standards Update</p> <p>February marks nearly a year since the launch of the Care Home Capacity Tracker, 90% of Vale of York Residential and Nursing Homes are now registered and using the tracker.</p> <p>Homes were reminded to ensure that the bed figures remain current, and updating weekly is a minimum standard. In order for the tracker to become embedded across local authority, CHC and discharge teams the figures need to be “live” reflections of the beds homes have available to admit too.</p> <p>The group were advised that while NYCC are engaged and using the tracker for all homes that have updated in the last 7 days, challenges still exist within the CYC area.</p> <p>TEWV colleagues present expressed an interest in having access to the tracker.</p> <p>For any queries or to register any new users, please contact sam.varo@nhs.net</p> <p>Sarah updated that the CCG are still working on hospital discharge standards, and are aiming to produce a standardised passport across the NYCC area. Suzanne Smith added that NYCC have already launched in the Hambleton, Richmondshire and Whitby CCG area in November 2018 but it is too early for feedback yet.</p>	<p>S Fiori</p>
<p>3.</p>	<p>Discharge Team Update</p> <p>Apologies were received from Gillian Younger.</p> <p>The group were reminded of the Norovirus outbreak currently affecting several wards at York Hospital. Guidance has been shared in the Monday 4 February edition of the Partners in Care Weekly Bulletin, updating providers on the circumstances in which they can accept a patient from discharge during an outbreak as well as assurance on steps that will be taken prior to discharge. This will be recirculated in future bulletins.</p>	<p>All</p>

<p>4.</p>	<p>CHC Update</p> <p>Anita updated the group that further admin and nursing staff have been recruited to the CHC team, and that they are working to clear an FNC backlog within 2 weeks of the meeting.</p> <p>Currently 85% of DST's are hitting the NHS England target to be completed in 28 days.</p> <p>The team are looking to offer some training and resources around Fast Track going forward, which may aid some GP's who are less knowledgeable of the process.</p> <p>If any providers have any questions please use the generic email address or call 0300 3038294. Anita is also available to contact, as is Sam McLaren who has been appointed as a second team leader.</p>	<p>A Griffiths</p>
<p>5</p>	<p>TEWV Update</p> <p>Leanne thanked providers who had attended their workshop in December, which focused on the challenges faced by homes looking after residents with complex mental health needs. Plenty of positive feedback and discussion has come out of this meeting.</p> <p>The CHAD team had listened to feedback regarding the preference for direct referrals from care home managers and are receptive to the idea once the correct process is in place. The referral process is under review by the team and once it is clearer internally the team will then be in a position to progress the possibility. In the interim the referral forms will be shared via the weekly bulletin so that care staff can see what information is required by GPs making referrals which will help speed up the process.</p> <p>The group were updated that members of the TEWV Older Person's Team had attended the Protected Learning Time event on 31 January, which was attended by 333 primary care clinicians from across the Vale of York area. This provided a valuable opportunity for clinicians to hear about updates from areas including dementia, sepsis and end of life care.</p> <p>If any members of the group have any ideas for a further care home workshop from the team, please contact leanne.kovrlija@nhs.net</p>	<p>L Kovrlija/C MacDiarmid</p>

6	<p>York Integrated Care Team Update</p> <p>The Integrated Care Team has existed for 5 years, and the Complex Care Team currently visit the larger homes in the CYC area. They will be looking to expand into smaller homes as the team grows. The team consists mainly of paramedics and UCP's who visit homes to perform ward rounds, and get to know the homes and their residents.</p> <p>Being based out of primary care, they can fully access clinical systems including between different practices when there are homes accessing services from more than one.</p> <p>The team are working to establish their own advanced care plans having had discussions with YAS and the palliative care team at York Hospitals to develop this. The plan will mainly be centred on establishing ceilings of care.</p> <p>A geriatrician has joined the team and is currently contracted for 4 hours a week. Homes are encouraged to mention any residents they would like the geriatrician to see to Integrated Care Team Staff, and he will aim to visit within a week. GP's are also able to refer to the geriatrician.</p> <p>Jo and Liz reminded homes about activating advanced summary care records for their residents, which allows primary care to see further important information. The team are working to increase the number of individuals who have filled out the appropriate forms.</p> <p>A survey to help the team evaluate their service has been created, targeted to all those working in social care. All responses would be much appreciated. A link to the survey will be circulated in the PIC Bulletin.</p> <p>To contact the team, please call 01904 721849 or 01904 721351</p>	J Topping/L Allen

