





Monday 05 June 2023

What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues across North Yorkshire and York. Please click here to bookmark these pages



Trusted Assessor Form Development- Briefing for Care Providers

York and Scarborough Teaching Hospitals NHS Foundation Trust have been undertaking an engagement programme over recent months, as part of a wider review of their Trusted Assessor Form (TAF) to meet the information needs of our care sector partners, and support in timely discharges into the community. A revised form has been developed and was shared at a recent provider

engagement event for feedback and suggestions on content, and was positively received

This revised TAF will be piloted across multiple wards at York, Scarborough and Bridlington hospitals so you will begin to see these coming through. The form will be available digitally going forward which will allow information to be pulled through from hospital IT systems/patient record and reduce admin time to complete a form, making it more timely and accurate. If the pilot of the new form is successful, it will be fully rolled out waiting for electronic solution to be built-(currently on plan for end of August/beginning of September launch).

- Discharge colleagues will be attending the next Care Connected Forum on Wednesday 14 June 10.30-11.30 (open all care providers across North Yorkshire and York) to give a verbal update on this work and a chance to ask questions.
- We will also be holding a follow up engagement event at Malton Rugby Club on Thursday 13 July 2.00-4.00 which will be a chance for providers to feedback their experiences of the new TAF, and suggest any further amendments you feel need to be made. We would encourage providers to take up this opportunity to shape the form to the needs of our sector. If you would like to attend please contact: sam.varo@nhs.net to reserve a place. If providers have any feedback of the new form they would like to share separately then please don't hesitate to do so.



Think Heat Health This Summer

With the arrival of warmer weather and the enjoyment that this can bring, it is important to remember that an increase in temperature can also result in increased risk for some groups in the community. Hot weather can cause people to become unwell through dehydration, heat exhaustion and heatstroke and can increase the risk of heart attack, stroke, lung problems and other diseases.

People in residential and care settings can be at particularly high risk of illness and death especially when temperatures reach 26 degrees or above. It is important to be aware of the increased risk to residents and to know what actions

can be taken to address this to keep residents safe during any periods of increased heat.

In April 2023 the UK Health Security Agency (UKHSA) published the <u>Adverse Weather and Health Plan</u>. The Plan brings together and builds on the previous Heatwave and Cold Weather Plans for England. Guidance and resource materials have been developed to support the plan with specific <u>heat health guidance</u> for social care managers, staff and carers recently published. Other resources which you may find helpful can be found by following the links below:

<u>Heat-Health Alert action card for providers - GOV.UK (www.gov.uk)</u> Beat the heat: hot weather advice - GOV.UK (www.gov.uk)



Continence Awareness Week: 19 June-23 June

The Bowel and Bladder Team at York and Scarborough NHS Foundation Trust are holding a series of <u>webinars</u> to mark Continence Awareness Week, which are available to all care providers in the York and Scarborough area. These cover topics including catheter care, bladder and bowel training, and continence products and alternatives. The team have also shared a <u>poster</u> focusing on how we can support continence for ourselves and those in our care.

One of the suppliers of continence products to our local area are also running a series of free to attend educational webinars. To register please follow this <u>link</u>. Sessions taking place include: Prostate Cancer and Male Incontinence: Tackling the Taboo Together, Continence Assessment in Today's World and Dementia and Incontinence.



Capacity Tracker- DHSC Mandatory Submission Reminder

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 June** and **14 June**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be found through this <u>link</u>. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker please contact the national helpdesk on: 0191 691 3729

NB: North Yorkshire providers will see an additional survey on the Capacity Tracker this month. Unless you are a home taking part in a pilot being conducted by North Yorkshire Council there is no requirement to complete this.

Need to know



Data Security and Protection Toolkit (DSPT)- Don't Forget to Resubmit

For those care providers yet to complete the DSPT for 2022/23- the deadline to do so is **30 June 2023**. The DSPT is a self-completion assessment for providers showing what the requirements to demonstrate you are keeping people's information safe, and to protect your business from the risk of a data breach or a cyber-attack. It demonstrates compliance with GDPR/Data Protection Act/CQC KLOE's and is a requirement for all providers holding an NHS Standard contract, as well certain local authority contracts.

If you have previously completed you will need to review and resubmit.

There is local support available including training workshops guiding you through completing, and 1:1 support to providers in the North East and Yorkshire through

an NHS England Team who can be contacted by emailing:
england.dsptney@nhs.net. There is also national support available through Digital Social Care which can be accessed through this link.



