

# All about personal health budgets

Getting the healthcare you need















Easy Read version of: 'Understanding personal health budgets'



#### **About this leaflet**



The National Health Service (NHS) has written this leaflet.



This leaflet talks about **personal health budgets** and tells you:

what a personal health budget is



why we think they could help people



 how some people use their personal health budget



how to find out more.

#### What is in this leaflet

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#### About personal health budgets



The NHS has a lot of ways to make it easier for you to get the best healthcare for you. A personal health budget is one of these.



A **personal health budget** is money to pay for your healthcare. At the centre is your care plan, which helps you decide your health goals together with your local NHS team.



#### This means:

- you agree the best way to spend the money with your local NHS team. This could be your doctor or care manager
- you know how much money there is for your healthcare
- you have more say about your healthcare.



Some people already get a personal budget to pay for support from social services.



Now personal health budgets work in a similar way.

### How personal health budgets work



You must spend the money on things in your care plan that keep you healthy and safe.



The local NHS has to agree that these things support your health.



If things are working well at the moment, you do not have to change them.



But a personal health budget means you can change things if you want to.

### Personal health budgets can work in 3 different ways, or a combination of them:



#### 1. Notional budget

We tell you how much money there is for your care.



You say how you want us to spend the money. If your local NHS team agrees this meets your needs they arrange the care and support for you.



#### 2. Real budget held by a third party

An organisation, like a charity, looks after the money for you and helps you decide how you want to spend it. They are called the **third party**.



If the local NHS agrees with how you want to spend your money, the organisation buys the care and support for you.



#### 3. Direct payment for healthcare

We give you the money to buy and manage your own healthcare and support.

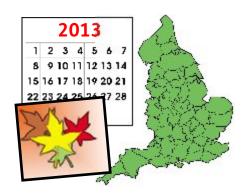
Your local NHS team must agree that this meets your needs.



You have to tell us what you spend the money on.



You can already have a **notional budget** or **real budget held by a third party**.



You cannot get direct payments for healthcare everywhere in England. We want everyone to have the choice by autumn 2013.

## What you can use a personal health budget for



As long as you agree your care plan with your local NHS team, you can use the budget for most types of healthcare and support.



You can use the budget for things like:





training to help you look after your health



equipment to help meet your health needs.

You **cannot** use a personal health budget to pay for:





emergency health services





services you normally get from your family doctor





things that are not legal





paying back money that you owe other people





gambling







alcohol and tobacco.

## Important things about personal health budgets



 this is still the NHS. So no one will have to use their own money to get the NHS care they need



 services you get using your personal health budget should work well and be safe



 using the services should be a good experience



 personal health budgets should help all people get the best services from the NHS. They should not make things worse for anyone



you do not have to use a personal health budget if you do not want to



 you should have as much control over decisions as you want



 organisations that provide your healthcare and social care should work with you and with each other to give you the best possible service



 if you are not able to have a personal health budget, you can still ask your local NHS team about different ways they could support your needs in a way that suits you.



Personal health budgets are starting up slowly to help people with disabilities or illness which will last for a long time.



We tried out personal health budgets with a small number of people in some parts of England.



We found out that people's lives got better and people went to hospital less often.

Personal health budgets seemed to help people more if they needed a lot of help with their health.



Because of this, from April 2014 everyone who needs NHS healthcare for a long time will be able to ask for a personal health budget, including a direct payment.



After that, we hope anyone who could get better care with a personal health budget will be able to ask for one.

## How some people use their personal health budget



#### **David**

David uses a wheelchair and has personal assistants to help with things he cannot do for himself.



His legs were very sore and a nurse had to come and put new bandages on them every day. David was often late for work because he had to wait for the nurse.



David used some of his personal health budget to get his personal assistants trained to change his bandages any time he needs them to.



This means David has more freedom and can go to work when he needs to.



#### **Anita**

Anita has a disease that means she needs someone to care for her 24 hours a day.



She is fed through a tube 6 times a day and her husband gave up work to care for her.



Anita uses her personal health budget to pay for a team of personal assistants to look after her at home.



This means she is always cared for by people who know her and understand her needs.

## Questions about personal health budgets



#### Who can have a personal health budget?

From April 2014, people with disabilities and illnesses will be able to ask for a personal health budget.



Local NHS groups will be able to offer a personal health budget to anyone they think it would help.



Who decides who can have a budget, how big it is and what you can spend it on?

Your local NHS will work out how to make these decisions in your area.



You should always be told how much money you will have before you start planning the things you could spend it on.



### Can I have a personal health budget as well as a personal budget from social services?

Yes. You can ask them to put this together into 1 budget so you can plan for all your needs.



#### Will I have to manage my own care?

You will not have to do everything on your own.



You and your family or carers will agree a care plan with the NHS.



This will say how you will spend your budget to keep you healthy and safe.



### What happens if something goes wrong or my needs change?

If your health changes or your plan is not right for you, you can look at it with your local NHS team and change things.



You will always get NHS care in an emergency.

You can go back to having NHS care like you did before if a personal health budget does not work for you.



### Will I have to pay towards my healthcare if I can afford it?

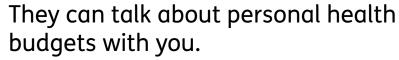
No. There should be enough money in your personal health budget to pay for the care you need.

#### How to find out more



Talk to the person who helps most with your care and support.

This might be your care manager or family doctor.





If you have more questions or would like more information please:

talk to your local NHS team





• look at these key websites:

www.dh.gov.uk/personalhealthbudgets www.tinyurl.com/dhbudgets



• Look at the NHS Choices website:

Helps people get good information about illness and treatment and you can talk about your own experiences:



www.nhs.uk

www.nhs.uk/personalhealthbudgets

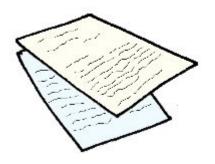
There is also information on these websites:



www.tinyurl.com/allaboutchoice

www.tinyurl.com/aboutpatientchoice

www.tinyurl.com/yourhealthpages



#### Information prescriptions

This is a quick and easy way to provide information about different health problems and local services:



www.nhs.uk/ipg/Pages/IPStart.aspx



#### **Peoplehub**

The peoplehub website is a good place to talk with other people who have a personal health budget and their families:



www.peoplehub.org.uk



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