

Briefing

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RE: Mental health teams in York and Selby Locality area. Access team and Crisis team referral remit and contact numbers.

Date 19/11/18

Referrals

The Access to Mental Wellbeing Services team is

Tel: 01904 526566.

(Monday-Friday 9-5pm)

Crisis Resolution Home treatment Team

Tel: 01904 526582

If a referral has been deemed by the referrer as Urgent/ not crisis the access team will conduct a phone call within 1 working day of the referral being received. if risks are identified and an urgent response are needed, then we will arrange to assess within 3 working days

If the referral is considered a routine referral, an appointment will be arranged via telephone within 28 days of the referral being received. This appointment will also be confirmed in writing

The Crisis team is a 24hr, 7 day service; referrals are for those patients whose presentation is such that a same day 4 hour response is required

If an individual is already open to Community Mental Health Teams, in the first instance Monday- Friday 9-5pm, please contact:

NE CMHT – 01904 556705 SW CMHT (Selby) – 01757 211563 SW CMHT (Acomb) – 01904 736100