

## Referrer Information. Community Response Teams - York and Selby

The Community Response Teams (CRT) are designed to prevent avoidable admissions to hospital by providing a rapid health response, social care assessment/diagnosis and immediate access to short term nursing, therapy or social support.

This proactive model is also designed to prevent deterioration in a person's physical condition or level of independence by short term health and social care intervention and to actively support early discharge from secondary care facilities and community bed based facilities.

The service consists of a multi-disciplinary team of nurses, occupational therapists, physiotherapists, and generic support workers and healthcare assistants. In addition the team have direct access to Advanced Clinical Practitioners and an Outreach Pharmacist who are able to work together in the delivery of care using integrated models of service provision. The team works closely with existing community service teams, social work teams and voluntary sector

The scope of the service is to provide a short term rehabilitation and reablement intervention for up to 6 weeks.

## Exclusion

Patients who are not registered with a GP in the Vale of York CCG. Patients who are medically unwell

## Service details

York CRT operates from White Cross Court, York Selby CRT operates from Selby War Memorial Hospital , Selby The core hours of service are 8.00am – 8.00 pm, 7 days a week, every day of the year.

## Referral

To refer a step up patient into the service, please ring with referral details

York CRT 01904 721343 and 07943876398

Selby CRT 01904 724306

Or email the referral form attached to:

crtyork@york.nhs.uk - a fax/email box for receiving external faxes or internal emails

**Yhs-tr.York-CRT@nhs.net** - for receiving external emails