



Humber and North Yorkshire
Health and Care Partnership



**Humber and
North Yorkshire**
Integrated Care Board (ICB)

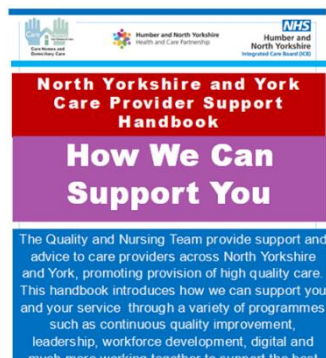


Our North Yorkshire and York Care Providers

Monday 15 January 2024

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



North Yorkshire and York Care Provider Support Handbook- Now Available to Providers

We're delighted to launch our new handbook which is designed as a resource available to all providers to assist you in identifying, navigating and accessing the range of local partners who work together to support your team and those in your care. The booklet is designed both for individuals new to role or the local area as well as experienced staff- and provides an overview of key local teams who you will work with, training and quality improvement opportunities, health and wellbeing contacts, support for your providers digital journey, and how stay updated and engage with fellow care sector colleagues. We recognise the diversity of the local care sector and no one provider is the same, so we encourage providers to use and customise this handbook as best meets the needs of your service. There is space to fill in your own information and contacts for your local services, and handbook is intended to be a live document so will be continuously updated to include further local offers and information relevant to our sector.

To view the [support handbook](#) please follow this link.



Oral Health Training Now Available to All North Yorkshire and York Care Providers

Harrogate District Teaching Hospital's Oral Health Team have been commissioned by North Yorkshire Council and City of York Council to provide a programme of provide a range of free oral health training for the adult social care sector. Ruth Harrison from the team attended Care Connected to give some key oral messages to support our teams and give an overview of the training. The slides from the session can be found through this [link](#) alongside a Makaton tool that was also shared. There are three sessions which are available to all providers and staff groups across North Yorkshire and York. Each of these sessions last 1 hour and are delivered virtually through Teams on the following dates.

- **Oral health training for care home staff** – Looks at dementia, stroke, denture care and supporting individuals with their brushing
- **Oral health training for professionals working with adults with physical and learning difficulties** – Looks at how certain conditions can affect oral health and adaptations to consider to help with toothbrushing
- **Oral health training for professionals working with vulnerable adults** – Looks at the impact smoking, alcohol and drug use can have on oral health.

Upcoming Dates

Wednesday 24 January 10am Professionals working with adults with physical and learning disabilities

Tuesday 30 January 2pm Professionals working with vulnerable adults

Tuesday 13 February 3pm Professionals working in care homes

Monday 26 February 11am Professionals working with adults with physical and learning disabilities

Monday 4 March 10am Professionals working with vulnerable adults

Tuesday 19 March 3pm Professionals working in care homes

To book your place or for any queries please contact ruth.harrison18@nhs.net. Further dates will be added throughout the year.



Capacity Tracker- DHSC Mandatory Submission Reminder. Deadline Today

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 January** and **15 January**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: **0191 691 3729**

Need to Know



Care Connected- Your North Yorkshire and York Care Provider Forum

Thank you to all those who joined us last week at Care Connected. The slides from the meeting can be found through this [link](#) along with slides from all previous meetings. Care Connected is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks and the next session will take place on **Wednesday 24 January**.



Book Your Place- Humber and North Yorkshire Workforce Retention Conference

When: Thursday 07 March 2024 09:00-16:00 at Priory Street Centre, York.

Humber and North Yorkshire Health and Care Partnership will be holding a workforce retention conference taking place in March. The day will be a blend of show casing best practice examples and listening to guest speakers. For more information and if you wish to request a place at the conference, please contact hannah.king30@nhs.net

CareFind: Public Facing Website- Training Dates for Care Home Providers

Capacity Tracker are developing a [new tool to help members of the public to search for Care Home vacancies](#) via a new public facing website, CareFind. Capacity Tracker will provide this as a **free service for Providers**, on an opt-out basis, with some conditions in place. The concept of CareFind has been developed with the support of the DHSC and NHSE. CareFind aims to give benefits to both providers and people looking for care services, building on the information and resource of Capacity Tracker. They are currently running training sessions on how to create your public profile that will be visible on CareFind. To register for a session, please click on the appropriate link below.

[Wednesday 10 January 1.00-2.30](#)

[Tuesday 16 January 11.00-12.30](#)

[Wednesday 17 January 2.00-3.30](#)

[Thursday 18 January 2.00-3.30](#)



Opportunity to Join our Quality and Nursing Team

Are you passionate about quality improvement, and would be interested in working with a team recognised nationally for innovative work to support our local care sector across North Yorkshire and York? We have 3 roles currently available which are an opportunity to play a vital role supporting delivery of safe and quality care, through implementation of quality improvement in care Homes and domiciliary care settings. You will contribute towards developing and delivering project plans and work closely with providers to deliver training programmes and ongoing quality improvement support. More information including job descriptions can be found through the below links.

- [Project Nurse/AHP- Quality Improvement \(X2 Roles\)](#)
- [Project Assistant- Quality Improvement](#)

The deadline for both roles is **Thursday 18 January**. For an informal discussion about these roles please contact c.collister@nhs.net

Learning and Development Opportunities

Saint Catherines Hospice- Palliative Care Education Opportunities for Care Providers

Over the next 12 months Saint Catherine's Hospice will be hosting a further series of virtual and in person education opportunities available to care providers and their staff. Some of these are applicable to providers across the full North Yorkshire area and some are specific to providers within the Scarborough and Ryedale footprint. Further information on the sessions can be found through the



Immedicare Virtual Training Sessions- January

A wide range of online training sessions aimed as care staff are available through Immedicare. The January timetable can be found through this [link](#) including details of how to register. Please

below flyers or contacting
Education@saintcatherines.org.uk.

[Verification of Expected Death](#)
[Syringe Driver Management](#)
[Introduction to Palliative Care Study Day](#)
[Palliative Care Emergencies Study Day](#)
[Trans Dermal Patches Study Day](#)
[Care Provider Study Day](#)
[Palliative Care Professionals Forum](#)
[Palliative Care Clinics- Monthly Session](#)
[Devoted to Specific Topic](#)

note these sessions are **only** available to those providers with the Immedicare service in place. Sessions taking place this month include:

- Introduction to Distressing Behaviours in Dementia
- Top to Toe
- Introduction to Controlled Drugs and High-Risk Drugs
- Catheter Care
- UTI's
- Leg Ulcer's
- MSK
- Falls

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to yhstr.s2s@nhs.net This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet

these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact hnyicb-voy.yorkplacequalitynursingteam@nhs.net