





**Monday 15 May 2023** 

### What's In Your Partners in Care Bulletin?

This weekly bulletin provides details of training, guidance, access to past editions and lots more. There's also helpful information on the web pages dedicated to our Independent Care Provider colleagues.

Please click here to bookmark these pages











#### Care Connected- Join Us On Wednesday

The next session of our new care provider forum "Care Connected" will take place on **Wednesday 17 May 10.30-11.30**, which is open to all care providers and partner organisations from across North Yorkshire and York. The group is facilitated jointly by City of York Council, North Yorkshire Council and NHS Humber and North Yorkshire ICB and designed to help you access the updates relevant to you and your teams from across health and social care in one single place. The meeting takes place through Microsoft Teams every two weeks- to register to attend please follow this <u>link</u>.

Topics covered in this session will include:



Takeover Session- DoLS and Mental Capacity Act Refresher for Providers

These sessions will also be an opportunity to share key updates such as guidance changes and news from local services, quality improvement initiatives and programmes, learning and development, workforce, health and wellbeing, sharing of good practice and your chance to ask both questions of local services and fellow providers. If you are unable to make the session or you would like to access previous Care Connected, you can do so through the following <u>link</u>.



#### **Emerade Prefilled Injection Pens - Product Recall**

You should already be aware of this product recall through your services arrangements to receive drug alerts and patient safety warnings in line with CQC guidance and may already have contacted by the GP surgery regarding this. It is included here simply as a reminder.

If you/your service were not aware of the product recall please ensure that you are signed up to receive such alerts. You can do this via the Central Alerting System (CAS). See information on how to do this through this <u>link</u>. It is advisable to use an email address that several staff can access. The email should be checked daily and relevant information actions taken as directed by the alert.

If you are not aware of the alert the information actions for patients or carers of patients who use Emerade to take can be found through this link.



#### Will You Join Our Contenders for the 2023 Olympic Crown?

The North Yorkshire and York Care Provider Olympics is back this summer, and is your chance to get those in your up and moving to promote the health benefits of physical activity while competing against fellow providers for to be our 2023 Olympic Champions! Will you join the 13 providers already signed up for this year's competition? Simply complete and return our registration form. Remember you have to be in it to win it. To access the latest edition of our Olympic Bulletin please follow this link. This weeks edition includes guidance from Moving Medicine on approaching physical activity for those with a long term condition and taking into account of individual abilities and concerns to use movement to increase confidence, as well as some great tips and ideas form the new "Lets Get Moving" Website. For more information and to get involved please contact: sam.varo@nhs.net



#### **Engaging Young People to Work in the NHS and Care Sector**

When: Tuesday 23 May 11.30-12.15

Come along to this webinar, to find out more about a Humber and North Yorkshire Prince's Trust Programme looking at we can work together to engage and support young people to work in the NHS and care sector, and to help those that have recently started to be retained and/or progress their career.

Find out about our employability support offer and how we can help you to help us

- Find new talent
- Fill vacancies

Reduce turnover

Please see follow this <u>flyer</u> for further information, and click <u>here</u> to register for this event.

#### **Need to know**



#### **Curious About Care- Values Based Recruitment Tool**

Values-based recruitment is essential to ensuring you employ a compassionate, person-centred workforce that is committed to providing quality care. It can be tricky to know how to assess a candidate's values and whether they align with those of your organisation. Skills for Care has worked with social care experts at University of York to create 'Curious about Care', a free evidence-based tool that can be used as part of your recruitment process. It allows you to explore different scenarios with a candidate to better understand their values, helping you assess if they are a good fit for your organisation. For more information please follow this link.



### **Providing Personal Relationships Support**

People providing care and support should be equipped with the right values, skills and knowledge to support people with personal and sexual relationships. Skills for Care recently published a suite of training resources which can be used by training

organisations or in-house training teams to improve learning in this area. They include PowerPoints slides, a facilitators guide, lesson plan and learner handouts. They have also produced a short video which discusses how the training materials can be used and why supporting relationships is important. To access these materials please follow this <u>link</u>.