Oral Health Practitioner Opportunity for Care Homes

NHS England want to facilitate wider engagement to improve health inequalities across the region. From September 2023 they will be funding 12 Oral Health Practitioners to work with care homes across the Yorkshire and Humber region one day per week for approximately 12 months. The Oral Health Practitioners would rotate every 12 weeks and are qualified dental nurses, who have completed a level 4 apprenticeship and a Diploma as an Oral Health Practitioner which is awarded from the Royal Society of Public Health. They have trained in extended clinical roles and in behavioural change and motivational conversations. They are competent to provide oral and general health advice and interventions (blood pressure readings, alcohol awareness, weight management and diet, smoking cessation, improving exercise).

If you would like your care home to provide a placement opportunity to the Oral Health Practitioners, expressions of interest are invited. Please complete and return the <u>expression of interest form.</u> For further information, or submission of the expression of interest, please email Ellen Davison, Head of School of Dental Care Professionals: <u>ellen.davison@nhs.net</u>



Care Connected- Slides from the Meeting. Home Oxygen Service Training Session

Thank you to all those who joined us last week at Care Connected. The slides from the meeting can be found through this <u>link</u> along with slides from all previous meeting. This includes the slides from the training session delivered by the Home Oxygen Service. The service are happy to deliver bespoke training sessions to individual providers as required- and their contact details can be found through the slides.

Care Connected is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks and the next session will take place on Wednesday 14 June.



Diabetes Training in Social Care- Scoping Survey (Vale of York Providers)

The ICB in partnership with York and Scarborough Teaching Hospitals NHS Foundation Trust have put together a brief survey to understand the training needs of our care sector in relation to the management of diabetes within the Vale of York area. This aims to understand the current access to training for providers in our area, and what you may want to see if a local offer of training was available to providers. If you would be happy to complete a quick 5 minute survey that would be greatly appreciated and will help shape this work around the needs of our sector and staff.



2023 NORTH YORKSHIRE AND YORK CARE PROVIDER OLYMPICS 01 June- 14 July 2023





Will You Join Our Contenders for the 2023 Olympic Crown?

The North Yorkshire and York Care Provider Olympics is back this summer, and is your chance to get those in your up and moving to promote the health benefits of physical activity while competing against fellow providers for to be our 2023 Olympic Champions. We already have a fantastic 29 providers from registered and warming up ready to get active this summer. Will you join them on the starting line? Simply complete and return our registration form. Remember you have to be in it to win it! Our latest Olympic Bulletin can be found through this link which this week focuses on how physical activity is crucial for preventing falls for those in our care, as well as some great seated activity ideas, update on all the providers currently signed up ready to take part in our Olympic Challenge.

Learning and Development Opportunities



Webinar: Promoting Good Practice – Alcohol Use in Care Homes for Older People

When: Wednesday 19th July 2023 11:00am-12:30pm

Dr Sarah Wadd from the University





Adult Social Care Nurse Leadership Programme

This programme is aimed at Registered Nurses working in a Social Care service. You will be in a leadership role such as head of care, team leader, care coordinator, registered manager or deputy

of Bedfordshire will be sharing findings from a recent study "Promoting Good Practice in Relation to Alcohol Use in Care Homes for Older People". This practice development webinar is free to care home staff. During the session she'll invite delegates to consider some of the ethical issues arising from current practice and set out good practice guidelines for care home staff in relation to residents' alcohol use.

To book your place please email: mrc@beds.ac.uk

manager with a clinical lead. It is designed to support delegates to understand their leadership style and the impact this has through undertaking a 360 appraisal, delegates will be allocated an independent mentor to further develop their leadership and management skills. The workshop sessions will be interactive with presentations, discussions and exercises that will support the development of knowledge. Each session will include an Action Learning Set which will enable real time discussion and generate ideas and potential resolutions to issues. Delegates will undertake a work based project to embed their learning.

The programme is costed but there are 20 free places available to organisations within North Yorkshire and York. For more information please follow this <u>link</u>. The deadline for expressions of interest is **15 June 2023.**

Further Information

Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this <u>form</u> and send to <u>vhstr.s2s@nhs.net</u> This will allow the Trust to continuously



Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide

receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email yas.patientrelations@nhs.net. Please find through this link a template which you are able to complete, which will ensure they have all the information required to investigate.

outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this <u>link</u>. We would encourage providers to have a think about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact sam.varo@nhs.net