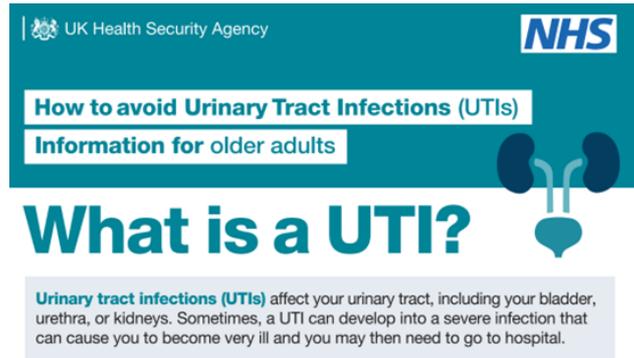




Monday 23 October 2023

## What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. [Please click here to bookmark these pages](#)



## UTI Prevention and Awareness Toolkit

Last week marked a joint campaign by NHS England and the UKHSA raise awareness of Urinary Tract Infection (UTI) prevention, symptom recognition and treatment which includes advice on how and when to seek help. UTI's are one of the leading causes of potential life threatening E. coli bloodstream infections among over 65's. The campaign aims to signpost individuals, patients, carers and healthcare providers to a suite of resources, including films, posters and key messaging on how to prevent, recognise and treat UTIs. Information includes best practice, personal hygiene, self-care and the importance of staying hydrated. This campaign is targeted at: older adults (65 years +) who are at higher risk of the impacts of urinary tract infections, and paid and unpaid carers.

A suite of resources as part of this campaign are available through this [link](#).



## Meds Safety Bulletin- Falls Prevention Edition

This months North Yorkshire and York Medicines Safety Bulletin focuses on Falls Prevention, to which the of certain medications is recognised as a major and modifiable risk factor. The [bulletin](#) shares national guidance and tools on reviewing medicines for people at risk of falls which may be useful for your team.

## LIVING WELL NEWSLETTER

Issue 1 October 2023

North Yorkshire and York

### Welcome to the Living Well Newsletter



Greetings from the Humber and North Yorkshire Integrated Care Board, Mental Health and Learning Disabilities Team!

Supporting individuals with a learning disability and/or Autistic individuals you will be acutely aware of the impact health inequalities has on people's health and well-being.

We work in partnership with individuals, parents/carers, voluntary sector, support providers, social care and health professionals to raise

## Calling all Learning Disabilities Providers- Introducing the Living Well Newsletter

The NHS Humber and North Yorkshire ICB Mental Health and Learning Disabilities Team have launched their "Living Well Newsletter" which is aimed to support community-based support providers, by highlighting specific health issues and signpost you to useful and accessible information and resources. The October edition can be found through this [link](#) and includes information around the autumn vaccination campaign, annual health checks, breast cancer screening and a useful library of resources. We will continue to share this newsletter through Partners in Care, but to receive the newsletter directly or for further information please contact: [hnyicb-ny.mhld@nhs.net](mailto:hnyicb-ny.mhld@nhs.net)



## Achieving Excellence Together in Health and Social Care 2023- Agenda Now Available

**When:** Friday 01 December 9.00-4.30 at The Principal Hotel, York

The agenda is now available for our upcoming Achieving Excellence Together Conference which is open to all care providers and partner organisations from across North Yorkshire and York, and promises to be an inspiring day sharing the

latest development, opportunities to get involved, learning and sharing of best practice across our sector. The agenda will cover how we improve hydration for those in our care together, digital innovation in our sector, supporting safe and timely access to equipment, improving our indoor air quality, cross generational working, participation in research, the role of social care nursing and new roles, developments in palliative care and much more.

**It's not too late to register your place to join us.** To book your place please follow this [link](#) where you can join our waiting list should you wish to attend in person, or register to attend the day virtually and be able to fully engage with all the days sessions. For further information please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)

## Need to know



### **2023 York Community Pride Awards- Carer of the Year**

This week we are celebrating Bless Palmer who works at Mulberry Court Nursing Home in York, and has been recognised for outstanding contribution, going above and beyond to consistently improve delivery of care to those within her care and has won the Carer of the Year Award at this years York Community Pride Awards. Bless has worked in her current role for 10 years and recently retired- but returned to her role part time as she missed her residents, and says she enjoys her job as much now as when she started. We would like to send a big congratulations to Bless for her award, which recognises not just her contribution to supporting some of the most vulnerable in our communities but also the talent and dedication we have across our North Yorkshire and York care workforce. Please follow this [link](#) to read the full story.