# Free Sessions on Managing our Money, Menopause and Mental Health in May

Colleagues working in health and care across Humber and North Yorkshire are invited to book a place on a series of free online health and wellbeing events planned for this month. Places are available for the following sessions:

- Managing your menopause symptoms at work Thursday 18 May 2023, 1-2pm
- Grounding for good mental health Friday 19 May 2023, 1-2.30pm
- Menopause awareness at work training for colleagues and line managers –
  Wednesday 24 May 2023, 12-1pm
- Managing money through your different life stages Thursday 25 May 2023,
  12.30-1.30pm

You can book your place using the links for each event above or <u>visit the HNY</u> <u>BookWhen website</u> where you can browse details of all upcoming events.



#### **Capacity Tracker- DHSC Mandatory Submission Reminder**

A reminder to all CQC registered care homes and providers of domiciliary services, that the window will be opening this week for the mandated Department of Health and Social Care submission through the Capacity Tracker. All providers must complete the tracker at least once during this period at a condition of registration. The window this month falls between the **8 May** and **15 May**, and there are potential fines as a last resort for providers who do not update- so please be mindful of this. Further information on how the regulations will be enforced can be

found through this <u>link</u>. A reminder this doesn't replace the need for more regular (preferably daily) usage to allow local authority and health partners to support providers. For any support regarding the Capacity Tracker- Please contact the national helpdesk on: 0191 691 3729

NB: North Yorkshire providers will see an additional survey on the Capacity Tracker this month. Unless you are a home taking part in a pilot being conducted by North Yorkshire Council there is no requirement to complete these

#### Learning and Development Opportunities

# Digital Skills Framework for the Adult Social Care Sector Launch

When: Thursday 16 May 10.00-11.30

Skills for Care and The Digitising Social Care Programme (a joint NHS/DHSC unit) invite you to the launch of the updated Digital Skills Framework.

The Digital Skills Framework is a free resource to support the development of digital skills across the adult social care workforce. It's structured around seven themes and aims to help employers and individuals working in adult social care to plan their learning and choose the right digital skills training for their needs. You'll hear from those who have been involved in the development of the framework and employers who are already using it in the workplace.

For more information and to register your place please follow this <u>link</u>.





# **Adult Social Care Nurse Leadership Programme**

This programme is aimed at Registered Nurses working in a Social Care service. You will be in a leadership role such as head of care, team leader, care co-ordinator, registered manager or deputy manager with a clinical lead. It is designed to support delegates to understand their leadership style and the impact this has through undertaking a 360 appraisal, delegates will be allocated an independent mentor to further develop their leadership and management skills. The workshop sessions will be interactive with presentations. discussions and exercises that will support the development of knowledge. Each session will include an Action Learning Set which will

enable real time discussion and generate ideas and potential resolutions to issues. Delegates will undertake a work based project to embed their learning.

The programme is costed but there are 20 free places available to organisations within North Yorkshire and York. For more information please follow this <u>link</u>. The deadline for expressions of interest is **15 June 2023.** 

#### Further Information

## Contacts for Incident Reporting- Updated Process

To report any patient safety concerns regarding York and Scarborough Teaching Hospitals NHS Foundation Trust, please complete and submit this form and send to <a href="mailto:yhstr.s2s@nhs.net">yhstr.s2s@nhs.net</a> This will allow the Trust to continuously receipt, acknowledge and investigate these concerns.

To make a complaint or to highlight any concerns regarding Yorkshire Ambulance Service NHS Foundation Trust, please email <a href="mailto:yas.patientrelations@nhs.net">yas.patientrelations@nhs.net</a>. Please find through this <a href="mailto:link">link</a> a template which you are able to complete, which will ensure they have all the information required to investigate.



# Chief Nurse for Adult Social Care Awards- Nominate Your Team!

The Chief Nurse Awards are an opportunity to recognise the outstanding contribution made by social care staff, and celebrate those who go above and beyond in their work, provide outstanding care, commitment and inspiration to colleagues. As well as being able to nominate individual staff members for a gold and silver award, there is now also the chance to nominate your team!

Further information on the award including the nomination criteria can be found through this <u>link</u>. We would encourage providers to have a think

about staff meet these criteria and deserve recognition. We're happy to support with any nominations, and if you submit an application please copy us in so we can also celebrate the outstanding work undertaken everyday by care staff in our area.

This bulletin is produced by York Health and Care Partnership

## Do you have.....

- thoughts or comments to share?
- news that you would like to feature in the bulletin?

If so please contact <a href="mailto:sam.varo@nhs.net">sam.varo@nhs.net</a>