

Repeat prescriptions



Helping
you to
manage
your
medication

What it might mean for you



A repeat prescription lets you get your regular tablets and medicines without having to see your doctor every time.



Until now, your pharmacy might have ordered your repeat prescription for you.



From 1 September 2019, this will change. You will need to order your own repeat prescription from your GP surgery.



This is to make sure that you only order medicines when you need them. This will save on the amount of medicines wasted.

How do I order a repeat prescription?





Give your prescription to the staff at your GP practice. Show them the white part of your last prescription. This is a list of the medicines you need.



You could post the repeat prescription to your GP practice.



If you are able to use the internet, order your medicine online through your GP surgery website.

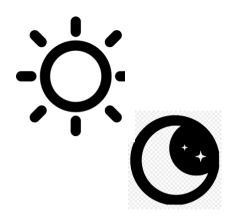
How to order a repeat prescription online



You can order your medicine on the NHS App.



You will need to download the NHS App to your smart phone or tablet device.



You can use the NHS App or the GP surgery website at any time, day or night.

Remember



You will need to order a repeat prescription at least one week before you run out of medicine.



You may need to let your pharmacy know you have ordered your medicines from your GP.



How you collect your prescriptions will not change.



If you order your medicines in a monitored dosage system such as a blister pack or dosette box, this change will not affect you.



If it is difficult for you to order a repeat prescription in person or online, please talk to staff at your GP practice.



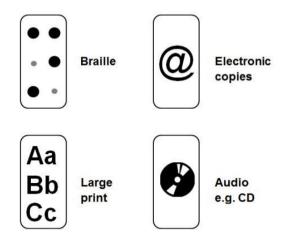
In some cases, your pharmacy may still be able to order your medicines for you. If you would like to provide us with feedback you can contact



The NHS Vale of York CCG patient feedback line 01904 555 999



Email voyccg.patientrelations@nhs.net



This leaflet has been adapted with kind permission from Airedale, Wharfdale and Craven CCG.

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