

DEFINITE COLD CHAIN FAILURE

Certain cold chain failure

Isolate vaccines immediately. Do not destroy; keep them in the cold chain until manufacturers have been contacted for advice

If patient is waiting, utilise the back-up vaccine stock (second fridge or an agreement with neighbouring practice) if no vaccine available re schedule appointment

Take an inventory of all affected vaccines.

Record:

- how long they were outside cold chain
- the min and max temperature they were exposed to
- if they have been outside the cold chain on a previous occasion

CONSIDER RECORDING THIS ON A LABEL ON EACH AFFECTED VACCINE

When convenient but ASAP ring manufacture for each vaccine and provide all details of the incident, including length of time out of the cold chain and min and max temperature they were exposed to and follow the advice given

See reverse for manufacturers contact details

If manufacture says the vaccines can be used:

- mark as use first
- Some vaccines may have to be used within a certain time period or destroyed – mark clearly
- If using must give as off label. Use PSD or prescription not a PGD
- Give patient verbal information , ask and obtain patient consent

Patient says Yes

If vaccine given record patient consent

CONSIDER KEEPING A LOG OF WHO HAS RECEIVED OFF LABEL VACCINES

Patient says No

Give alternate vaccine and offer next patient this dose within timescales recommended by manufactures

Order more vaccines via ImmForm using ImmForm help sheet 18

Report as incident within the practice.
Inform screening and Immunisation team

Contact Details for Vaccine suppliers

These are the numbers all checked and correct as of August 2017 but they can change during Flu season or as new vaccines are introduced.

In order to get up to date information on vaccine suppliers look at the individual vaccine in the online green book and the phone numbers for suppliers are on the last few pages of each vaccine

<https://www.gov.uk/government/collections/immunisation-against-infectious-disease-the-green-book#part-2:-the-diseases,-vaccinations-and-vaccines>

Manufacturer	Vaccines	Telephone No.
AstraZeneca UK Ltd	Fluenz Tetra (FluMist)	08451 390000
GlaxoSmithKline	Infanrix/IPV; Infanrix/IPV Hib; Menitorix; Priorix; Rotarix; Boostrix; Bexsero; Fluarix Tetra	08081 009997 0800 221441
Pfizer (formerly Wyeth)	Prevenar 13,	0800 089 4033 01304 616161, 01234 248632 – (Movianto UK)
Baxter Healthcare	Neisvac C	01635 206060 / 01635 206161 / 01635 206140
Masta (MSD)		01748 828871
Sanofi Pasteur MSD	MMR VaxPRO; Pediacel; Repevax; Revaxis; Gardasil; Influenza Vaccine (Split Virion BP)	08000 855511 0845 372 7101 Stability data: 01628 587693
SSI (Based in Denmark)	BCG, PPD 2TU, PPD 10TU	0045 32683268 Generic email: serum@ssi.dk Stability data: QA-temperatur@ssi.dk