



Eating and drinking concerns and solutions

Please find below common swallowing issues and concerns, along with some suggested solutions. Please refer to a resident's individual care plan if there are pre-existing suggestions.

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Difficulty	Things to try
Distracted from eating	 Give verbal encouragement Reduce glare/reflections from windows Ensure there is a contrast between chairs, floor, plates and table, try using contrasting coloured crockery – primary colours are better than pastel colours Reduce background noise – switch off TV, radio, nearby appliances Remove possible distractions e.g. condiments, pictures, ornaments, vases
Pushes food around	Verbally prompt to keep eating e.g. "You've still got some food there, keep going"
Refusing to eat and/or drink or Refusing to open mouth Eating too quickly Or Not chewing food	 Consider finger foods. Have a break from the meal – return in a few minutes Give verbal encouragement Describe the food/drink and flavours e.g. "There's a lovely cream cake here, with strawberries on it, your favourite' 'here's a sip of tea' Enhance flavours e.g. add additional spices, herbs, onion, garlic, chilli, lemon Assist the resident with feeding if felt appropriate Place food on spoon or cup at lips for taste/texture stimulation Leave finger foods within reach if the person is able to feed themselves and they are able to manage that texture Have a familiar member of staff offer assistance – this may help create routine and make the resident feel more at ease Consider positioning – inside/outside the dining room If concerned their reduced oral intake and possible weight loss, refer to dietetics Offer small portions at a time only Offer smaller cutlery to encourage smaller mouthfuls Reduce distractions
enough before swallowing	 Give verbal prompts to keep chewing e.g. 'keep chewing that biscuit' Make a note of problematic foods and look out for a pattern with texture Contact SLT if there are concerns about coughing or choking
Prolonged chewing without swallowing	 Make sure any dentures are in place and fit well Give verbal prompts to swallow e.g. "there's food in your mouth, try to swallow' Give small amounts at a time and do not offer more food until the mouth is clear Make a note of problematic foods and consider avoiding Ensure there are no un-swallowed residues in the mouth at the end of the meal Contact SLT if there seems to be a pattern with more textured foods or / and any coughing or choking
Spitting out food	 Try not to draw attention, think about personal preference and taste Offer another part of the meal, or alternative food if possible Avoid bitty foods or mixed textures (biscuits, soup with bits, and food with skins) offer softer foods requiring less chewing
Holding food in mouth	 Encourage self-feeding if possible, this may require some direct assistance initially Alternate food and fluids during the meal but avoid eating and drinking at the same time Check that the mouth is clear between each mouthful, don't offer more until the mouth is clear, try placing an empty spoon against the lips; this can be a reminder that there is food in the mouth
Falling asleep or being drowsy when eating /drinking	 It is NOT safe to offer oral intake if they are drowsy Try offering diet / fluids if the resident becomes more alert. Remember you may need to consider re-heating or replacing the meal if it goes cold Consider medical status and prognosis – is the resident approaching end of life care? If unsure consider discussion with GP. Please refer to EoL info if appropriate
Coughing or choking at mealtimes	 Monitor for patterns with specific foods or difficulties happening more often Do not thicken fluids unless recommended by SLT Follow 'flowchart' and contact SLT if difficulties continue
Vomiting after meals	Concerns regarding reflux or vomiting should be directed to the GP
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End of life and swallowing - What you can do to help

This information is to help staff caring for people approaching the end of their lives but wishing to eat and drink.

Someone approaching the end of their life may need your help and support if they find it increasingly difficult to chew and swallow food and/or drinks, as they become increasingly frail and fatigued. An assessment by a Speech and Language Therapist is not usually required and this information should help guide you in how to help keep the person comfortable.

As someone approaches their **last days or hours of life**, it is normal for them to **not eat and drink**. This is because

- The process of eating and drinking is too tiring for the person
- The body is slowing down and needs less energy
- The person may not desire food or drink

- Some are unable to digest and process food and/or drinks at this stage
- Some may be too sleepy and weak to swallow

If you notice that food and/or drink is sitting in the person's mouth for more than 10 seconds, they may not be gaining any pleasure or benefit from what they are having.

How to help

- Refer to the person's Advanced Care.
 Plan if one available to establish their wishes
- Make sure the person is comfortable, and that their mouth is clean and moist through good and regular oral care
- Take the person's lead, whether they are communicating verbally or nonverbally, regarding their wish to try oral intake or their wish to freshen their mouth

Oral Hygiene

- If the person is unconscious or their fluid intake is poor, attempt to provide oral care every hour
- Use a very soft, small children's toothbrush
- Moisten the brush with either an artificial saliva, water or a small amount of toothpaste (but don't allow it to become too wet), and gently brush the soft tissues of the mouth, lip tongue and hard palate to clean it and remove any thick secretions
- After use, clean the toothbrush, dry thoroughly and store in a clean, dry place
- If their mouth is **very dry** due to reduced oral intake or mouth breathing, the person **may** benefit from an artificial saliva product i.e. BioXtra® gel

If attempting oral intake:

If the person is as alert and awake as possible and says they want to eat or drink:

- Attempt to help increase their level of alertness and prime their swallowing muscles by gently wiping their face and neck with a soft, dampened, warm face cloth
- If the person is needing assistance, sit next to the person so they are able to see you and the food or drink coming



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End of life continued

- Try offering smaller amounts at a slow rate, allowing them time to swallow
- Stop if there are signs of discomfort or the person is struggling to swallow and/or they are coughing
- Colder items can help stimulate a stronger swallow and be more refreshing, i.e., icelollies can be made into favourite flavours

If attempting drinks

- If the person is able to drink from a cup, try to use one with a wide brim or a cut away edge so the person is not having to tip their head back
- If **struggling** with the rate or amount of the drink, **provide it off a teaspoon**
- Allow time for a second swallow.
- Encourage small single sips and pause between mouthfuls to allow a rest and a breath
- If the person is continuing to cough and is distressed, slightly thicker drinks may be easier
- Try out drinks that are naturally thicker than tea or water i.e., thicker fruit juices

 Adding a thickener to drinks may reduce the person's coughing and they may find it easier to swallow <u>BUT</u> some find the taste of the thickener unpleasant. The goal should be to ensure the person is comfortable and gaining pleasure from what they are having

If attempting food

- Chewing and swallowing food may be tiring and difficult
- If the person is very weak, pureed, or liquidised foods maybe easier
- If the person is having very little intake –
 try to provide foods or tastes the person
 enjoys most this may be ice cream or
 sorbet things that they like and will feel
 refreshing

Further information links:

- Nutrition and hydration | Care Quality Commission (cqc.org.uk)
- Key lines of enquiry for adult social care services | Care Quality Commission (cqc.org.uk)
- https://www.cgc.org.uk/sites/default/files/20190624 smiling matters full report.pdf
- https://iddsi.org/
- <u>Mouth-Care-Assessment-and-Recording-form-April-2018.pdf (hee.nhs.uk)</u> Mouth care assessment

If you would like any further information or guidance please contact:

Adult Community Speech and Language Therapy Scarborough/Ryedale 01653 609609 Pocklington 01759 448322 Whitby 01947 899238