7	<p>React to Red Progress</p> <p>Helen updated the group the React to Red Pressure Ulcer Prevention Scheme is drawing to a close at the end of March.</p> <p>43 Vale of York homes have now completed the React to Red programme, and a total of 64 homes are engaged in with React to Red.</p> <p>The CCG are looking to establish focus groups to take part in impact studies for the scheme. If any homes have feedback regarding the scheme, please contact h.degnan1@nhs.net</p> <p>E-Learning for React to Red is now available, and will be circulated to providers in bulletins. There is also new pressure ulcer guidance available which is a useful basic guide to have on hand.</p> <p>Representatives from the district nursing team said that their team were happy with the impact of the scheme, and several have attended the training.</p>	H Degnan
8	<p>Identification of Deteriorating Residents and Safety Huddles</p> <p>4 Care homes are now trained up with and utilising the Stop and Watch, and SBAR tools. The CCG hope to have the capacity to roll out the training once React to Red finishes, and Kay Ford has joined the team as a Project Nurse to assist with implementation.</p> <p>Feedback was received from Amarna House that paramedics several times on how impressed they have been with the care staff being able to use the tools to converse with them on an equal level.</p> <p>For more information please contact: Sarah.fiori@nhs.net</p>	S Fiori
9	Interval and Refreshments Break	All
10	<p>NYCC Quality Improvement Team</p> <p>The Quality Improvement Team are hosting a series of events and workshops across North Yorkshire to assist contracted providers with best practice, medicines management and training as well as many other areas of social care.</p> <p>The team have arranged 5 workshops in March based around moving and handling, including assessment skills and use of</p>	S Smith

	<p>specialist equipment. The nearest sessions for Vale of York providers will be in Northallerton on 8 March, and Easingwold on the 20 March. Details of all these events will be circulated in the PIC Bulletin.</p> <p>For more information and to book, please contact socialservices.contractingunit@northyorks.gov.uk</p>	
11	<p>Skills for Care and Registered Managers Network Update</p> <p>Alison updated the group on the establishment of a registered managers network, which will help area managers draw on the experiences of fellow managers to problem solve and gain confidence in their role.</p> <p>The suggestion is to have a group for each locality as different areas have their own challenges and levels of access to services. Those managers present agreed that Tuesday-Thursday would be the most convenient days for them.</p> <p>Sarah F and Angela Thompson would be attending, but it would be a meeting organised and shaped by the registered managers. A suggested format would be to focus on a different problem/challenge faced by a certain manager each meeting.</p>	A Redhead
12	<p>15s 30m Joy in Work</p> <p>15s 30m is a social movement to increase joy in the workplace through quick and simple actions, pioneered by Rachel Pilling who is a Consultant Ophthalmologist at Bradford Teaching Hospitals NHS Foundation Trust.</p> <p>Presentation given by SF and those in attendance were encouraged to think about a mission to take back to their work place. SF will be in touch with attendees and ask for feedback at the next PIC meeting in March. It would be good to see this work spread within homes to help spread the joy!</p>	S Fiori
13	<p>Opportunity for discussion, issues to be raised, good practice and learning to share</p> <p>NHS England will shortly be releasing guidance around falls prevention, this links into work being linked into by the CCG's Research Partnership Group (which Sarah is a member of). The group is investigating a bid to deliver falls prevention training and education.</p>	Group

	<p>Sarah updated the group on the Connecting Care Home's Scheme which will be launched in April, which is funding for homes to each receive a laptop, and NHS.net account and training for 5 staff. Further information will be circulated once available.</p>	
20	<p>Thank you and close.</p> <p>Next meeting: Wednesday 27 March 2019 (Venue to be confirmed, Central Locality)</p>	