## **Nutrition and Hydration in Domiciliary Care- Provider Focus Groups (York and Selby Providers)**

In partnership with dietician colleagues from York and Scarborough Teaching Hospitals NHS Foundation Trust, we are working developing an offer of nutrition and hydration training available to our domiciliary care sector colleagues in York and Selby. We want to make sure this is designed in with the needs of your service and care staff at it's heart, and are inviting providers to attend one of two focus groups taking place over the coming weeks. This is your chance to share your insight and the content you would like to see from this training, so it is a useful as possible in helping your teams support highest quality nutrition and hydration for those in our care.

Focus sessions will be taking place on the below dates and are open to all providers working within the Vale of York area. If you would like to book a place please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)- Please note places are limited!

- **York: Community LNER Stadium: Thursday 16th November 2-4pm**
- **Selby: The Summit: Wednesday 29th November 2-4pm**



University of  
**Salford**  
MANCHESTER

## **Advance Care Planning- Education Survey for Care Homes**

Do you work in a UK care home and have received education and training on advance care planning delivered by hospice staff? If so, then University of Salford Manchester and encourage you to take part in our online survey exploring

advance care planning in post COVID-19 pandemic conditions. For more information and to access the survey please follow this [link](#).



## Care Connected- Slides from the Meeting

Thank you to all those who joined us last week at Care Connected. The slides from the meeting can be found through this [link](#) along with slides from all previous meetings. Care Connected is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks and the next session will take place on **Wednesday 01 November**.



## Legacy Nurse and Legacy Registered Manager Mentoring Programme- Expressions of Interest Open

Legacy mentors are experienced individuals who provide coaching, mentoring and pastoral support to defined groups of individuals. They provide essential professional advice, education and guidance and pass on a 'legacy' to the next generation. They play a crucial role in supporting staff health and wellbeing and career progression. We have recently launched a new Legacy Nursing Mentoring Programme that we have launched in North Yorkshire and York.

We are now seeking expressions of interest for both programmes- with a closing date of 31 October 2023. Further information on both schemes can be found below or by contacting [Nichola.Greenwood1@nhs.net](mailto:Nichola.Greenwood1@nhs.net)

[Legacy Nurse Flyer](#)  
[Legacy Nurse Expression of Interest](#)  
[Legacy Manager Flyer](#)  
[Legacy Manager Expression of Interest](#)

For further information please follow this [link](#) or contact. The application form can be found through this [link](#) and the closing date of returns is **31 October 2023**.

## Learning and Development Opportunities

### **Integrated Care Webinar: Practical Ways to Raise the Voice of the Adult Social Care Sector**

**When:** Wednesday 25 October 14.00-15.00

This webinar is aimed at frontline managers, nominated individuals, and CEOs who want to learn more about health and social care systems working together and what the benefits to integration are, including practical ways to get involved.

Drawing on experiences of Skills for Care's integration lead and providers benefitting from working with Integrated Care Systems, this webinar will look at person-centered approaches and what the CQC might expect. It will also focus on practical ways to build mutually beneficial relationships to enable communities to work together in delivering integrated care.

To book your place please follow this [link](#).

### **Last Call- Registrations with Open Awards**

NHS England are currently funding Health or Social Care Employers access to Functional Skills qualifications exams through Open Awards at no cost. As NHS England's contract with Open Awards ends on the 31st March 2024, they will be conducting a procurement exercise (which will be made public in due course) which will allow employers to continue to access funded functional skills exams from 1st April 2024.

In order to allow enough time for learners to take assessments by 31st March 2024 please find below details of last registration with Open Awards.

Last date for new provider applications 31.10.2023  
Last date for new registrations 31.12.2023

Last date for assessments  
31.03.2024

For more information or to register please follow this [link](#).

## Further Information

### Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this [form](#) and send to [yhstr.s2s@nhs.net](mailto:yhstr.s2s@nhs.net) This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email [yas.patientrelations@nhs.net](mailto:yas.patientrelations@nhs.net). Please find through this [link](#) a template which you are able to complete, which will ensure they have all the information required to investigate.

### Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this [link](#). We would encourage providers to have a think about staff meet these criteria and deserve recognition.

We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

**This bulletin is produced by York Health and Care Partnership**

## **Do you have.....**

- **thoughts or comments to share?**
- **news that you would like to feature in the bulletin?**

If so please contact [sam.varo@nhs.net](mailto:sam.varo@nhs.net)